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Contract

Non-Emergency Patient Transportation Service (NEPTS) for NHS Herefordshire CCG, NHS Redditch and Bromsgrove CCG, NHS South Worcestershire CCG, NHS Wyre Forest CCG, and Associated Commissioners

NHS Herefordshire and Worcestershire Integrated Care Board

F20: Modification notice

Notice identifier: 2025/S 000-036943

Procurement identifier (OCID): ocds-h6vhtk-0557e7

Published 2 July 2025, 4:50pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Herefordshire and Worcestershire Integrated Care Board

Kirkham House, John Comyn Drive, Perdiswell

Worcester

WR3 7NS

Contact

Lyle Lloyd, MCIPS, Senior Procurement Officer

Email

lyle.lloyd@nhs.net

Country

United Kingdom

Region code

UKG12 - Worcestershire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://herefordshireandworcestershire.icb.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Non-Emergency Patient Transportation Service (NEPTS) for NHS Herefordshire CCG, NHS Redditch and Bromsgrove CCG, NHS South Worcestershire CCG, NHS Wyre Forest CCG, and Associated Commissioners

Reference number

OJ S 68 2019 05 04/2019

II.1.2) Main CPV code

- 85143000 - Ambulance services

II.1.3) Type of contract

Services

II.2) Description

II.2.2) Additional CPV code(s)

- 34114122 - Patient-transport vehicles

II.2.3) Place of performance

NUTS codes

- UKG11 - Herefordshire, County of
- UKG12 - Worcestershire

Main site or place of performance

The counties of Herefordshire and Worcestershire, and central areas of Powys.

II.2.4) Description of the procurement at the time of conclusion of the contract:

The above named commissioning bodies procured a Non-Emergency Patient Transportation Service for the local area that safely, effectively and sustainably transports eligible patients between their nominated place of residence to, from and between NHS-funded healthcare facilities in a timely manner, in support of their health care.

The procurement took place between 2019 and 2020 in compliance with Light Touch Regime Public Contract Regulations 2015. The contract commenced on 1st April 2020 for a period of 5 years with option to extend for an additional 2 years subject to mutual agreement.

The key aim of this service is to provide transport for patients with a medical need from a place of residence to community and acute settings and returned to their place (original or new) of residence, in comfort and without detriment to their medical condition.

The contract duration is five (5) years, with the option to extend for a further two (2) years, subject to agreement. The contract commenced on 1st April 2020.

NHS Herefordshire and Worcestershire Integrated Care Board intends to modify the above contract. The modification is permitted under Regulation 13 Section 1(d) and Section 2(a) and (b) of The Health Care Services (Provider Selection Regime) regulations.

The modification is attributable NHS Herefordshire and Worcestershire ICB and does not materially alter the character of the contract, and the cumulative change in the lifetime of the contract, compared to when it was entered into, is under £500,000 and under 25%.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2019/S 068-159843](#)

Section V. Award of contract/concession

Contract No

OJ S 68 2019 05 04 2019

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

1 April 2020

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

EZEC MEDICAL TRANSPORT SERVICES - TRADING AS EMED GROUP LIMITED

Angels Wing 1, Whitehouse Street, Hunslet

Leeds

LS10 1AD

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

13121344

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £34,919,374

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Herefordshire and Worcestershire Integrated Care Board

Kirkham House, John Comyn Drive, Perdiswell

Worcester

WR3 7NS

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 85143000 - Ambulance services

VII.1.2) Additional CPV code(s)

- 34114122 - Patient-transport vehicles

VII.1.3) Place of performance

NUTS code

- UKG12 - Worcestershire

Main site or place of performance

The modification relates to the service provision for the county of Worcestershire, UK, only.

VII.1.4) Description of the procurement:

In 2019 a formal competitive procurement took place to procure a Non-Emergency Patient Transport Service for the local area pursuant to the Light Touch Regime: this service was classified as clinical which came under the Light Touch Regime services for the purpose of the Public Contracts Regulations 2015 as specified in Schedule 3 of those Regulations.

One contract was formally awarded, following a competitive tendering process, to EZEC MEDICAL, which is now trading as EMED GROUP LIMITED.

The contract commenced on 1st April 2020. The contract duration is five (5) years, with the option to extend for a further two (2) years, subject to agreement.

At the time of the procurement process, the commissioning organisations were NHS Herefordshire CCG, NHS Redditch and Bromsgrove CCG, NHS South Worcestershire CCG, NHS Wyre Forest CCG, and Associated Commissioners. The aforementioned commissioning organisations have since transitioned into NHS Integrated Care Boards, and as such the above contract is held by NHS Herefordshire and Worcestershire Integrated Care Board.

The date on which the modification described in this notice took effect was 1st April 2025.

This is a PSR contract modification notice, under The Health Care Services (Provider Selection Regime) Regulations 2023.

For the avoidance of doubt, the provisions of the Public Contract Regulations do not apply to this award. This contract has now been formally modified.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

24

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£306,328

VII.1.7) Name and address of the contractor/concessionaire

EMED GROUP LIMITED

Angels Wing 1, Whitehouse Street, Hunslet

Leeds

LS10 1AD

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

13121344

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The existing contract is being modified to include an overnight non-emergency patient transport service for eligible patients residing in the county of Worcestershire.

The value of the proposed modification to the aforementioned contract is £153,164.00 per annum. The total cumulative value of the proposed contract modification is £306,382.00 for the remaining 2-year period of the current contract.

The value of the existing contract is £XXX per annum. This is XX% increase per annum in the total cumulative value of the contract being modified. Thus, the test for considerable

change is not met, and the contract modification is not rendering the original contract materially different.

The date on which the modification will take effect was 1st April 2025.

This is a Provider Selection Regime (PSR) contract modification notice, under The Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contract Regulations do not apply to this award. This contract has now been formally modified.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The above modification is attributable NHS Herefordshire & Worcestershire ICB and does not materially alter the character of the contract, and the cumulative change in the lifetime of the contract, compared to when it was entered into, is under £500,000 and under 25%.

This modification is permitted under Regulation 13 Section 1(d) and Section 2(a) and (b) of The Health Care Services (Provider Selection Regime) regulations.

(PSR Section 13: A contract or framework agreement for relevant health care services may be modified during its term without following a new procurement process under these Regulations where the modification does not render the contract or framework agreement materially different in character, and the cumulative change in the lifetime value of the contract or framework agreement since it was entered into or concluded is less than 25% of the lifetime value of the original contract or framework agreement when it was entered into or concluded.)

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £34,919,374

Total contract value after the modifications

Value excluding VAT: £35,225,756