

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/036695-2022>

Contract

## **VIVID - Contract Provision For Building Security and Concierge Services at Totland Close Farnborough**

VIVID

F03: Contract award notice

Notice identifier: 2022/S 000-036695

Procurement identifier (OCID): ocids-h6vhtk-036a86

Published 30 December 2022, 10:50am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

VIVID

Peninsula House

Portsmouth

PO2 8HB

#### **Contact**

Mr Luke Stone

#### **Email**

[luke.stone@vividhomes.co.uk](mailto:luke.stone@vividhomes.co.uk)

#### **Telephone**

+44 1256368722

#### **Country**

United Kingdom

**Region code**

UKJ - South East (England)

**Internet address(es)**

Main address

<http://www.vividhomes.co.uk>

Buyer's address

<http://www.vividhomes.co.uk>

**I.4) Type of the contracting authority**

Other type

Housing Association

**I.5) Main activity**

Housing and community amenities

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

VIVID - Contract Provision For Building Security and Concierge Services at Totland Close Farnborough

Reference number

DN633903

#### **II.1.2) Main CPV code**

- 79710000 - Security services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Totland Close is a large block of flats in Farnborough. It comprises of 169 self-contained general needs flats. The flats are arranged in two blocks in a figure of eight formation. There are a number of services provided which are service charged, including CCTV, door entry system, concierge service, cleaning, and grounds maintenance, etc.

The key aspects of the service shall include the following:

1. Maintaining the Health & Safety requirements
2. General duties as requested by the client
3. Undertake training analysis of staff and implement required training programme
4. To take part in operational review meetings
5. Manage customer complaints in line with VIVID's Complaints Policy
6. Providing a safe place for our customers, staff and contractors

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £166,953.60

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire
- UKJ2 - Surrey, East and West Sussex
- UKJ31 - Portsmouth
- UKJ32 - Southampton
- UKJ35 - South Hampshire
- UKJ36 - Central Hampshire
- UKJ37 - North Hampshire
- UKJ4 - Kent

### **II.2.4) Description of the procurement**

Security and Concierge services to be delivered at Totland close self contained flats.

To view the documents, express interest and submit a response please visit:

<https://procontract.due-north.com/Advert?advertId=6ac514fb-633a-ed11-8119-005056b64545>

### **II.2.5) Award criteria**

Cost criterion - Name: Technical & Professional Ability and Project Specific Questions / Weighting: 20

Cost criterion - Name: Methodology / Weighting: 20

Cost criterion - Name: Mobilisation / Weighting: 15

Cost criterion - Name: Contract Monitoring and Customer Care / Weighting: 15

Cost criterion - Name: Staffing / Weighting: 15

Cost criterion - Name: Innovation, added value and continuous improvement / Weighting: 5

Cost criterion - Name: Sustainability / Weighting: 5

Cost criterion - Name: Social Value / Weighting: 5

### **II.2.11) Information about options**

Options: Yes

Description of options

up to 24 month depending on performance

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-026549](#)

---

## **Section V. Award of contract**

### **Title**

VIVID - Contract Provision For Building Security and Concierge Services at Totland Close Farnborough

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 December 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 22

Number of tenders received from SMEs: 19

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 22

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

SSG Support Services Group Ltd

Unit 5 Stanton Gate, 49 Mawney Road, Romford

Essex

RM7 7HL

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £166,953.60

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Technology and Construction court

London

Country

United Kingdom