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Contract

Hosting and Managed Services

Southampton City Council

F03: Contract award notice

Notice identifier: 2025/S 000-036774

Procurement identifier (OCID): ocids-h6vhtk-055786

Published 2 July 2025, 12:45pm

Section I: Contracting authority

I.1) Name and addresses

Southampton City Council

Civic Centre, Civic Centre Road

Southampton

SO147LY

Contact

Callum Lee

Email

callum.lee@southampton.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.southampton.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hosting and Managed Services

Reference number

SCC-SMS-0934

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This is to move the software to a hosted/managed delivery model where the provider will complete upgrades / maintenance and hosting of the system. This is provided directly by IDOX.

RM6259 Vertical Application Solutions

Lot 3: Housing, Environmental and Planning Solutions

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £338,793.43

II.2) Description

II.2.1) Title

Housing, Environmental and Planning Solutions

Lot No

3

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This is to move the software to a hosted/managed delivery model where the provider will complete upgrades / maintenance and hosting of the system. This is provided directly by IDOX.

RM6259 Vertical Application Solutions

Lot 3: Housing, Environmental and Planning Solutions

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This procurement was conducted as a direct award under the Crown Commercial Services framework (RM6259 Lot 3: Housing, Environmental and Planning Solutions). A direct award was selected on the basis that the hosting services are provided exclusively by the incumbent supplier and cannot be sourced from an alternative provider, thereby constituting a sole supplier arrangement.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 June 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

IDOX SOFTWARE LTD

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Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02933889

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £338,793.43

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Procurement Review Body

London

Country

United Kingdom