

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/036896-2025>

Tender

Home Improvement Agency

Bristol City Council

Bath & North East Somerset Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-036896

Procurement identifier (OCID): ocds-h6vhtk-04eda3 ([view related notices](#))

Published 2 July 2025, 3:49pm

This is an old version of this notice. [View the latest version.](#)

Scope

Description

1 Bristol City Council (BCC) and Bath and North East Somerset (B&NES) council (the Customer) are commissioning this Home Improvement Agency (HIA) service.

1.2 The overall aim of the HIA service is to enable mainly older adults and disabled people throughout Bristol and B&NES to continue to live as independently as possible, for as long as possible, in their own homes.

1.3 There are four key elements to this service:

- Outcome focused aids, housing maintenance and adaptation services to enable people to live independently at home
- Hospital Discharge services to enable people to be discharged from hospital

- Information, advice and signposting services
- Hoarding support services (Bristol only)

1.4 The Customer has a significant population of older people and disabled people, who may find it more difficult to adapt their homes to enable them to live more independently or keep their homes in good repair.

1.5 The Customer wishes to help people to help themselves, empowering people to remain living safe and well. For this reason, the Customer wants people to remain living independently in their own homes for as long as they can. Having a home that is in a decent state of repair and adapted to suit them and their families needs is essential in sustaining health and wellbeing.

2.6 The contract will be for three years with an option to extend for up to a further two years.

Total value (estimated)

- £3,265,486 excluding VAT
- £3,918,583 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2028
- Possible extension to 30 September 2030
- 5 years

Description of possible extension:

Extensions are optional and will be let on a 1+1 basis

Main procurement category

Services

CPV classifications

- 50000000 - Repair and maintenance services
- 85100000 - Health services
- 98513310 - Home-help services

Contract locations

- UK - United Kingdom

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Tender submission deadline

6 August 2025, 12:00pm

Submission address and any special instructions

<https://procontract.duenorth.com/Advert?advertId=10fef024-1150-f011-813a-005056b64545>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

22 August 2025

Award criteria

Name	Description	Type	Weighting
Quality	Quality weighting is 58% Social Value weighting is 17%	Quality	75%

Name	Description	Type	Weighting
Price	Price weighting is 25%	Price	25%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authorities

Bristol City Council

- Public Procurement Organisation Number: PWXH-3837-PDTD

City Hall, College Green

Bristol

BS1 5TR

United Kingdom

Email: ella.clarke@bristol.gov.uk

Website: <http://www.bristol.gov.uk>

Region: UKK11 - Bristol, City of

Organisation type: Public authority - sub-central government

Bath & North East Somerset Council

- Public Procurement Organisation Number: PLVH-3287-JWJV

The Guildhall

Bath

BA1 5AW

United Kingdom

Email: ella.clarke@bristol.gov.uk

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Organisation type: Public authority - sub-central government

Contact organisation

Contact Bristol City Council for any enquiries.