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Contract

1023 Essex Carers Core Offer of Support

Essex County Council

F03: Contract award notice

Notice identifier: 2023/S 000-036769

Procurement identifier (OCID): ocids-h6vhtk-03c36a

Published 14 December 2023, 11:40am

Section I: Contracting authority

I.1) Name and addresses

Essex County Council

County Hall, Market Road

Chelmsford

CM1 1QH

Contact

Mr Barry Messenger

Email

barry.messenger@essex.gov.uk

Telephone

+44 3330130223

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://www.essex.gov.uk/>

Buyer's address

<https://www.essex.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

1023 Essex Carers Core Offer of Support

Reference number

DN666950

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Following extensive consultation with carers and partners, the Council co-produced and published the 'Essex All-age Carers Strategy 2022'. The strategy sets out six commitments to Carers:

- Carers can easily access the information, advice, guidance and support when they need it and early into their caring role
- We will support the development of professional practice and processes to improve identification and support to carers
- We will Improve transitions for carers as they move through specific phases or life events in their caring role.
- Carers will have increased opportunity to access good quality support, including opportunities for breaks, to maintain their own wellbeing and those they care for.
- Carers' needs and rights will be understood and recognised across Essex communities.
- Carers will be the experts that influence, shape and be involved in the decisions that are intended to improve their support and wellbeing.

The Essex Carers Support Offer will be centred on the Core Offer. Under the Core Offer, the provider(s) will deliver: One-to-one practical support, brief solution focused

interventions and peer support groups.

Each of these services will be delivered on a locality basis, allowing support to be tailored to local needs. As such, this procurement is divided into 3 Lots, with each Lot corresponding to different locality as set out below, and with the ICB areas in Essex:

1 - West Essex (including the districts of Uttlesford, Harlow and Epping Forest)

2 - Mid and South Essex (including districts and boroughs of Braintree, Maldon, Chelmsford, Brentwood, Basildon, Castle Point and Rochford)

3 - North-East Essex (including the districts of Tendring and Colchester)

This tender addresses the provision of these support services contracts for all ages of unpaid carers across the county of Essex for an initial 3-year period (with a further extension option of up to 2 years).

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,400,000

II.2) Description

II.2.1) Title

ESSEX COUNTY COUNCIL CARERS SUPPORT CONTRACTS – WEST ESSEX

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

Following extensive consultation with carers and partners, the Council co-produced and published the 'Essex All-age Carers Strategy 2022'. The strategy sets out six commitments to Carers:

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Each of these services will be delivered on a locality basis, allowing support to be tailored to local needs. As such, this procurement is divided into 3 Lots, with this Lot corresponding to the ICBs areas in Essex: West Essex (including the districts of Uttlesford, Harlow and Epping Forest).

This tender addresses the provision of these support services contracts for all ages of unpaid carers across the county of Essex for an initial 3-year period (with a further extension option of up to 2 years).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

ESSEX COUNTY COUNCIL CARERS SUPPORT CONTRACTS – MID AND SOUTH ESSEX

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

Following extensive consultation with carers and partners, the Council co-produced and published the 'Essex All-age Carers Strategy 2022'. The strategy sets out six commitments to Carers:

- Carers can easily access the information, advice, guidance and support when they need it and early into their caring role
- We will support the development of professional practice and processes to improve identification and support to carers
- We will Improve transitions for carers as they move through specific phases or life events in their caring role.
- Carers will have increased opportunity to access good quality support, including opportunities for breaks, to maintain their own wellbeing and those they care for.

- Carers' needs and rights will be understood and recognised across Essex communities.
- Carers will be the experts that influence, shape and be involved in the decisions that are intended to improve their support and wellbeing.

The Essex Carers Support Offer will be centred on the Core Offer. Under the Core Offer, the provider(s) will deliver: One-to-one practical support, brief solution focused interventions and peer support groups.

Each of these services will be delivered on a locality basis, allowing support to be tailored to local needs. As such, this procurement is divided into 3 Lots, with this Lot corresponding to the ICBs areas in Essex: Mid and South Essex (including districts and boroughs of Braintree, Maldon, Chelmsford, Brentwood, Basildon, Castle Point and Rochford).

This tender addresses the provision of these support services contracts for all ages of unpaid carers across the county of Essex for an initial 3-year period (with a further extension option of up to 2 years).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

ESSEX COUNTY COUNCIL CARERS SUPPORT CONTRACTS – NORTH-EAST ESSEX

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

Following extensive consultation with carers and partners, the Council co-produced and published the 'Essex All-age Carers Strategy 2022'. The strategy sets out six commitments to Carers:

- Carers can easily access the information, advice, guidance and support when they need it and early into their caring role
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The Essex Carers Support Offer will be centred on the Core Offer. Under the Core Offer, the provider(s) will deliver: One-to-one practical support, brief solution focused interventions and peer support groups.

Each of these services will be delivered on a locality basis, allowing support to be tailored to local needs. As such, this procurement is divided into 3 Lots, with this Lot corresponding to the ICBs areas in Essex: North-East Essex (including the districts of Tendring and Colchester).

This tender addresses the provision of these support services contracts for all ages of

unpaid carers across the county of Essex for an initial 3-year period (with a further extension option of up to 2 years).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-025007](#)

Section V. Award of contract

Contract No

1023 - 1

Lot No

1

Title

ESSEX COUNTY COUNCIL CARERS SUPPORT CONTRACTS – WEST ESSEX

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 November 2023

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Action for Family Carers

Brickhouse Farm Community Centre

Maldon

CM9 6NG

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £681,000

Section V. Award of contract

Contract No

1023 - 2

Lot No

2

Title

ESSEX COUNTY COUNCIL CARERS SUPPORT CONTRACTS – MID AND SOUTH
ESSEX

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 November 2023

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Carers First

Unit 4, Michael Gill Building, Tolgate Lane

Strood

ME2 4TG

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,890,000

Section V. Award of contract

Contract No

1023 - 3

Lot No

3

Title

ESSEX COUNTY COUNCIL CARERS SUPPORT CONTRACTS – NORTH-EAST ESSEX

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 November 2023

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Action for Family Carers

Brickhouse Farm Community Care

Maldon

CM9 6NG

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £850,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Essex County Council

Chelmsford

Country

United Kingdom