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Contract

## **1023 Essex Carers Core Offer of Support**

Essex County Council

F03: Contract award notice

Notice identifier: 2023/S 000-036769

Procurement identifier (OCID): ocids-h6vhtk-03c36a

Published 14 December 2023, 11:40am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Essex County Council

County Hall, Market Road

Chelmsford

CM1 1QH

#### **Contact**

Mr Barry Messenger

#### **Email**

[barry.messenger@essex.gov.uk](mailto:barry.messenger@essex.gov.uk)

#### **Telephone**

+44 3330130223

#### **Country**

United Kingdom

**Region code**

UKH3 - Essex

**Internet address(es)**

Main address

<https://www.essex.gov.uk/>

Buyer's address

<https://www.essex.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

1023 Essex Carers Core Offer of Support

Reference number

DN666950

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Following extensive consultation with carers and partners, the Council co-produced and published the 'Essex All-age Carers Strategy 2022'. The strategy sets out six commitments to Carers:

- Carers can easily access the information, advice, guidance and support when they need it and early into their caring role
- We will support the development of professional practice and processes to improve identification and support to carers
- We will Improve transitions for carers as they move through specific phases or life events in their caring role.
- Carers will have increased opportunity to access good quality support, including opportunities for breaks, to maintain their own wellbeing and those they care for.
- Carers' needs and rights will be understood and recognised across Essex communities.
- Carers will be the experts that influence, shape and be involved in the decisions that are intended to improve their support and wellbeing.

The Essex Carers Support Offer will be centred on the Core Offer. Under the Core Offer, the provider(s) will deliver: One-to-one practical support, brief solution focused

interventions and peer support groups.

Each of these services will be delivered on a locality basis, allowing support to be tailored to local needs. As such, this procurement is divided into 3 Lots, with each Lot corresponding to different locality as set out below, and with the ICB areas in Essex:

1 - West Essex (including the districts of Uttlesford, Harlow and Epping Forest)

2 - Mid and South Essex (including districts and boroughs of Braintree, Maldon, Chelmsford, Brentwood, Basildon, Castle Point and Rochford)

3 - North-East Essex (including the districts of Tendring and Colchester)

This tender addresses the provision of these support services contracts for all ages of unpaid carers across the county of Essex for an initial 3-year period (with a further extension option of up to 2 years).

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,400,000

### **II.2) Description**

#### **II.2.1) Title**

ESSEX COUNTY COUNCIL CARERS SUPPORT CONTRACTS – WEST ESSEX

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

#### **II.2.4) Description of the procurement**

Following extensive consultation with carers and partners, the Council co-produced and published the 'Essex All-age Carers Strategy 2022'. The strategy sets out six commitments to Carers:

- Carers can easily access the information, advice, guidance and support when they need it and early into their caring role
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- We will Improve transitions for carers as they move through specific phases or life events in their caring role.
- Carers will have increased opportunity to access good quality support, including opportunities for breaks, to maintain their own wellbeing and those they care for.
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The Essex Carers Support Offer will be centred on the Core Offer. Under the Core Offer, the provider(s) will deliver: One-to-one practical support, brief solution focused interventions and peer support groups.

Each of these services will be delivered on a locality basis, allowing support to be tailored to local needs. As such, this procurement is divided into 3 Lots, with this Lot corresponding to the ICBs areas in Essex: West Essex (including the districts of Uttlesford, Harlow and Epping Forest).

This tender addresses the provision of these support services contracts for all ages of unpaid carers across the county of Essex for an initial 3-year period (with a further extension option of up to 2 years).

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial / Weighting: 30

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

ESSEX COUNTY COUNCIL CARERS SUPPORT CONTRACTS – MID AND SOUTH ESSEX

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

### **II.2.4) Description of the procurement**

Following extensive consultation with carers and partners, the Council co-produced and published the 'Essex All-age Carers Strategy 2022'. The strategy sets out six commitments to Carers:

- Carers can easily access the information, advice, guidance and support when they need it and early into their caring role
- We will support the development of professional practice and processes to improve identification and support to carers
- We will Improve transitions for carers as they move through specific phases or life events in their caring role.
- Carers will have increased opportunity to access good quality support, including opportunities for breaks, to maintain their own wellbeing and those they care for.

- Carers' needs and rights will be understood and recognised across Essex communities.
- Carers will be the experts that influence, shape and be involved in the decisions that are intended to improve their support and wellbeing.

The Essex Carers Support Offer will be centred on the Core Offer. Under the Core Offer, the provider(s) will deliver: One-to-one practical support, brief solution focused interventions and peer support groups.

Each of these services will be delivered on a locality basis, allowing support to be tailored to local needs. As such, this procurement is divided into 3 Lots, with this Lot corresponding to the ICBs areas in Essex: Mid and South Essex (including districts and boroughs of Braintree, Maldon, Chelmsford, Brentwood, Basildon, Castle Point and Rochford).

This tender addresses the provision of these support services contracts for all ages of unpaid carers across the county of Essex for an initial 3-year period (with a further extension option of up to 2 years).

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial / Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

ESSEX COUNTY COUNCIL CARERS SUPPORT CONTRACTS – NORTH-EAST ESSEX

Lot No

3

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

**II.2.4) Description of the procurement**

Following extensive consultation with carers and partners, the Council co-produced and published the 'Essex All-age Carers Strategy 2022'. The strategy sets out six commitments to Carers:

- Carers can easily access the information, advice, guidance and support when they need it and early into their caring role
- We will support the development of professional practice and processes to improve identification and support to carers
- We will Improve transitions for carers as they move through specific phases or life events in their caring role.
- Carers will have increased opportunity to access good quality support, including opportunities for breaks, to maintain their own wellbeing and those they care for.
- Carers' needs and rights will be understood and recognised across Essex communities.
- Carers will be the experts that influence, shape and be involved in the decisions that are intended to improve their support and wellbeing.

The Essex Carers Support Offer will be centred on the Core Offer. Under the Core Offer, the provider(s) will deliver: One-to-one practical support, brief solution focused interventions and peer support groups.

Each of these services will be delivered on a locality basis, allowing support to be tailored to local needs. As such, this procurement is divided into 3 Lots, with this Lot corresponding to the ICBs areas in Essex: North-East Essex (including the districts of Tendring and Colchester).

This tender addresses the provision of these support services contracts for all ages of



unpaid carers across the county of Essex for an initial 3-year period (with a further extension option of up to 2 years).

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial / Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-025007](#)

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## **Section V. Award of contract**

### **Contract No**

1023 - 1

### **Lot No**

1

### **Title**

ESSEX COUNTY COUNCIL CARERS SUPPORT CONTRACTS – WEST ESSEX

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 November 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Action for Family Carers

Brickhouse Farm Community Centre

Maldon

CM9 6NG

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £681,000

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### **Section V. Award of contract**

#### **Contract No**

1023 - 2

#### **Lot No**

2

#### **Title**

ESSEX COUNTY COUNCIL CARERS SUPPORT CONTRACTS – MID AND SOUTH  
ESSEX

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

13 November 2023

##### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Carers First

Unit 4, Michael Gill Building, Tolgate Lane

Strood

ME2 4TG

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,890,000

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## **Section V. Award of contract**

### **Contract No**

1023 - 3

### **Lot No**

3

### **Title**

ESSEX COUNTY COUNCIL CARERS SUPPORT CONTRACTS – NORTH-EAST ESSEX

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 November 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Action for Family Carers

Brickhouse Farm Community Care

Maldon

CM9 6NG

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £850,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Essex County Council

Chelmsford

Country

United Kingdom