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Contract

NHS South Yorkshire ICB Doncaster Place : High Intensity User Support

NHS South Yorkshire ICB

F03: Contract award notice

Notice identifier: 2022/S 000-036666

Procurement identifier (OCID): ocds-h6vhtk-037279

Published 29 December 2022, 1:16pm

Section I: Contracting authority

I.1) Name and addresses

NHS South Yorkshire ICB

722 Prince of Wales Road

Sheffield

S9 4EU

Email

syicb.procurement@nhs.net

Country

United Kingdom

Region code

UKE3 - South Yorkshire

Internet address(es)

Main address

<https://www.southyorkshire.icb.nhs.uk>

Buyer's address

<https://www.southyorkshire.icb.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS South Yorkshire ICB Doncaster Place : High Intensity User Support

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

The NHS Long Term Plan makes a renewed commitment to improve and widen access to care for adults needing mental health support.

The High Intensity User service contributes to the delivery of the NHS Long Term Plan by reducing demand in Urgent and Emergency Care.

As part of the 2019/20 Operational Planning and Contracting Guidance, all health systems in England were advised to implement a High Intensity User service.

The contract is for three years with option to extend for a further two years.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £580,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE31 - Barnsley, Doncaster and Rotherham

Main site or place of performance

Doncaster, South Yorkshire

II.2.4) Description of the procurement

One of the areas of increasing activity and cost in relation to unscheduled care services is emergency ambulance call outs, with activity growing at approximately 6% per year. Analysis of existing sites show that on introduction of the service, at an average annual cost of £50,000, a positive impact is achieved within the first three months. For the individuals targeted, when the three months' post intervention activity was compared with the three months' pre-intervention activity:

- A&E attendances were down by 38% - 84%
- Non-elective admissions were down by 24% - 84%
- 999 calls were down by 15% - 78%
- Individuals flourish, with many reconnecting with their community, developing from negative to positive contributors to society, delivering significant economic benefits.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Pricing / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-027716](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 December 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Doncaster Mind

Exchange Buildings, 35 Market Place

Doncaster

DN11NE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £580,000

Lowest offer: £580,000 / Highest offer: £580,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Improvement

Wellington House, 133-155 Waterloo Rd

London

SE1 8UG

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/london/>

