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Not applicable

Warden Call and Telecare Services Inspection, Repair & Maintenance

Hanover (Scotland) Housing Association Ltd

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-036852

Procurement identifier (OCID): ocds-h6vhtk-0408ee

Published 14 December 2023, 4:12pm

Section I: Contracting authority/entity

I.1) Name and addresses

Hanover (Scotland) Housing Association Ltd

95 McDonald Road

Edinburgh

EH7 4NS

Contact

Malcolm McFarlane

Email

tenders@mjmconsultancy.co.uk

Country

United Kingdom

NUTS code

UKM - Scotland

National registration number

SC014738

Internet address(es)

Main address

<http://www.hanover.scot>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA12742

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Warden Call and Telecare Services Inspection, Repair & Maintenance

Reference number

HAN -CR0465

II.1.2) Main CPV code

- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

II.1.3) Type of contract

Services

II.1.4) Short description

Hanover (Scotland) is seeking a Warden Call and Telecare Services solution for its portfolio of homes across Scotland. This solution will deliver periodic testing, routine maintenance and repairs including a 24/7 / 365 days response capability for the restoration of critical services and a customer request service for fault reporting and resolution. To enable this, integration with existing Warden Call, Telecare and other Hanover systems will be required.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2023/S 000-036182](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2

Place of text to be modified

Time limit

Instead of

Date

12 January 2024

Local time

12:00pm

Read

Date

19 January 2024

Local time

12:00pm

Section number

IV.2.6

Place of text to be modified

Minimum time frame during which the tenderer must maintain the tender

Instead of

Date

21 May 2024

Read

Date

28 May 2024

Section number

IV.2.7

Place of text to be modified

Conditions for opening of tenders

Instead of

Date

15 January 2024

Local time

12:00pm

Read

Date

19 January 2024

Local time

12:00pm

VII.2) Other additional information

The changes have been made to the notice period to give bidders an extra week for clarifications and to prepare and submit bids.