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Tender

## **Tender for the provision of the Integrated Community Equipment Service (ICES)**

Herefordshire Council

NHS Herefordshire and Worcestershire Integrated Care Board (ICB)

F02: Contract notice

Notice identifier: 2024/S 000-036748

Procurement identifier (OCID): ocds-h6vhtk-04b633

Published 13 November 2024, 3:06pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Herefordshire Council

Council Offices, Plough Lane

Hereford

HR4 0LE

#### **Contact**

Ms Aksana Hironak

#### **Email**

[aksana.hironak@herefordshire.gov.uk](mailto:aksana.hironak@herefordshire.gov.uk)

#### **Country**

United Kingdom

**Region code**

UKG11 - Herefordshire, County of

**Internet address(es)**

Main address

<https://www.herefordshire.gov.uk>

Buyer's address

<https://www.herefordshire.gov.uk>

**I.1) Name and addresses**

NHS Herefordshire and Worcestershire Integrated Care Board (ICB)

Hereford

HR1 2PL

**Email**

[hwicb.foirequests@nhs.net](mailto:hwicb.foirequests@nhs.net)

**Country**

United Kingdom

**Region code**

UKG11 - Herefordshire, County of

**Internet address(es)**

Main address

<https://herefordshireandworcestershire.icb.nhs.uk/>

**I.2) Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.duenorth.com/Advert/Index?advertId=e984c5f4-caa1-ef11-8132-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.duenorth.com/Advert/Index?advertId=e984c5f4-caa1-ef11-8132-005056b64545>

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Tender for the provision of the Integrated Community Equipment Service (ICES)

Reference number

DN751886

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Herefordshire Council and NHS Herefordshire and Worcestershire Integrated Care Board (ICB) are seeking to appoint a supplier to deliver its Integrated Community Equipment Service (ICES) to residents of all ages across the county.

The Integrated Community Equipment Service comprises the following main functions:

- 1) Sourcing and purchasing appropriate equipment (core standard equipment and bespoke special equipment)
- 2) Delivery and installation
- 3) Collection, cleaning and recycling
- 4) Service, maintenance and repairs
- 5) Storage

The bidder must also have the appropriate IT systems in place for seamless online ordering and order tracking, account management and logistics planning / management.

Full details are provided within the specification of requirement and the tender documents, which are available from the Supplying the Southwest Portal.

### **II.1.5) Estimated total value**

Value excluding VAT: £9,100,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 33000000 - Medical equipments, pharmaceuticals and personal care products

### **II.2.3) Place of performance**

NUTS codes

- UKG11 - Herefordshire, County of

### **II.2.4) Description of the procurement**

Herefordshire Council and NHS Herefordshire and Worcestershire Integrated Care Board (ICB) are seeking to appoint a supplier to deliver its Integrated Community Equipment Service (ICES) to residents of all ages across the county.

The Integrated Community Equipment Service comprises the following main functions:

- 1) Sourcing and purchasing appropriate equipment (core standard equipment and bespoke special equipment)
- 2) Delivery and installation
- 3) Collection, cleaning and recycling
- 4) Service, maintenance and repairs
- 5) Storage

The bidder must also have the appropriate IT systems in place for seamless online ordering and order tracking, account management and logistics planning / management.

Full details are provided within the specification of requirement and the tender documents, which are available from the Supplying the Southwest Portal.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 12

Price - Weighting: 38

### **II.2.6) Estimated value**

Value excluding VAT: £9,100,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

10 February 2025

End date

31 March 2027

This contract is subject to renewal

Yes

Description of renewals

An option to extend for further periods for a total of up to three years (extensions are subject to further Commissioners' governance, budget approval and satisfactory Supplier performance).

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 December 2024

Local time

11:30pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

15 December 2024

Local time

11:30pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Herefordshire Council

Hereford

Country

United Kingdom