

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/036664-2022>

Planning

## **Urgent Care Centre in North Oxfordshire for NHS Buckinghamshire Oxfordshire and Berkshire West**

NHS Buckinghamshire, Oxfordshire and Berkshire West

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-036664

Procurement identifier (OCID): ocids-h6vhtk-03947d

Published 29 December 2022, 12:43pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Buckinghamshire, Oxfordshire and Berkshire West

SANDFORD GATE, SANDY LINE WEST

OXFORD

OX4 6LB

#### **Contact**

Donna Harrington

#### **Email**

[donnaharrington@nhs.net](mailto:donnaharrington@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKJ14 - Oxfordshire

**NHS Organisation Data Service**

QU9

**Internet address(es)**

Main address

<https://www.bucksoxonberksw.icb.nhs.uk>

Buyer's address

<https://health-family.force.com/s/Welcome>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Urgent Care Centre in North Oxfordshire for NHS Buckinghamshire Oxfordshire and Berkshire West

Reference number

WA13356

#### II.1.2) Main CPV code

- 85100000 - Health services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The following is a PIN only and is not a formal call for competition. This PIN is being placed as NHS Buckinghamshire, Oxfordshire and Berkshire West (BOB ICB) is considering going out to formal procurement for the delivery of an Urgent Care Centre (UCC) treating minor illness (not injury) that is easily accessible from the Horton General Hospital's (HGH) Emergency Department. The annual contract value of the Service is £1.2m. BOB ICS wishes to understand the level of interest in this service from the wider market.

The vision of this service is to support the BOB ICB's aims for Urgent & Emergency Care to include but not be limited to:

- providing primary care triage of appropriate patients who self-present at the Horton General Hospital Emergency Department within the hours of the service and to provide clinically appropriate care to these patients with a minor illness.
- receiving appropriate minor illness NHS 111 dispositions for Oxfordshire registered patients and provide clinically appropriate care to these patients.
- receiving primary care same-day urgent appointments following triage as capacity allows
- supporting the out of hours service as capacity allows.

- Consultations may be face-to-face or via telephone.
- ensuring appropriate onward referral to the Emergency Department, Same Day Emergency Care, and other urgent care services for patients with needs that cannot be appropriately met by the primary care service.
- ECG, urinalysis, and pregnancy testing must be available at the UCC.
- supporting longer term consideration of same day urgent care development across Oxfordshire.

It is anticipated that the service will be available for 14 hours per day Monday to Friday, and 13 hours per day Saturday, Sundays, and Bank Holidays.

The anticipated appointment duration is 15 minutes, with November 2022 activity of:

- Weekdays - approximately 84 appts a day (35 - 110) a day
- Weekends - approximately 49 appts a day (31 - 61) a day

Weekday and weekend/bank holiday activity does differ; there are no primary care referrals to the UCC across weekends/bank holidays and out of hours unless previously agreed. Data and metrics will be submitted monthly to the ICB.

The successful provider will demonstrate the ability to work closely and collaboratively with Oxfordshire's primary care, acute, community, 111 and out of hours providers as well as Oxfordshire County Council to support long term sustainable same day urgent care development across Oxfordshire.

BOB ICB has a current contract in place that is due to expire 31st March 2023. As part of its overall strategic approach to formally competitively re-commission this service, BOB ICB intends to extend the current provision with Principal Medical Ltd for a period of 12 months to allow sufficient time to run a full and thorough procurement process and mobilisation if that is required. The earliest any procured service will be in place is therefore 1st April 2024. This is considered the minimum sufficient timeframe for any new solution to be specified, procured and fully implemented in line with NHS England and local requirements.

Any values and timescales stated within this PIN notice are for guideline purposes only and should not be taken as a guarantee. This process is being managed by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner(s).

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis, and once registered will be able to

view

the full scope of the service in a draft service specification. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,200,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ14 - Oxfordshire

#### **II.2.4) Description of the procurement**

The following is a PIN only and is not a formal call for competition. This PIN is being placed as NHS Buckinghamshire, Oxfordshire and Berkshire West (BOB ICB) is considering going out to formal procurement for the delivery of an Urgent Care Centre (UCC) treating minor illness (not injury) that is easily accessible from the Horton General Hospital's (HGH) Emergency Department. The annual contract value of the Service is £1.2m. BOB ICS wishes to understand the level of interest in this service from the wider market.

The vision of this service is to support the BOB ICB's aims for Urgent & Emergency Care to include but not be limited to:

- providing primary care triage of appropriate patients who self-present at the Horton General Hospital Emergency Department within the hours of the service and to provide clinically appropriate care to these patients with a minor illness.
- receiving appropriate minor illness NHS 111 dispositions for Oxfordshire registered patients and provide clinically appropriate care to these patients.
- receiving primary care same-day urgent appointments following triage as capacity allows

- supporting the out of hours service as capacity allows.
- Consultations may be face-to-face or via telephone.
- ensuring appropriate onward referral to the Emergency Department, Same Day Emergency Care, and other urgent care services for patients with needs that cannot be appropriately met by the primary care service.
- ECG, urinalysis, and pregnancy testing must be available at the UCC.
- supporting longer term consideration of same day urgent care development across Oxfordshire.

It is anticipated that the service will be available for 14 hours per day Monday to Friday, and 13 hours per day Saturday, Sundays, and Bank Holidays.

The anticipated appointment duration is 15 minutes, with November 2022 activity of:

- Weekdays - approximately 84 appts a day (35 - 110) a day
- Weekends - approximately 49 appts a day (31 - 61) a day

Weekday and weekend/bank holiday activity does differ; there are no primary care referrals to the UCC across weekends/bank holidays and out of hours unless previously agreed. Data and metrics will be submitted monthly to the ICB.

The successful provider will demonstrate the ability to work closely and collaboratively with Oxfordshire's primary care, acute, community, 111 and out of hours providers as well as Oxfordshire County Council to support long term sustainable same day urgent care development across Oxfordshire.

BOB ICB has a current contract in place that is due to expire 31st March 2023. As part of its overall strategic approach to formally competitively re-commission this service, BOB ICB intends to extend the current provision with Principal Medical Ltd for a period of 12 months to allow sufficient time to run a full and thorough procurement process and mobilisation if that is required. The earliest any procured service will be in place is therefore 1st April 2024. This is considered the minimum sufficient timeframe for any new solution to be specified, procured and fully implemented in line with NHS England and local requirements.

Any values and timescales stated within this PIN notice are for guideline purposes only and should not be taken as a guarantee. This process is being managed by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner(s).

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis, and once registered will be able to view

the full scope of the service in a draft service specification. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>.

#### **II.2.14) Additional information**

The services are healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 ("the Regulations") which are not subject to the full regime of the Regulations, but are instead governed by the "Light Touch Regime" contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

#### **II.3) Estimated date of publication of contract notice**

1 April 2023

---

### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

---

## Section VI. Complementary information

### VI.3) Additional information

This notice is an information gathering exercise rather than a call for competition in its own right, and therefore publication or response does not commit the Authority or respondents to a future procurement, nor provide any process exemptions or preferential treatment to any parties expressing an interest. The Authority will not be liable for costs incurred by any interested party in participating in this exercise.

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>.

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the relevant information and market engagement questionnaire, you will need to click on 'Register interest' - this will take you to the log-in page.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and to be able to submit your expression of interest / market engagement questionnaire.

The services are healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 ("the Regulations") which are not subject to the full regime of the Regulations, but are instead governed by the "Light Touch Regime" contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

Any future tendering process will be conducted in accordance with the requirements and flexibilities provided by Regulations 74 to 76 of the Regulations.