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Contract

Domiciliary Care and Wellbeing Service

Thurrock Council

F03: Contract award notice

Notice identifier: 2024/S 000-036881

Procurement identifier (OCID): ocds-h6vhtk-043b0c

Published 14 November 2024, 3:28pm

Section I: Contracting authority

I.1) Name and addresses

Thurrock Council

Civic Offices, New Road

Grays

RM17 6SL

Email

procurement@thurrock.gov.uk

Country

United Kingdom

NUTS code

UKH32 - Thurrock

Internet address(es)

Main address

www.thurrock.gov.uk

Buyer's address

<https://in-tendhost.co.uk/thurrockcouncil.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domiciliary Care and Wellbeing Service

Reference number

PS/2023/149

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council's requirement under this Contract is for the provision of a domiciliary care and

wellbeing service focussed on creating independence and social connections. The contract is divided into 3 Lots, with Lot 2 sub-divided into 3 Sub-Lots.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £114,000,000

II.2) Description

II.2.1) Title

Locality 1 - Tilbury, Chadwell St Mary and East Tilbury

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services
- 85310000 - Social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKH32 - Thurrock

II.2.4) Description of the procurement

The provision of a domiciliary care and wellbeing service focussed on creating independence and social connections.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Locality 2 - Ockendon, Aveley and Purfleet on Thames

Lot No

2A

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services
- 85310000 - Social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKH32 - Thurrock

II.2.4) Description of the procurement

The provision of a domiciliary care and wellbeing service focussed on creating independence and social connections.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Locality 3 - Grays, Chafford, West Thurrock, Little Thurrock and North Stifford

Lot No

2B

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services
- 85310000 - Social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKH32 - Thurrock

II.2.4) Description of the procurement

The provision of a domiciliary care and wellbeing service focussed on creating independence and social connections.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Locality 4 - Stanford Le Hope, Corringham, Fobbing, Orsett, Horndon on the Hill and Bulphan

Lot No

2C

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services
- 85310000 - Social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKH32 - Thurrock

II.2.4) Description of the procurement

The provision of a domiciliary care and wellbeing service focussed on creating independence and social connections.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Out of Hours

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services
- 85310000 - Social work services
- 85312000 - Social work services without accommodation
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKH32 - Thurrock

II.2.4) Description of the procurement

The provision of a domiciliary care and wellbeing service focussed on creating independence and social connections. Borough-wide out of hours service.

II.2.5) Award criteria

Quality criterion - Name: 60 / Weighting: Quality

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-005347](#)

Section V. Award of contract

Contract No

PS/2023/149

Lot No

1

Title

Locality 1: Tilbury, Chadwell St Mary and East Tilbury

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 November 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Take 4 Care Ltd

Grays

Country

United Kingdom

NUTS code

- UKH32 - Thurrock

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £13,837,500

Total value of the contract/lot: £13,837,500

Section V. Award of contract

Contract No

PS/2023/149

Lot No

2A

Title

Locality 2: Ockendon, Aveley and Purfleet on Thames

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 November 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hales Group Ltd

Peterborough

Country

United Kingdom

NUTS code

- UKH11 - Peterborough

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24,907,500

Total value of the contract/lot: £24,907,500

Section V. Award of contract

Contract No

PS/2023/149

Lot No

2B

Title

Locality 3: Grays, Chafford, West Thurrock, Little Thurrock and North Stifford

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 November 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

John Stanley's Care Agency Ltd

Colchester

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £37,638,000

Total value of the contract/lot: £37,638,000

Section V. Award of contract

Contract No

PS/2023/149

Lot No

2C

Title

Locality 4: Stanford Le Hope, Corringham, Fobbing, Orsett, Horndon on the Hill and Bulphan

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 November 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Pineapple Care Services Ltd

Thurrock

Country

United Kingdom

NUTS code

- UKH32 - Thurrock

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £34,317,000

Total value of the contract/lot: £34,317,000

Section V. Award of contract

Contract No

PS/2023/149

Lot No

3

Title

Out of Hours - Boroughwide

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 November 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

John Stanley's Care Agency Ltd

Essex

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,300,000

Total value of the contract/lot: £3,300,000

Section VI. Complementary information

VI.3) Additional information

This contract is now awarded

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom