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Tender

Provision of Support, Maintenance and Future Upgrades to the Integrated Communications Control System for the Thames Valley Fire Control Service (DC3000 ICCS).

Royal Berkshire Fire Authority
Royal Berkshire Fire and Rescue Service

F02: Contract notice

Notice identifier: 2022/S 000-036665

Procurement identifier (OCID): ocds-h6vhtk-037ea4

Published 29 December 2022, 12:54pm

Section I: Contracting authority

I.1) Name and addresses

Royal Berkshire Fire Authority

Newsham Court

Reading

RG31 7SD

Contact

Emma Peate

Email

PeateE@RBFRS.co.uk

Telephone

+44 118934736

Country

United Kingdom

Region code

UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

National registration number

VAT gb 642 4620 56

Internet address(es)

Main address

<http://www.rbfrs.co.uk>

Buyer's address

<http://www.rbfrs.co.uk>

I.1) Name and addresses

Royal Berkshire Fire and Rescue Service

Pincent's Kiln, Reading

Reading

RG31 7SD

Contact

Emma Peate

Email

PeateE@RBFRRS.co.uk

Telephone

+44 118934736

Country

United Kingdom

Region code

UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

National registration number

Royal Berkshire Fire and Rescue Service

Internet address(es)

Main address

<http://www.rbfrs.co.uk>

Buyer's address

<http://www.rbfrs.co.uk>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=58532&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=58532&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Support, Maintenance and Future Upgrades to the Integrated Communications Control System for the Thames Valley Fire Control Service (DC3000 ICCS).

Reference number

1306

II.1.2) Main CPV code

- 64227000 - Integrated telecommunications services

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority is seeking Tender for the provision of a support and maintenance contract for the Integrated Communications Control systems (known as the DC3000 ICCS) used by the Thames Valley Fire Control Service (TVFCS).

TVFCS is a joint collaboration of the Buckinghamshire, Oxfordshire and Berkshire Fire Services. TVFCS use the two installations of the DC3000 ICCS as an essential part of the wider integrated solution to manage all fire related emergency calls for the Thames Valley. TVFCS provide this essential service to a high standard 24/7, 365 days a year. In the event that the TVFCS partnership should cease prior to this contract's end date any of the three services that are a party to this contract under the umbrella of TVFCS may continue to use this contract for any of its remaining period for the installations they continue to use.

II.1.5) Estimated total value

Value excluding VAT: £500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 50332000 - Telecommunications-infrastructure maintenance services

II.2.3) Place of performance

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Main site or place of performance

Berkshire

II.2.4) Description of the procurement

The Authority is seeking Tender for the provision of a support and maintenance contract for the Integrated Communications Control systems (known as the DC3000 ICCS) used by the Thames Valley Fire Control Service (TVFCS).

The two installations of the DC3000 ICCS are located at:

- RBFRS Headquarters, Calcot Reading - Primary installation
- OFRS Headquarters , Kidlington, Oxford- Secondary installation

TVFCS is a joint collaboration of the Buckinghamshire, Oxfordshire and Berkshire Fire Services. TVFCS use the two installations of the DC3000 ICCS as an essential part of the wider integrated solution to manage all fire related emergency calls for the Thames Valley. TVFCS provide this essential service to a high standard 24/7, 365 days a year.

In the event that the TVFCS partnership should cease prior to this contract's end date any of the three services that are a party to this contract under the umbrella of TVFCS may continue to use this contract for any of its remaining period for the installations they continue to use.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.6) Estimated value

Value excluding VAT: £500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

10 April 2023

End date

9 April 2024

This contract is subject to renewal

Yes

Description of renewals

With the option to extend for 4 further years in 1 year increments until 9th April 2028

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-031042](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 February 2023

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

10 February 2023

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom