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Contract

Hosting and Managed Services

Southampton City Council

F03: Contract award notice

Notice identifier: 2025/S 000-036774

Procurement identifier (OCID): ocids-h6vhtk-055786

Published 2 July 2025, 12:45pm

Section I: Contracting authority

I.1) Name and addresses

Southampton City Council

Civic Centre, Civic Centre Road

Southampton

SO147LY

Contact

Callum Lee

Email

callum.lee@southampton.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.southampton.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hosting and Managed Services

Reference number

SCC-SMS-0934

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This is to move the software to a hosted/managed delivery model where the provider will complete upgrades / maintenance and hosting of the system. This is provided directly by IDOX.

RM6259 Vertical Application Solutions

Lot 3: Housing, Environmental and Planning Solutions

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £338,793.43

II.2) Description

II.2.1) Title

Housing, Environmental and Planning Solutions

Lot No

3

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This is to move the software to a hosted/managed delivery model where the provider will complete upgrades / maintenance and hosting of the system. This is provided directly by IDOX.

RM6259 Vertical Application Solutions

Lot 3: Housing, Environmental and Planning Solutions

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This procurement was conducted as a direct award under the Crown Commercial Services framework (RM6259 Lot 3: Housing, Environmental and Planning Solutions). A direct award was selected on the basis that the hosting services are provided exclusively by the incumbent supplier and cannot be sourced from an alternative provider, thereby constituting a sole supplier arrangement.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 June 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

IDOX SOFTWARE LTD

Woking

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02933889

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £338,793.43

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Procurement Review Body

London

Country

United Kingdom