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Contract

## **Merton Libraries Self-Service Replacement Project**

London Borough of Merton

F03: Contract award notice

Notice identifier: 2025/S 000-037035

Procurement identifier (OCID): ocds-h6vhtk-04d523

Published 3 July 2025, 10:48am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Merton

Civic Centre, London Rd

Morden

SM4 5DX

#### **Email**

[commercial.services@merton.gov.uk](mailto:commercial.services@merton.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI63 - Merton, Kingston upon Thames and Sutton

#### **Internet address(es)**

Main address

<http://www.merton.gov.uk/>

Buyer's address

<http://www.merton.gov.uk/>

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Merton Libraries Self-Service Replacement Project

Reference number

DN759910

#### **II.1.2) Main CPV code**

- 48160000 - Library software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The London Borough of Merton ("the Council") has evaluated bids for Merton Libraries Self-Service Replacement Project. The requirement consists of 4 Lots. Lot 1 the replacement of existing self-service kiosks and integrated payment systems, which support customer transactions across 7 library sites, a solution for our handheld stock management devices and staff pads. Lot 2 the replacement of existing Self –Access Technology across 5 library sites. Lot 3 replacement Fixed People-Counter systems across 7 libraries. Lot 4 the replacement of Self-Service Tablets and docking stations

across all 7 sites.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £40,000 / Highest offer: £430,000 taken into consideration

## **II.2) Description**

### **II.2.1) Title**

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 39155100 - Library equipment
- 48161000 - Library management system
- 92511000 - Library services

### **II.2.3) Place of performance**

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

### **II.2.4) Description of the procurement**

Lot 1 the replacement of existing self-service kiosks and integrated payment systems, which support customer transactions across 7 library sites, a solution for our handheld stock management devices and staff pads.

### **II.2.5) Award criteria**

Cost criterion - Name: Cost / Weighting: 55

Cost criterion - Name: Technical/Quality / Weighting: 40

Cost criterion - Name: Social value / Weighting: 5

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 39155100 - Library equipment
- 48161000 - Library management system
- 92511000 - Library services

### **II.2.3) Place of performance**

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

### **II.2.4) Description of the procurement**

Lot 2 the replacement of existing Self –Access Technology across 5 library sites.

### **II.2.5) Award criteria**

Cost criterion - Name: Cost / Weighting: 55

Cost criterion - Name: Technical/Quality / Weighting: 40

Cost criterion - Name: Social value / Weighting: 5

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 39155100 - Library equipment
- 48161000 - Library management system
- 92511000 - Library services

### **II.2.3) Place of performance**

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

### **II.2.4) Description of the procurement**

Lot 3 replacement Fixed People-Counter systems across 7 libraries.

### **II.2.5) Award criteria**

Cost criterion - Name: Cost / Weighting: 55

Cost criterion - Name: Technical/Quality / Weighting: 40

Cost criterion - Name: Social value / Weighting: 5

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 39155100 - Library equipment
- 48161000 - Library management system
- 92511000 - Library services

### **II.2.3) Place of performance**

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

### **II.2.4) Description of the procurement**

Lot 4 the replacement of Self-Service Tablets and docking stations across all 7 sites.

### **II.2.5) Award criteria**

Cost criterion - Name: Cost / Weighting: 55

Cost criterion - Name: Technical/Quality / Weighting: 40

Cost criterion - Name: Social value / Weighting: 5

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-002073](#)

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## **Section V. Award of contract**

### **Contract No**

DN759910

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Bibliotheca

Landmark House,, Station Road,, Cheadle Hulme, Stockport,

Greater Manchester,

SK8 7BS

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £122,450

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**Section V. Award of contract**

**Contract No**

DN759910

**Lot No**

2

A contract/lot is awarded: Yes



## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

22 April 2025

### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Lyngsoe Systems Ltd

Unit 2, Long Bennington Business Park, Main Street, Long Bennington

Lincolnshire

NG23 5JR

Country

United Kingdom

NUTS code

- UKF3 - Lincolnshire

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £24,360

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## **Section V. Award of contract**

### **Contract No**

DN759910

### **Lot No**

3

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Nexbib Solutions Limited

Thrive 5300 Lakeside, Cheadle Royal Business Park

Cheshire

SK8 3GP

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £27,170

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### **Section V. Award of contract**

#### **Contract No**

DN759910

#### **Lot No**

4

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

22 April 2025

##### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Lyngsoe Systems Ltd

Unit 2, Long Bennington Business Park, Main Street, Long Bennington,

Lincolnshire

NG23 5JR

Country

United Kingdom

NUTS code

- UKF30 - Lincolnshire

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £112,980

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

Royal courts of justice

London

Country

United Kingdom