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Tender

ICT Infrastructure and Security Provider

Havant Borough Council

F02: Contract notice
Notice identifier: 2023/S 000-036899
Procurement identifier (OCID): ocds-h6vhtk-0425e0
Published 15 December 2023, 10:13am

Section I: Contracting authority

I.1) Name and addresses

Havant Borough Council

The Plaza, Civic Centre Road

Havant

PO9 2AX

Contact

Mr Darsej Gjakiu

Email

darsej.gjakiu@capita.com

Telephone

+44 7548771528

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

http://www.havant.gov.uk

Buyer's address

http://www.havant.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://procontract.due-north.com/Advert/Index?advertId=df3a3b3c-319b-ee11-8125-005056b64545

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://procontract.due-north.com/Advert/Index?advertId=df3a3b3c-319b-ee11-8125-005056b64545

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ICT Infrastructure and Security Provider

Reference number

DN703938

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is currently undergoing a transformation process to improve our services and better support our residents. ICT and Digital provision are a key component in this aim. The Council are Windows/Microsoft users, and wish to remain in this environment. We also intend to make better use of our M365 environment including deploying tools such as Intune and Windows Hello. The Council own a number of laptops of varying models and supply a large proportion of staff with mobile phones. Details of the types and number of devices are included in Appendix 3. The Council are currently engaged in a long-term project to migrate their legacy systems to Software as a Service (SaaS) providers. The intention is to significantly reduce the amount of server hosting required. Security is a key concern to the Council and the supplier will be expected to ensure that Council systems meet the latest industry security best practices, that there are robust and timely disaster recovery and backup provisions and that security procedures are well documented and regularly tested. Therefore, the scope for the provision of ICT infrastructure and security services for the Council includes, but is not limited to, the following:?

• Management of M365 tenancy;?

• Identity Management;

• Microsoft licence management;

• Email management and security;?

• Support for Microsoft applications including MS Teams;

• Building and deploying images for Council laptops/desktops;

• Support for deployed desktop applications;

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

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• Management of M365 tenancy;?

• Identity Management;

• Microsoft licence management;

• Email management and security;?

• Support for Microsoft applications including MS Teams;

• Building and deploying images for Council laptops/desktops;

• Support for deployed desktop applications;

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 February 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

15 December 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Havant Borough Council

Havant

Country

United Kingdom