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Tender

Lived Experience Framework - NHS England

NHS England

F02: Contract notice

Notice identifier: 2023/S 000-036998

Procurement identifier (OCID): ocds-h6vhtk-042626

Published 15 December 2023, 3:32pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

Quarry House, Quarry Hill

Leeds

LS2 7UE

Contact

Martyna Migas

Email

martyna.migas1@nhs.net

Telephone

+44 7816124037

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Lived Experience Framework - NHS England

Reference number

Framework Ref: AG23606/LEF

II.1.2) Main CPV code

- 75122000 - Administrative healthcare services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS England Central Health & Justice team, is seeking to establish a multi-Provider Framework Agreement for the provision of Lived Experience services.

The aim of this framework agreement is to implement a compliant and streamlined route to

market for NHS organisations to facilitate the procurement of a wide range of services relating to procuring lived experience input across:

- Health & Justice sector
- Armed Forces sector
- Sexual Assault Referral Services (SARCs)
- Children & Young People services
- Domestic Abuse & Sexual Violence
- Learning Disability, Neurodiversity & Autism

This Framework can be used by any NHS organisation in England including ICBs, CSUs, NHS Trusts and Foundation Trusts.

To express interest and participate in the tender, please register and apply via Atamis esourcing

portal <https://health-family.force.com/s/Welcome>. ATAMIS Project reference is: C226225

II.1.5) Estimated total value

Value excluding VAT: £20,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1 Health & Justice sector

Lot No

1

II.2.2) Additional CPV code(s)

- 75122000 - Administrative healthcare services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
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- UKJ - South East (England)
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II.2.4) Description of the procurement

The key objective is to create a Framework, across multiple Lived Experience specialities (including where a Provider may be able to support more than one category):

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- Armed Forces sector
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The Provider will provide Lived Experience services on a Call-off basis for NHS England and/or Participating Authorities (any NHS organisation) as required.

Please note, that this Procurement is to create a Framework and not to immediately award any Call-Off Contracts. The process for awarding call-off contracts is described further in procurement documentation. This procurement will establish a Framework and as such there is no guaranteed contract value, however the process that is being undertaken will allow Call-Off contracts to be awarded via this framework.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £0.01

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2024

End date

31 March 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 Armed Forces sector

Lot No

2

II.2.2) Additional CPV code(s)

- 75122000 - Administrative healthcare services

II.2.3) Place of performance

NUTS codes

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- UKD - North West (England)
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Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 Sexual Assault services

Lot No

3

II.2.2) Additional CPV code(s)

- 75122000 - Administrative healthcare services

II.2.3) Place of performance

NUTS codes

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II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2024

End date

31 March 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4 Children & Young person's services

Lot No

4

II.2.2) Additional CPV code(s)

- 75122000 - Administrative healthcare services

II.2.3) Place of performance

NUTS codes

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Start date

1 May 2024

End date

31 March 2028

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No

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Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5 Domestic Abuse & Sexual Violence

Lot No

5

II.2.2) Additional CPV code(s)

- 75122000 - Administrative healthcare services

II.2.3) Place of performance

NUTS codes

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- UKD - North West (England)
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Value excluding VAT: £0.01

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2024

End date

31 March 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 6 Learning Disability, Neurodiversity & Autism

Lot No

6

II.2.2) Additional CPV code(s)

- 75122000 - Administrative healthcare services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
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End date

31 March 2028

This contract is subject to renewal

No

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Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 January 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

25 January 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Estimated total value indicated in II.1.5.1 is only an indicative for the entire spent throughout the life of the framework agreement.

Further Framework Windows are anticipated in the future for other specialist sectors. The Commissioner reserves the right to amend or add new lot(s) from time to time to ensure patient needs are met throughout the lifetime of this framework

We cannot guarantee to successful suppliers any business through this framework agreement. Spend and volumes may vary

VI.4) Procedures for review

VI.4.1) Review body

The High Court

Strand

London

WC2A 2LL

Email

generaloffice@administrativecourtoffice.justice.gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>

VI.4.2) Body responsible for mediation procedures

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

VI.4.4) Service from which information about the review procedure may be obtained

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>