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Contract

## **Primary Care IT / Digital Transformation Support Service - Humber and North Yorkshire ICB**

NHS HUMBER & NORTH YORKSHIRE ICB

F03: Contract award notice

Notice identifier: 2024/S 000-036649

Procurement identifier (OCID): ocds-h6vhtk-047af6

Published 12 November 2024, 6:04pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS HUMBER & NORTH YORKSHIRE ICB

Health House,Grange Park Lane

WILLERBY

HU106DT

#### **Email**

[hnyicb.procurement@nhs.net](mailto:hnyicb.procurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKE - Yorkshire and the Humber

**NHS Organisation Data Service**

QQQ

**Internet address(es)**

Main address

<https://humberandnorthyorkshire.icb.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Primary Care IT / Digital Transformation Support Service - Humber and North Yorkshire ICB

Reference number

C234517

**II.1.2) Main CPV code**

- 72610000 - Computer support services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

NHS Humber and North Yorkshire Integrated Care Board (hereafter the Contracting Authority) is seeking to commission Primary Care IT / Digital Transformation Support Services through an open procurement process. The preferred Bidder will be required to demonstrate that they can provide and deliver a quality focussed and resilient service model which operates in a sustainable, innovative and flexible way, ensuring service user

satisfaction throughout.

The service will be required to:

- Ensure that any transfer and transition of services is effectively managed to ensure a continuation of the existing level of service provision and to prevent de-stabilising the delivery of clinical services;
- Ensure that Services are supported on a 24/7 basis as appropriate to requirement;
- Ensure that all systems, and associated infrastructure, are securely operated and maintained;
- Ensure a proactive support service is available, supporting a clinically essential service, with robust incident management processes;
- Propose innovative and cost-effective strategies to address service improvement and sustainability and /or create financial efficiencies; and
- Fully understand all local and national requirements and work closely with the ICB to help them plan better; to discharge their statutory duties; and exploit technology and systems in support of the challenging NHS transformation agenda.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £31,823,995

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72600000 - Computer support and consultancy services

#### **II.2.3) Place of performance**

NUTS codes

- UKE1 - East Yorkshire and Northern Lincolnshire
- UKE2 - North Yorkshire

#### **II.2.4) Description of the procurement**

NHS Humber and North Yorkshire Integrated Care Board (hereafter the Contracting Authority) is seeking to commission Primary Care IT / Digital Transformation Support Services through an open procurement process. The preferred Bidder will be required to demonstrate that they can provide and deliver a quality focussed and resilient service model which operates in a sustainable, innovative and flexible way, ensuring service user satisfaction throughout.

The service will be required to:

- Ensure that any transfer and transition of services is effectively managed to ensure a continuation of the existing level of service provision and to prevent de-stabilising the delivery of clinical services;
- Ensure that Services are supported on a 24/7 basis as appropriate to requirement;
- Ensure that all systems, and associated infrastructure, are securely operated and maintained;
- Ensure a proactive support service is available, supporting a clinically essential service, with robust incident management processes;
- Propose innovative and cost-effective strategies to address service improvement and sustainability and /or create financial efficiencies; and
- Fully understand all local and national requirements and work closely with the ICB to help them plan better; to discharge their statutory duties; and exploit technology and systems in support of the challenging NHS transformation agenda.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

Contract period is 60 months with the option to extend by 24 months. The estimated value (II.2.6) value excluding VAT - is based on a total period of 84 months, should the option to extend be exercised.

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-020549](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 October 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

N3i Limited

Hull

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

12141332

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £31,823,995

Total value of the contract/lot: £31,753,988

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS England

London

Country

United Kingdom