

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/036695-2022>

Contract

VIVID - Contract Provision For Building Security and Concierge Services at Totland Close Farnborough

VIVID

F03: Contract award notice

Notice identifier: 2022/S 000-036695

Procurement identifier (OCID): ocds-h6vhtk-036a86

Published 30 December 2022, 10:50am

Section I: Contracting authority

I.1) Name and addresses

VIVID

Peninsula House

Portsmouth

PO2 8HB

Contact

Mr Luke Stone

Email

luke.stone@vividhomes.co.uk

Telephone

+44 1256368722

Country

United Kingdom

Region code

UKJ - South East (England)

Internet address(es)

Main address

<http://www.vividhomes.co.uk>

Buyer's address

<http://www.vividhomes.co.uk>

I.4) Type of the contracting authority

Other type

Housing Association

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

VIVID - Contract Provision For Building Security and Concierge Services at Totland Close Farnborough

Reference number

DN633903

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.1.4) Short description

Totland Close is a large block of flats in Farnborough. It comprises of 169 self-contained general needs flats. The flats are arranged in two blocks in a figure of eight formation. There are a number of services provided which are service charged, including CCTV, door entry system, concierge service, cleaning, and grounds maintenance, etc.

The key aspects of the service shall include the following:

1. Maintaining the Health & Safety requirements
2. General duties as requested by the client
3. Undertake training analysis of staff and implement required training programme
4. To take part in operational review meetings
5. Manage customer complaints in line with VIVID's Complaints Policy
6. Providing a safe place for our customers, staff and contractors

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £166,953.60

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire
- UKJ2 - Surrey, East and West Sussex
- UKJ31 - Portsmouth
- UKJ32 - Southampton
- UKJ35 - South Hampshire
- UKJ36 - Central Hampshire
- UKJ37 - North Hampshire
- UKJ4 - Kent

II.2.4) Description of the procurement

Security and Concierge services to be delivered at Totland close self contained flats.

To view the documents, express interest and submit a response please visit:

<https://procontract.due-north.com/Advert?advertId=6ac514fb-633a-ed11-8119-005056b64545>

II.2.5) Award criteria

Cost criterion - Name: Technical & Professional Ability and Project Specific Questions / Weighting: 20

Cost criterion - Name: Methodology / Weighting: 20

Cost criterion - Name: Mobilisation / Weighting: 15

Cost criterion - Name: Contract Monitoring and Customer Care / Weighting: 15

Cost criterion - Name: Staffing / Weighting: 15

Cost criterion - Name: Innovation, added value and continuous improvement / Weighting: 5

Cost criterion - Name: Sustainability / Weighting: 5

Cost criterion - Name: Social Value / Weighting: 5

II.2.11) Information about options

Options: Yes

Description of options

up to 24 month depending on performance

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-026549](#)

Section V. Award of contract

Title

VIVID - Contract Provision For Building Security and Concierge Services at Totland Close Farnborough

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 December 2022

V.2.2) Information about tenders

Number of tenders received: 22

Number of tenders received from SMEs: 19

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 22

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SSG Support Services Group Ltd

Unit 5 Stanton Gate, 49 Mawney Road, Romford

Essex

RM7 7HL

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £166,953.60

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Technology and Construction court

London

Country

United Kingdom