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Contract

Merton Libraries Self-Service Replacement Project

London Borough of Merton

F03: Contract award notice

Notice identifier: 2025/S 000-037035

Procurement identifier (OCID): ocds-h6vhtk-04d523

Published 3 July 2025, 10:48am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Merton

Civic Centre, London Rd

Morden

SM4 5DX

Email

commercial.services@merton.gov.uk

Country

United Kingdom

Region code

UKI63 - Merton, Kingston upon Thames and Sutton

Internet address(es)

Main address

<http://www.merton.gov.uk/>

Buyer's address

<http://www.merton.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Merton Libraries Self-Service Replacement Project

Reference number

DN759910

II.1.2) Main CPV code

- 48160000 - Library software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

The London Borough of Merton (“the Council”) has evaluated bids for Merton Libraries Self-Service Replacement Project. The requirement consists of 4 Lots. Lot 1 the replacement of existing self-service kiosks and integrated payment systems, which support customer transactions across 7 library sites, a solution for our handheld stock management devices and staff pads. Lot 2 the replacement of existing Self –Access Technology across 5 library sites. Lot 3 replacement Fixed People-Counter systems across 7 libraries. Lot 4 the replacement of Self-Service Tablets and docking stations

across all 7 sites.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £40,000 / Highest offer: £430,000 taken into consideration

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 39155100 - Library equipment
- 48161000 - Library management system
- 92511000 - Library services

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

Lot 1 the replacement of existing self-service kiosks and integrated payment systems, which support customer transactions across 7 library sites, a solution for our handheld stock management devices and staff pads.

II.2.5) Award criteria

Cost criterion - Name: Cost / Weighting: 55

Cost criterion - Name: Technical/Quality / Weighting: 40

Cost criterion - Name: Social value / Weighting: 5

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 39155100 - Library equipment
- 48161000 - Library management system
- 92511000 - Library services

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

Lot 2 the replacement of existing Self –Access Technology across 5 library sites.

II.2.5) Award criteria

Cost criterion - Name: Cost / Weighting: 55

Cost criterion - Name: Technical/Quality / Weighting: 40

Cost criterion - Name: Social value / Weighting: 5

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

3

II.2.2) Additional CPV code(s)

- 39155100 - Library equipment
- 48161000 - Library management system
- 92511000 - Library services

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

Lot 3 replacement Fixed People-Counter systems across 7 libraries.

II.2.5) Award criteria

Cost criterion - Name: Cost / Weighting: 55

Cost criterion - Name: Technical/Quality / Weighting: 40

Cost criterion - Name: Social value / Weighting: 5

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

4

II.2.2) Additional CPV code(s)

- 39155100 - Library equipment
- 48161000 - Library management system
- 92511000 - Library services

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

Lot 4 the replacement of Self-Service Tablets and docking stations across all 7 sites.

II.2.5) Award criteria

Cost criterion - Name: Cost / Weighting: 55

Cost criterion - Name: Technical/Quality / Weighting: 40

Cost criterion - Name: Social value / Weighting: 5

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-002073](#)

Section V. Award of contract

Contract No

DN759910

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 April 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bibliotheca

Landmark House,, Station Road,, Cheadle Hulme, Stockport,

Greater Manchester,

SK8 7BS

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £122,450

Section V. Award of contract

Contract No

DN759910

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 April 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Lyngsoe Systems Ltd

Unit 2, Long Bennington Business Park, Main Street, Long Bennington

Lincolnshire

NG23 5JR

Country

United Kingdom

NUTS code

- UKF3 - Lincolnshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £24,360

Section V. Award of contract

Contract No

DN759910

Lot No

3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 April 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Nexbib Solutions Limited

Thrive 5300 Lakeside, Cheadle Royal Business Park

Cheshire

SK8 3GP

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £27,170

Section V. Award of contract

Contract No

DN759910

Lot No

4

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 April 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Lyngsoe Systems Ltd

Unit 2, Long Bennington Business Park, Main Street, Long Bennington,

Lincolnshire

NG23 5JR

Country

United Kingdom

NUTS code

- UKF30 - Lincolnshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £112,980

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal courts of justice

London

Country

United Kingdom