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Contract

## **Hosting and Managed Services**

Southampton City Council

F03: Contract award notice

Notice identifier: 2025/S 000-036774

Procurement identifier (OCID): ocids-h6vhtk-055786

Published 2 July 2025, 12:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Southampton City Council

Civic Centre, Civic Centre Road

Southampton

SO147LY

#### **Contact**

Callum Lee

#### **Email**

[callum.lee@southampton.gov.uk](mailto:callum.lee@southampton.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.southampton.gov.uk](http://www.southampton.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Hosting and Managed Services

Reference number

SCC-SMS-0934

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is to move the software to a hosted/managed delivery model where the provider will complete upgrades / maintenance and hosting of the system. This is provided directly by IDOX.

RM6259 Vertical Application Solutions

Lot 3: Housing, Environmental and Planning Solutions

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £338,793.43

### **II.2) Description**

#### **II.2.1) Title**

Housing, Environmental and Planning Solutions

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This is to move the software to a hosted/managed delivery model where the provider will complete upgrades / maintenance and hosting of the system. This is provided directly by IDOX.

RM6259 Vertical Application Solutions

Lot 3: Housing, Environmental and Planning Solutions

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This procurement was conducted as a direct award under the Crown Commercial Services framework (RM6259 Lot 3: Housing, Environmental and Planning Solutions). A direct award was selected on the basis that the hosting services are provided exclusively by the incumbent supplier and cannot be sourced from an alternative provider, thereby constituting a sole supplier arrangement.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

27 June 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

IDOX SOFTWARE LTD

woking

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02933889

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £338,793.43

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Procurement Review Body

London

Country

United Kingdom