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Tender

Hearing Service

Cumberland Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-036753

Procurement identifier (OCID): ocds-h6vhtk-050c20 ([view related notices](#))

Published 2 July 2025, 12:09pm

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Scope

Description

Cumberland Council wishes to commission a provider to deliver an advice and equipment service for people who are d/Deaf, hard of hearing or have dual sensory loss from 01st September 2025

The service comprises four main elements:

- Information, advice and guidance
- Care Act assessments
- Equipment
- Prevention and deaf awareness training.

It will be available to all adults (and young people aged 16-17 in transition from adult social care to children's services) who are d/Deaf, hard of hearing or have dual sensory loss and are resident in Cumberland.

Referrals will come from the council, NHS, other public or third sector organisations, as well as from people themselves.

The provider will also create measurable social value to the people of Cumberland through volunteering and work experience.

The service will help people achieve positive outcomes relating to independence, inclusion, making well-informed decisions and safety, among others.

The contract will commence on 01st September 2025 and will continue for a period of 12 months, unless terminated in accordance with the Conditions of Contract.

There is a potential for a contract extension of one 12-month period, depending on both the success in achieving the outcomes and availability of further funding.

The estimated total value of the contract over the total contract period (including any extension period) is a maximum value of £170,150. but no guarantee is given as to the actual value of the contract.

Total value (estimated)

- £141,791 excluding VAT
- £170,150 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 September 2025 to 31 August 2026
- Possible extension to 31 August 2027
- 2 years

Description of possible extension:

There is the potential for a contract extension of one 12-month period, depending on both

the success in achieving the required outcomes and availability of further funding.

Main procurement category

Services

CPV classifications

- 85100000 - Health services
- 85300000 - Social work and related services

Contract locations

- UKD1 - Cumbria

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

16 July 2025, 10:00am

Tender submission deadline

23 July 2025, 10:00am

Electronic auction will be used

Yes

Submission address and any special instructions

<https://www.The-Chest.org.uk>

Tenders may be submitted electronically

Yes

Award criteria

Name	Type	Weighting
Quality	Quality	80%
Social Value	Quality	10%
Price	Price	10%

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Documents

Associated tender documents

<https://www.the-chest.org.uk>

Registration on The Chest is free

Contracting authority

Cumberland Council

- Public Procurement Organisation Number: PJGX-9191-DYLV

Cumbria House, 107-117 Botchergate

Carlisle

CA1 1RD

United Kingdom

Email: peopleprocurement@cumberland.gov.uk

Region: UKD12 - East Cumbria

Organisation type: Public authority - sub-central government