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Award

## **Primary Care (GP) IT Service Management (ITSM)**

NHS Suffolk and North East Essex Integrated Care Board

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-036648

Procurement identifier (OCID): ocids-h6vhtk-039473

Published 29 December 2022, 8:55am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Suffolk and North East Essex Integrated Care Board

Aspen House, Stephenson Road, Severalls Business Park

Colchester

CO4 9QR

#### **Email**

[maninder.dulku@attain.co.uk](mailto:maninder.dulku@attain.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH3 - Essex

#### **Internet address(es)**

Main address

<https://suffolkandnortheastsex.icb.nhs.uk/>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Primary Care (GP) IT Service Management (ITSM)

Reference number

SNEE GPITSM

#### **II.1.2) Main CPV code**

- 72511000 - Network management software services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is a voluntary ex ante transparency notice and is intended to provide notice of NHS Suffolk and North East Essex Integrated Care Board's ("the ICB") intention to award a 12-month contract term, with the option to extend the contract for up to an additional 12-month period, for the provision of Primary Care (GP) IT Service Management and Primary Care Enabling Services for Primary Care, Pharmacists, Optometrists and Dentists (PODs) across North East Essex.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,639,900

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72322000 - Data management services

### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

Main site or place of performance

North East Essex

### **II.2.4) Description of the procurement**

This is a voluntary ex ante transparency notice and is intended to provide notice of SNEE ICB's intention to award a 12-month contract (1st July 2023 – 30th June 2024) with the option to extend the contract by up to an additional 12-month period (1st July 2024-30th June 2025); a maximum contract term of 24-months.

The contract value of the 12 month period is £819,950.

It is SNEE ICB's intention to award this contract to the existing supplier, NHS Arden and Greater East Midlands Commissioning Support Unit (AGEM CSU) for the provision of Primary Care (GP) IT Service Management and Primary Care Enabling Services for Primary Care, Pharmacists, Optometrists and Dentists (PODs) across North East Essex.

The national guidance confirms that Commissioning support units (CSUs) operate within the NHS family across England, providing services that have been independently evaluated for quality and value for money. The expectation is that CSUs will continue to develop as trusted delivery partners to ICSs, providing economies of scale.

Nationally, it is believed that NHS England have put in place a moratorium to protect core CSU services whilst clinical commissioning groups (CCGs) are dissolved and transitioned to ICB. No definitive date has been given for when the protected status will end.

The ICB have concluded that there is an unacceptable risk associated with change of service provision whilst the system is in a significant state of transition and valuable resources must be duly focused on ensuring Business as Usual (BAU) services and

steady state across the new SNEE ICB. The ICB deem that the incumbent provider is the only technically capable provider to deliver the services within the timescale and budget available. Additionally, there is insufficient time to complete a robust contract mobilisation, involving critical mobilisation and transition risks including workforce and transfer of data and systems, which is estimated to require 12 months to implement in a robust and safe manner, based on previous experience. In the face of current ICB transition environment and in the absence a longer mobilisation period, no reasonable alternative or substitute exists.

SNEE ICB have decided that the best solution to ensure that Primary Care users across North East Essex benefit from Primary Care (GP) IT Service Management is to ensure continuity of service provision with the existing supplier, who is uniquely placed to successfully deliver GP IT Service Management in the available timescales. As such the ICB propose to award a contract to AGEM CSU for the provision of Primary Care (GP) IT Service Management, service delivery commencing 1st July 2023-30th June 2024.

The contracting authority will award the contract utilising the NHS supply of goods and provision of service, with similar contract mechanisms utilised within the Health Systems Services Framework (HSSF).

In accordance with Regulation 72 (1) (a) of the PCRs 2015, the services covered by the arrangement may change and expand as the Service develops in accordance with national guidelines and mandates in relation to operating principles for the funding applications for Primary Care (GP) IT Service Management.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 100

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a voluntary ex ante transparency notice and is intended to provide notice of SNEE ICB's intention to award a 12-month contract (1st July 2023 – 30th June 2024) with the option to extend the contract by up to an additional 12-month period (1st July 2024-30th June 2025); a maximum contract term of 24-months.

It is SNEE ICB's intention to award this contract to the existing supplier, NHS Arden and Greater East Midlands Commissioning Support Unit (AGEM CSU) for the provision of Primary Care (GP) IT Service Management and Primary Care Enabling Services for Primary Care, Pharmacists, Optometrists and Dentists (PODs) across North East Essex.

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#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

31 October 2022

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

NHS Arden and Greater East Midlands Commissioning Support Unit

Suite 2, Phoenix Place, Christopher Martin Road

Basildon

SS14 3HG

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £1,639,900

#### **V.2.5) Information about subcontracting**

The contract/lot/concession is likely to be subcontracted

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Royal Courts of Justice

London

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

The Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom