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Contract

## **NHS South Yorkshire ICB Doncaster Place : High Intensity User Support**

NHS South Yorkshire ICB

F03: Contract award notice

Notice identifier: 2022/S 000-036666

Procurement identifier (OCID): ocds-h6vhtk-037279

Published 29 December 2022, 1:16pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS South Yorkshire ICB

722 Prince of Wales Road

Sheffield

S9 4EU

#### **Email**

[syicb.procurement@nhs.net](mailto:syicb.procurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKE3 - South Yorkshire

#### **Internet address(es)**

Main address

<https://www.southyorkshire.icb.nhs.uk>

Buyer's address

<https://www.southyorkshire.icb.nhs.uk>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS South Yorkshire ICB Doncaster Place : High Intensity User Support

#### **II.1.2) Main CPV code**

- 85312300 - Guidance and counselling services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The NHS Long Term Plan makes a renewed commitment to improve and widen access to care for adults needing mental health support.

The High Intensity User service contributes to the delivery of the NHS Long Term Plan by reducing demand in Urgent and Emergency Care.

As part of the 2019/20 Operational Planning and Contracting Guidance, all health systems in England were advised to implement a High Intensity User service.

The contract is for three years with option to extend for a further two years,

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £580,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE31 - Barnsley, Doncaster and Rotherham

Main site or place of performance

Doncaster, South Yorkshire

#### **II.2.4) Description of the procurement**

One of the areas of increasing activity and cost in relation to unscheduled care services is emergency ambulance call outs, with activity growing at approximately 6% per year. Analysis of existing sites show that on introduction of the service, at an average annual cost of £50,000, a positive impact is achieved within the first three months. For the individuals targeted, when the three months' post intervention activity was compared with the three months' pre-intervention activity:

- A&E attendances were down by 38% - 84%
- Non-elective admissions were down by 24% - 84%
- 999 calls were down by 15% - 78%
- Individuals flourish, with many reconnecting with their community, developing from negative to positive contributors to society, delivering significant economic benefits.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Pricing / Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-027716](#)

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 December 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Doncaster Mind

Exchange Buildings, 35 Market Place

Doncaster

DN1 1NE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £580,000

Lowest offer: £580,000 / Highest offer: £580,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Improvement

Wellington House, 133-155 Waterloo Rd

London

SE1 8UG

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/london/>