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Contract

Prevention and Early Intervention Services

London Borough of Enfield

F03: Contract award notice

Notice identifier: 2025/S 000-037030

Procurement identifier (OCID): ocds-h6vhtk-041162

Published 3 July 2025, 10:39am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Enfield

B-Block South, Civic Centre, Silver Street

Enfield

EN1 3XA

Contact

Procurement Services

Email

procurement.support@enfield.gov.uk

Telephone

+44 2081322120

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<http://www.enfield.gov.uk/>

Buyer's address

<http://www.enfield.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Prevention and Early Intervention Services

Reference number

DN661847

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Please note this contract opportunity is closed, and this is an award notice (for the relevant contracts).

The aim of the Prevention and Early Intervention Services is to support Enfield residents to access the right information and support, at the right time. This means that people are enabled to live independently for longer, with good outcomes and without the need for more intensive support from health or social care.

The Service is divided into five Lots with each Lot envisaged to have a separate contract. The 5 individual Lots are as follows:

Lot 1: Supporting Unpaid Carers

Lot 2: Supporting Independence through Information & Advice Digital Inclusion & Assistive Technology

Lot 3: Supporting Independence through Advocacy & Inclusion

Lot 4: Supporting Independence & Inclusion Through Early Intervention

Lot 5: Home from Hospital, Supporting Recovery & Maintaining Independence

The contracts are let for initial term of 3 years. The contracting authority, at its absolute sole discretion, may exercise an option to extend the contracts at the end of the initial term for two further period or periods of up to 3 years each, up to 9 years in total subject to contract and satisfactory performance.

The maximum annual budgets available for Year 1 and estimated full-term budgets, for each Lot, are set out as follows:

- Lot 1 - Supporting Unpaid Carers at an annual value of £359,500.00 and estimated full-term value of £3,235,500.00 (excluding VAT and inflation);
- Lot 2 - Supporting Independence through Information & Advice Digital Inclusion & Assistive Technology at an annual value of £452,726.00 and estimated full-term value of £4,074,534.00 (excluding VAT and inflation);
- Lot 3 - Supporting Independence through Advocacy & Inclusion at an annual value of £211,712.68 and estimated full-term value of £1,905,414.12 (excluding VAT and inflation);
- Lot 4 - Supporting Independence & Inclusion Through Early Intervention at an annual value of £319,817.00 and estimated full-term value of £2,878,353.00 (excluding VAT and inflation).
- Lot 5 - Home from Hospital Supporting Community Recovery at an annual value of £145,000.00 and estimated full-term value of £1,305,000.00 (excluding VAT and inflation).

In addition, the contracting authority reserves the right at its absolute discretion to vary any of the Contract (Lot) to include services that are in scope and with the variation value not exceeding 50% of the current contract value.

The services advertised in this Notice fall under the services listed in Chapter 3 and Schedule 3 (Social and other specific services) of the Public Contracts Regulations 2015. The procurement process that applied to this procurement were specified in the original procurement documents accordingly.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £13,398,801.12

II.2) Description

II.2.1) Title

Supporting Unpaid Carers

Lot No

Lot 1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The overarching aim of this area is to identify, reach and provide accessible information and services to unpaid carers, so that they feel supported in their caring role and their health and wellbeing is maximised.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40%

Price - Weighting: 60%

II.2.11) Information about options

Options: Yes

Description of options

The contracts are let for initial term of 3 years. The contracting authority, at its absolute sole discretion, may exercise an option to extend the contracts at the end of the initial term for two further period or periods of up to 3 years each, up to 9 years in total subject to contract and satisfactory performance.

In addition, the contracting authority reserves the right at its absolute discretion to vary any of the Contract (Lot) to include services that are in scope and with the variation value not

exceeding 50% of the current contract value.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

As noted at section II.1.4) of this Notice, the contracting authority, at its absolute sole discretion, may exercise an option to modify the contract at any time during its term to arrange for a similar service to be delivered within the London Borough of Enfield.

II.2) Description

II.2.1) Title

Supporting Independence through Information & Advice Digital Inclusion & Assistive Technology

Lot No

Lot 2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The overarching aim is to ensure people have access to the clear and personalised information and about key health, social care, and Voluntary Community Sector services. This will enable people to make informed decisions about the services they receive to support their independence, health, and wellbeing

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40%

Price - Weighting: 60%

II.2.11) Information about options

Options: Yes

Description of options

The contracts are let for initial term of 3 years. The contracting authority, at its absolute sole discretion, may exercise an option to extend the contracts at the end of the initial term for two further period or periods of up to 3 years each, up to 9 years in total subject to contract and satisfactory performance.

In addition, the contracting authority reserves the right at its absolute discretion to vary any of the Contract (Lot) to include services that are in scope and with the variation value not exceeding 50% of the current contract value.

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II.2.14) Additional information

As noted at section II.1.4) of this Notice, the contracting authority, at its absolute sole discretion, may exercise an option to modify the contract at any time during its term to arrange for a similar service to be delivered within the London Borough of Enfield.

II.2) Description

II.2.1) Title

Supporting Independence through Advocacy & Inclusion

Lot No

Lot 3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The overarching aim of this contract is to improve accessibility and provision to advocacy for people and their carers in Enfield. People will be supported to be independent and have choice and control of all decision-making that impacts their lives and in achieving their full potential

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40%

Price - Weighting: 60%

II.2.11) Information about options

Options: Yes

Description of options

The contracts are let for initial term of 3 years. The contracting authority, at its absolute sole discretion, may exercise an option to extend the contracts at the end of the initial term for two further period or periods of up to 3 years each, up to 9 years in total subject to contract and satisfactory performance.

In addition, the contracting authority reserves the right at its absolute discretion to vary any of the Contract (Lot) to include services that are in scope and with the variation value not exceeding 50% of the current contract value.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

As noted at section II.1.4) of this Notice, the contracting authority, at its absolute sole discretion, may exercise an option to modify the contract at any time during its term to

arrange for a similar service to be delivered within the London Borough of Enfield.

II.2) Description

II.2.1) Title

Supporting Independence & Inclusion Through Early Intervention

Lot No

Lot 4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The aim of this service is to identify and reach key groups at risk of escalating need, provide suitable, early Interventions to maximise independence. This includes areas such as healthy eating, exercises, falls prevention.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40%

Price - Weighting: 60%

II.2.11) Information about options

Options: Yes

Description of options

The contracts are let for initial term of 3 years. The contracting authority, at its absolute sole discretion, may exercise an option to extend the contracts at the end of the initial term for two further period or periods of up to 3 years each, up to 9 years in total subject to contract

and satisfactory performance.

In addition, the contracting authority reserves the right at its absolute discretion to vary any of the Contract (Lot) to include services that are in scope and with the variation value not exceeding 50% of the current contract value.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

As noted at section II.1.4) of this Notice, the contracting authority, at its absolute sole discretion, may exercise an option to modify the contract at any time during its term to arrange for a similar service to be delivered within the London Borough of Enfield.

II.2) Description

II.2.1) Title

Home from Hospital Supporting Community Recovery

Lot No

Lot 5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The aim of this service is to facilitate recovery from illness and successful hospital discharge through the provision of high quality support in the home, so that people are confident and able to discharge from a hospital setting and live independently in the community. It is envisaged that this contract will be jointly funded with the Integrated Care Board (ICB)

through the Section 75 budget.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40%

Price - Weighting: 60%

II.2.11) Information about options

Options: Yes

Description of options

The contracts are let for initial term of 3 years. The contracting authority, at its absolute sole discretion, may exercise an option to extend the contracts at the end of the initial term for two further period or periods of up to 3 years each, up to 9 years in total subject to contract and satisfactory performance.

In addition, the contracting authority reserves the right at its absolute discretion to vary any of the Contract (Lot) to include services that are in scope and with the variation value not exceeding 50% of the current contract value.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

As noted at section II.1.4) of this Notice, the contracting authority, at its absolute sole discretion, may exercise an option to modify the contract at any time during its term to arrange for a similar service to be delivered within the London Borough of Enfield.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-033472](#)

Section V. Award of contract

Contract No

DN661847

Lot No

Lot 1

Title

Supporting Unpaid Carers

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 April 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Enfield Carers Centre

Britannia House, 137-143 Baker Street,

Enfield

EN1 3JL

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,235,500

Total value of the contract/lot: £3,235,500

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

The contractor aims to sub-contract approximately 3% of the contract to a third party (Resource for Autism) to deliver specialist support groups, workshops and 1-1 advice & information. The contractor also aims to spot-purchase various aspects of the support services from various organisations, exact proportion of which is not known yet.

Section V. Award of contract

Contract No

DN661847

Lot No

Lot 2

Title

Supporting Independence through Information & Advice Digital Inclusion & Assistive Technology

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 April 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Enfield Citizens Advice Bureaux

Unit 3, Vincent House, 2e Nags Head Road,

Enfield

EN3 7FN

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £4,074,534

Total value of the contract/lot: £4,074,534

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £1,018,633.50

Proportion: 25 %

Short description of the part of the contract to be subcontracted

Core Partner (Age UK Enfield) – to provide advice, wellbeing sessions, digital training and assistive technology assessments.

Section V. Award of contract

Contract No

DN661847

Lot No

Lot 3

Title

Supporting Independence through Advocacy & Inclusion

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 April 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mind in Enfield and Barnet

275 Fore Street

London

N9 OPD

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,905,414.12

Total value of the contract/lot: £1,905,414.12

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £362,028.68

Proportion: 19 %

Short description of the part of the contract to be subcontracted

The contractor aims to sub-contract 19% of the contract to Enfield Carers Centre to provide One to one Advocacy (Carers), Group Advocacy, Specialist Advocacy, training design and delivery, Co-production.

Section V. Award of contract

Contract No

DN661847

Lot No

Lot 4

Title

Supporting Independence & Inclusion Through Early Intervention

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 April 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Age UK Enfield

John Jackson Library, 35 Agricola Place, Bush Hill Park

London

EN1 1DW

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,878,353

Total value of the contract/lot: £2,878,353

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £1,603,242.62

Proportion: 56 %

Short description of the part of the contract to be subcontracted

The Contractor aims to sub-contract 55.7% (rounded to full digit 56 due to system compatibility) of the contract to a few third-party organisations to deliver: 1) healthy eating/nutrition talks, workshops and cookery sessions; 2) one to one support and groups for people with sight loss, learning disabilities, mental health and people from BAME communities.

Section V. Award of contract

Contract No

DN661847

Lot No

Lot 5

Title

Home from Hospital Supporting Community Recovery

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 April 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Alpha Care Specialists

Community House, 311 Fore Street Edmonton

London

N9 0PZ

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,305,000

Total value of the contract/lot: £1,305,000

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

The contractor may work with referral/strategic partners and/or spot-purchase services from third parties but does not aim to sub-contract a specified portion of the contract.

Section VI. Complementary information

VI.3) Additional information

As noted at section II.1.4) of this Notice, the contracting authority, at its absolute sole discretion, may exercise an option to modify the contract at any time during its term to arrange for a similar service to be delivered within the London Borough of Enfield.

VI.4) Procedures for review

VI.4.1) Review body

High Court, Royal Courts of Justice

Strand

London

WC2A 2LL

Telephone

+44 20794760000

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The contracting authority incorporated a minimum 10 calendar days (when using electronic means) standstill period at the point information on the award of the contracts was communicated to tenderers. This period allows unsuccessful tenderers to challenge the decision to award the contracts before a contract is executed/signed (as appropriate).

The Public Contracts Regulations 2015 ('Regulations') provide for aggrieved parties who have been harmed or at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Any such action must be brought promptly and within the time limits as defined in the above regulations.

VI.4.4) Service from which information about the review procedure may be

obtained

High Court Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom