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Contract

## **Corporate IT Support Services - Humber and North Yorkshire ICB**

NHS HUMBER & NORTH YORKSHIRE ICB

F03: Contract award notice

Notice identifier: 2024/S 000-036651

Procurement identifier (OCID): ocds-h6vhtk-047af5

Published 12 November 2024, 6:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS HUMBER & NORTH YORKSHIRE ICB

Health House, Grange Park Lane

WILLERBY

HU106DT

#### **Email**

[hnyicb.procurement@nhs.net](mailto:hnyicb.procurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKE - Yorkshire and the Humber

## **NHS Organisation Data Service**

QQQ

### **Internet address(es)**

Main address

<https://humberandnorthyorkshire.icb.nhs.uk/>

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Corporate IT Support Services - Humber and North Yorkshire ICB

Reference number

C234500

#### **II.1.2) Main CPV code**

- 72610000 - Computer support services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Humber and North Yorkshire Integrated Care Board (hereafter the Contracting Authority) is seeking to commission Corporate IT Support Services through an open procurement process. The preferred Bidder will be required to demonstrate that they can provide and deliver a quality focussed and resilient service model which operates in a sustainable, innovative and flexible way, ensuring service user satisfaction throughout.

The service will be required to:

- Ensure that any transfer and transition of services is effectively managed to ensure a continuation of the existing level of service provision and to prevent de-stabilising the delivery of corporate services;
- Ensure that Services are supported on a 24/7 basis as appropriate to requirement;
- Ensure that all systems, and associated infrastructure, are securely operated and maintained;
- Ensure a proactive support service is available, supporting a clinically essential service, with robust incident management processes;
- Propose innovative and cost-effective strategies to address service improvement and

sustainability and /or create financial efficiencies; and

- Fully understand all local and national requirements and work closely with the ICB to help them plan better; to discharge their statutory duties; and exploit technology and systems in support of the challenging NHS transformation agenda.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,881,683

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72600000 - Computer support and consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKE1 - East Yorkshire and Northern Lincolnshire
- UKE2 - North Yorkshire

### **II.2.4) Description of the procurement**

NHS Humber and North Yorkshire Integrated Care Board (hereafter the Contracting Authority) is seeking to commission Corporate IT Support Services through an open procurement process. The preferred Bidder will be required to demonstrate that they can provide and deliver a quality focussed and resilient service model which operates in a sustainable, innovative and flexible way, ensuring service user satisfaction throughout.

The service will be required to:

- Ensure that any transfer and transition of services is effectively managed to ensure a continuation of the existing level of service provision and to prevent de-stabilising the delivery of corporate services;
- Ensure that Services are supported on a 24/7 basis as appropriate to requirement;

- Ensure that all systems, and associated infrastructure, are securely operated and maintained;
- Ensure a proactive support service is available, supporting a clinically essential service, with robust incident management processes;
- Propose innovative and cost-effective strategies to address service improvement and sustainability and /or create financial efficiencies; and
- Fully understand all local and national requirements and work closely with the ICB to help them plan better; to discharge their statutory duties; and exploit technology and systems in support of the challenging NHS transformation agenda.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Contract period is 60 months with the option to extend by 24 months. The estimated value (II.2.6) value excluding VAT - is based on a total period of 84 months, should the option to extend be exercised.

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-020548](#)

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## Section V. Award of contract

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

8 October 2024

#### V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

NHS North of England Commissioning Support Unit (hosted by NHS England)

Durham

Country

United Kingdom

NUTS code

- UKC1 - Tees Valley and Durham

NHS Organisation Data Service

OAR

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,881,683

Total value of the contract/lot: £2,881,683

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS England

London

Country

United Kingdom