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Award

24108 Cambridgeshire County Council Domestic Abuse Mobile Advocacy

Cambridgeshire County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-036959

Procurement identifier (OCID): ocds-h6vhtk-04ea34 ([view related notices](#))

Published 2 July 2025, 5:43pm

Scope

Reference

24108

Description

The Domestic Abuse Act 2021 has implemented a statutory requirement on Local Authorities to ensure there is safe accommodation for individuals subjected to domestic abuse. Mobile Advocacy is a key part of this.

Potential providers may come from the private, voluntary and community or statutory sector and should be experienced in delivering support to individuals subjected to domestic abuse.

The service will support individuals subjected to domestic abuse, in the community and will focus on their self-identified needs, rather than needs defined by the service and any pre-defined actions the agency thinks they should take.

The support will be client-led and empowering, working with the individual around their

individual needs and for a period dictated by need, not targets. This approach is designed to restore decision making powers and increase space for action for the client.

The service will be expected to work collaboratively with other organisations in the area providing support to those subjected to domestic abuse.

The Service will deliver specialist, flexible and responsive support to meet a range of needs. The key aims which underpin all of our domestic abuse services are:

- Information and Advice to those concerned for themselves or others
- Increased safety of the those subjected to domestic abuse
- To enable victims and children to cope and recover from abuse they have experienced
- Clients will be contacted within 3 working days of referral (maximum)
- The service will work in a way which is trauma informed
- The service will manage £15,000 of flexible funding for use to increase the safety of their clients and their children.

This procurement has not been broken down into Lots as it is important that there is one service provider covering the entire area. This is for two reasons, firstly victims relocate and therefore need to be assured of the same provider no matter where they are in the County. Secondly, costs connected with advertising the service would increase if there were more than one provider.

Contract 1

Supplier

- IMPAKT HOUSING & SUPPORT LTD

Contract value

- £1,512,500 excluding VAT
- £1,815,000 including VAT

Above the relevant threshold

Award decision date

2 July 2025

Date assessment summaries were sent to tenderers

2 July 2025

Standstill period

- End: 15 July 2025
- 9 working days

Earliest date the contract will be signed

16 July 2025

Contract dates (estimated)

- 25 July 2025 to 1 March 2031
- Possible extension to 1 March 2033
- 7 years, 7 months, 8 days

Description of possible extension:

There are two extensions available for this contract, each comprising of an additional 12 month period totaling 24 months in the event of both being exercised.

The Council may at its sole discretion by giving the Supplier not less than 3 months' notice in writing extend this Agreement beyond the Initial Term for a further period of 12 months (the "Extended Period"). The same terms and conditions as those contained within this Agreement shall apply to any Extended Period.

The Council may at its sole discretion by giving the Supplier not less than 3 months' notice in writing extend this Agreement beyond the Extended Period for a further period of 12 months (the "Further Extended Period"). The same terms and conditions as those contained within this Agreement shall apply to any Further Extended Period.

If the Council does not wish to extend this Agreement beyond the Initial Term this Agreement shall expire on the expiry of the Initial Term.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

Contract locations

- UKH12 - Cambridgeshire CC

Information about tenders

- 3 tenders received
- 3 tenders assessed in the final stage:
 - 1 submitted by small and medium-sized enterprises (SME)
 - 2 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

IMPAKT HOUSING & SUPPORT LTD

- Companies House: 02337961
- Public Procurement Organisation Number: PMCR-8741-BNWV

Stamford House 118 Bromham Road

Bedford

MK40 2QN

United Kingdom

Email: colin.rowe@impakt.org.uk

Website: <http://www.impakt.org.uk>

Region: UKH24 - Bedford

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Cambridgeshire County Council

- Public Procurement Organisation Number: PJVB-3262-VGVJ

New Shire Hall Emery Crescent Enterprise Campus,

Alconbury Weald, Huntingdon

PE28 4YE

United Kingdom

Email: procurementandcommercial@cambridgeshire.gov.uk

Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - sub-central government