

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/036921-2023>

Tender

## **Tram Cleaning Services - Tram Operations Limited**

FIRST RAIL HOLDINGS LIMITED  
Tram Operations Limited

F05: Contract notice – utilities

Notice identifier: 2023/S 000-036921

Procurement identifier (OCID): ocids-h6vhtk-0425ee

Published 15 December 2023, 11:15am

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

FIRST RAIL HOLDINGS LIMITED

8th Floor, The Point, 37 North Wharf Road

LONDON

W21AF

#### **Contact**

Tanja Odinsen

#### **Email**

[FRH-procurement.indirects@firstrail.com](mailto:FRH-procurement.indirects@firstrail.com)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Companies House**

05154485

**Internet address(es)**

Main address

<https://www.firstgroupplc.com>

**I.1) Name and addresses**

Tram Operations Limited

Croydon

**Contact**

Tanja Odinsen

**Email**

[FRH-procurement.indirects@firstrail.com](mailto:FRH-procurement.indirects@firstrail.com)

**Country**

United Kingdom

**Region code**

UKI - London

**Companies House**

03097532

**Internet address(es)**

Main address

<https://tfl.gov.uk/modes/trams/>

**I.2) Information about joint procurement**

The contract involves joint procurement

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://redirect.transaxions.com/events/WVdf8>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://redirect.transaxions.com/events/WVdf8>

### **I.6) Main activity**

Railway services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Tram Cleaning Services - Tram Operations Limited

#### **II.1.2) Main CPV code**

- 90910000 - Cleaning services
  - MA12 - For urban transport

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

First Rail Holdings (FRH) is seeking a Supplier to provide third-party Tram cleaning services to Tram Operations Limited (TOL). TOL is a wholly-owned subsidiary of FirstGroup PLC.

TOL is contracted as network operator of London Trams, part of Transport for London (TfL), a light rail tram system serving Croydon and surrounding areas in South London.

The network is 28 kms in length, of which 4 kms are 'on street'. Operations are managed from a Depot where a fleet of 35 trams is based and maintained.

The Supplier will undertake cleaning services for:

A) Infrastructure - tram stops and line of route litter picks;

B) Depot - main building (offices and workshop), track and sidings, Tramlink House, service roads and car parking,

pavements and walkways, depot plant and gates, de-icing and snow clearance;

C) Other premises - Tram Shop (Croydon), toilets at termini, berthing station, sub-station, main gateway (exterior to

fence line);

D) Trams - run-in procedure, interior tram cleans, exterior tram cleans, in-service litter

picks;

E) Incidents (response, bio-hazards, major injury/fatality) and Miscellaneous (windscreen washers; sand silo, water

softener, waste water discharge, fly-tipping).

#### **II.1.5) Estimated total value**

Value excluding VAT: £4,860,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

First Rail Holdings (FRH) is seeking a Supplier to provide third-party Tram cleaning services to Tram Operations Limited (TOL). TOL is a wholly-owned subsidiary of FirstGroup PLC.

TOL is contracted as network operator of London Trams, part of Transport for London (TfL), a light rail tram system serving Croydon and surrounding areas in South London.

The network is 28 kms in length, of which 4 kms are 'on street'. Operations are managed from a Depot where a fleet of 35 trams is based and maintained.

The Supplier will undertake cleaning services for:

A) Infrastructure - tram stops and line of route litter picks;

B) Depot - main building (offices and workshop), track and sidings, Tramlink House, service roads and car parking,

pavements and walkways, depot plant and gates, de-icing and snow clearance;

C) Other premises - Tram Shop (Croydon), toilets at termini, berthing station, sub-station,

main gateway (exterior to  
fence line);

D) Trams - run-in procedure, interior tram cleans, exterior tram cleans, in-service litter picks;

E) Incidents (response, bio-hazards, major injury/fatality) and Miscellaneous (windscreen washers; sand silo, water

softener, waste water discharge, fly-tipping).

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Option to extend the agreement for another 31 months in line with TFL Franchise end date. Please note that the estimated contract value specified in II 2.6 is for the initial 3 year term. The estimated value for the 31 month extension is £3,411,425, therefore the total estimated contract value is £8,274,728 for the full term.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 January 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

First Rail Holdings

London

Country

United Kingdom