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Planning

Care Connect Digital Upgrade - Alarm Receiving Centre Platform

Durham County Council

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-036889

Procurement identifier (OCID): ocids-h6vhtk-0425d9

Published 15 December 2023, 9:25am

Section I: Contracting authority

I.1) Name and addresses

Durham County Council

County Hall

DURHAM

DH15UL

Contact

Mackenzie Heath

Email

mackenzie.heath@durham.gov.uk

Telephone

+44 3000264859

Country

United Kingdom

Region code

UKC14 - Durham CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.durham.gov.uk

Buyer's address

www.nepo.org

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.nepo.org

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care Connect Digital Upgrade - Alarm Receiving Centre Platform

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

Durham County Council intend to undertake a competitive tendering procedure within the first quarter of 2024 for the provision of an Alarm Receiving Centre (ARC) Platform as a part of the wider Care Connect Digital Upgrade due to the impending switch off of the analogue phone network (PSTN), to be completed by December 2025.

The Alarm Receiving Centre Platform is required to enable the monitoring of digital alarms and communication with other digital equipment.

II.1.5) Estimated total value

Value excluding VAT: £900,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

II.2.4) Description of the procurement

Durham County Council intend to undertake a competitive tendering procedure within the first quarter of 2024 for the provision of an Alarm Receiving Centre (ARC) Platform as a part of the wider Care Connect Digital Upgrade due to the impending switch off of the analogue phone network (PSTN), to be completed by December 2025.

The Alarm Receiving Centre Platform is required to enable the monitoring of digital alarms and communication with other digital equipment.

II.3) Estimated date of publication of contract notice

7 February 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes