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Contract

## **Domiciliary Care and Wellbeing Service**

Thurrock Council

F03: Contract award notice

Notice identifier: 2024/S 000-036881

Procurement identifier (OCID): ocds-h6vhtk-043b0c

Published 14 November 2024, 3:28pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Thurrock Council

Civic Offices, New Road

Grays

RM17 6SL

#### **Email**

[procurement@thurrock.gov.uk](mailto:procurement@thurrock.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH32 - Thurrock

#### **Internet address(es)**

Main address

[www.thurrock.gov.uk](http://www.thurrock.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/thurrockcouncil.aspx/Home>

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Domiciliary Care and Wellbeing Service

Reference number

PS/2023/149

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council's requirement under this Contract is for the provision of a domiciliary care and wellbeing service focussed on creating independence and social connections. The contract is divided into 3 Lots, with Lot 2 sub-divided into 3 Sub-Lots.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £114,000,000

### **II.2) Description**

#### **II.2.1) Title**

Locality 1 - Tilbury, Chadwell St Mary and East Tilbury

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services
- 85310000 - Social work services
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKH32 - Thurrock

### **II.2.4) Description of the procurement**

The provision of a domiciliary care and wellbeing service focussed on creating independence and social connections.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Locality 2 - Ockendon, Aveley and Purfleet on Thames

Lot No

2A

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

- 98000000 - Other community, social and personal services
- 85310000 - Social work services
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKH32 - Thurrock

### **II.2.4) Description of the procurement**

The provision of a domiciliary care and wellbeing service focussed on creating independence and social connections.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Locality 3 - Grays, Chafford, West Thurrock, Little Thurrock and North Stifford

Lot No

2B

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

- 85310000 - Social work services
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKH32 - Thurrock

### **II.2.4) Description of the procurement**

The provision of a domiciliary care and wellbeing service focussed on creating independence and social connections.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Locality 4 - Stanford Le Hope, Corringham, Fobbing, Orsett, Horndon on the Hill and Bulphan

Lot No

2C

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

- 85310000 - Social work services
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKH32 - Thurrock

### **II.2.4) Description of the procurement**

The provision of a domiciliary care and wellbeing service focussed on creating independence and social connections.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Out of Hours

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services
- 85310000 - Social work services

- 85312000 - Social work services without accommodation
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKH32 - Thurrock

### **II.2.4) Description of the procurement**

The provision of a domiciliary care and wellbeing service focussed on creating independence and social connections. Borough-wide out of hours service.

### **II.2.5) Award criteria**

Quality criterion - Name: 60 / Weighting: Quality

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-005347](#)

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## **Section V. Award of contract**

### **Contract No**

PS/2023/149

### **Lot No**

1

### **Title**

Locality 1: Tilbury, Chadwell St Mary and East Tilbury

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Take 4 Care Ltd

Grays

Country

United Kingdom

NUTS code

- UKH32 - Thurrock

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £13,837,500

Total value of the contract/lot: £13,837,500

## **Section V. Award of contract**

### **Contract No**

PS/2023/149

### **Lot No**

2A

### **Title**

Locality 2: Ockendon, Aveley and Purfleet on Thames

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Hales Group Ltd

Peterborough

Country

United Kingdom

NUTS code

- UKH11 - Peterborough

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £24,907,500

Total value of the contract/lot: £24,907,500

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## **Section V. Award of contract**

### **Contract No**

PS/2023/149

### **Lot No**

2B

### **Title**

Locality 3: Grays, Chafford, West Thurrock, Little Thurrock and North Stifford

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

John Stanley's Care Agency Ltd

Colchester

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £37,638,000

Total value of the contract/lot: £37,638,000

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## **Section V. Award of contract**

### **Contract No**

PS/2023/149

### **Lot No**

2C

### **Title**

Locality 4: Stanford Le Hope, Corringham, Fobbing, Orsett, Horndon on the Hill and Bulphan

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Pineapple Care Services Ltd

Thurrock

Country

United Kingdom

NUTS code

- UKH32 - Thurrock

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £34,317,000

Total value of the contract/lot: £34,317,000

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## **Section V. Award of contract**

### **Contract No**

PS/2023/149

### **Lot No**

3

### **Title**

Out of Hours - Boroughwide

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

John Stanley's Care Agency Ltd

Essex

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,300,000

Total value of the contract/lot: £3,300,000



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## **Section VI. Complementary information**

### **VI.3) Additional information**

This contract is now awarded

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom