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Tender

Live Well Kent and Medway 24/7 Mental Health Telephone and Online Support Service

Porchlight

F02: Contract notice

Notice identifier: 2023/S 000-036632

Procurement identifier (OCID): ocids-h6vhtk-042537

Published 13 December 2023, 12:05pm

Section I: Contracting authority

I.1) Name and addresses

Porchlight

18-19 Watling St

Canterbury

CT1 2UA

Contact

Tara Chapple

Email

tarachapple@porchlight.org.uk

Telephone

+44 1227760078

Country

United Kingdom

Region code

UKJ4 - Kent

Internet address(es)

Main address

www.porchlight.org.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Canterbury:-Health-and-social-work-services./C768S8D24S>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

www.delta-esourcing.com

I.4) Type of the contracting authority

Other type

VCSE Strategic Partner

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Live Well Kent and Medway 24/7 Mental Health Telephone and Online Support Service

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Health and social work services. Porchlight (Live Well Kent and Medway strategic partner) is looking to work with a delivery partner to deliver the 24/7 Mental Health Telephone and Online Support Service as part of the Live Well Kent and Medway network.

The 24/7 telephone and online support service for the Kent and Medway population offers information and support to people experiencing wellbeing and mental health distress. Since 2018, this service has been delivered as part of Live Well Kent and Medway (LWKM).

Porchlight would like to invite suitable organisations to apply.

The contract will run from 1 July 2024 – 31 March 2026.

The closing date for the return of Tender Submissions is 11.45pm on 25th January 2024. It is the responsibility of Bidders to ensure that their Tender Submission is submitted on time.

For more information, please visit:

<https://www.delta-esourcing.com/tenders/UK-GB-Kent:-LWKM-24/7-Mental-Health-Telephone-and-Online-Support-Services/C768S8D24S>

II.1.5) Estimated total value

Value excluding VAT: £420,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ41 - Medway
- UKJ4 - Kent

Main site or place of performance

Medway, Kent

II.2.4) Description of the procurement

Health and social work services. Porchlight (Live Well Kent and Medway strategic partner) is looking to work with a delivery partner to deliver the 24/7 Mental Health Telephone and Online Support Service as part of the Live Well Kent and Medway network.

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You should not require an access code. However, if prompted to enter one, please use: C768S8D24S

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £423,360

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 July 2024

End date

31 March 2026

This contract is subject to renewal

Yes

Description of renewals

Potential for 1+1 extension.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

For more information, please visit:

<https://www.delta-esourcing.com/tenders/UK-GB-Kent:-LWKM-24/7-Mental-Health-Telephone-and-Online-Support-Services/C768S8D24S>

You should not require an access code. However, if prompted to enter one, please use: C768S8D24S

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 January 2024

Local time

11:45pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=829909591>

GO Reference: GO-20231213-PRO-24761416

VI.4) Procedures for review

VI.4.1) Review body

Porchlight

18-19 Watling St

Canterbury

CT1 2UA

Country

United Kingdom