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Contract

Salesforce Sales Cloud

Metropolitan Housing Trust Limited

F03: Contract award notice

Notice identifier: 2024/S 000-036922

Procurement identifier (OCID): ocds-h6vhtk-04b699

Published 14 November 2024, 7:05pm

Section I: Contracting authority

I.1) Name and addresses

Metropolitan Housing Trust Limited

of The Grange, 100 High Street, Southgate

London

N14 6PW

Email

procurement@mtvh.co.uk

Telephone

+44 2035354369

Country

United Kingdom

Region code

UKI - London

National registration number

IP16337R

Internet address(es)

Main address

<https://www.mtvh.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Salesforce Sales Cloud

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Salesforce Sales and marketing departments Sales Cloud

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £430,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

LONDON

II.2.4) Description of the procurement

Sales cloud service provided by Salesforce

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

Salesforce are the only CRM provider suitable to meet business needs

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 October 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Salesforce UK Limited

London

Country

United Kingdom

NUTS code

- UKI - London

National registration number

05094083

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £430,000

Total value of the contract/lot: £430,000

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 November 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Salesforce UK Limited

London

Country

United Kingdom

NUTS code

- UKI - London

National registration number

05094083

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £430,000

Total value of the contract/lot: £430,000

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=901392829>

GO Reference: GO-20241114-PRO-28524236

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

London

Country

United Kingdom