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Planning

## **Digital Strategy Program, purchase of Finance, People, Facilities and Property management software**

NHS Property Services Limited

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-036631

Procurement identifier (OCID): ocds-h6vhtk-04b5f0

Published 12 November 2024, 4:30pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Property Services Limited

Regent House, Heaton Lane

Stockport

SK4 1BS

#### **Contact**

Scott Selby

#### **Email**

[scott.selby@property.nhs.uk](mailto:scott.selby@property.nhs.uk)

#### **Telephone**

+44 7593455878

**Country**

United Kingdom

**Region code**

UKD35 - Greater Manchester South East

**Internet address(es)**

Main address

<https://www.property.nhs.uk/>

Buyer's address

<https://www.property.nhs.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Digital Strategy Program, purchase of Finance, People, Facilities and Property management software

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Digital Strategy Program. Purchase of software as a service for Finance, People, Facilities and Property management solutions

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48451000 - Enterprise resource planning software package
- 48451000 - Enterprise resource planning software package
- 72212451 - Enterprise resource planning software development services
- 72260000 - Software-related services
- 48420000 - Facilities management software package and software package suite
- 48000000 - Software package and information systems
- 48490000 - Procurement software package
- 48450000 - Time accounting or human resources software package
- 79999200 - Invoicing services

- 79999000 - Scanning and invoicing services
- 48170000 - Compliance software package
- 48320000 - Drawing and imaging software package
- 48321000 - Computer-aided design (CAD) software package
- 48325000 - Form-making software package
- 48326000 - Mapping software package
- 48331000 - Project management software package
- 48332000 - Scheduling software package
- 48400000 - Business transaction and personal business software package
- 48410000 - Investment management and tax preparation software package
- 48421000 - Facilities management software package
- 48430000 - Inventory management software package
- 48440000 - Financial analysis and accounting software package
- 48441000 - Financial analysis software package
- 48442000 - Financial systems software package
- 48443000 - Accounting software package
- 48517000 - IT software package

### **II.2.3) Place of performance**

NUTS codes

- UKD35 - Greater Manchester South East

Main site or place of performance

NHS Property Services Ltd, Regent House, Stockport, SK41BS

### **II.2.4) Description of the procurement**

Digital Strategy Program. Purchase of software as a service for core finance, people, facilities and property management solutions and periphery supporting solutions

### **II.2.14) Additional information**

## Overview – NHSPS

NHS Property Services (NHSPS) provides strategic estates services to help NHS organisations deliver the best patient care. Every day, we work hand in hand with Integrated Care Boards (ICB), Trusts, and GP practices across England to help them better assess, adapt and maintain around 3,000 buildings (approximately 10% of the NHS Estate) – safely and sustainably. As part of the NHS, we know how it works and understand the challenges our customers face. Whether that's negotiating funding or keeping buildings compliant, we help our customers navigate the system more easily. Last year, we unlocked more than £150 million for them to reinvest or reimagine their spaces.

With over 5,500 experts, our local teams make the real difference by understanding individual estates and communities. Looking after thousands of NHS buildings means we've seen the full range of estates projects that our NHS needs. In fact, we've completed over 330 refurbishments or new builds in recent years - each one giving us new insights and ideas to help transform estates while keeping costs down and patients safe.

From estate strategy to town planning and cleaning, through to selling inefficient assets and reinvesting the proceeds, our end-to-end service can support every life stage of an NHS building. Saving significant costs and removing the hassle of managing multiple providers, so our customers can spend more time delivering the best patient care. Because we're part of the NHS, every penny stays within the health system and is reinvested across the NHS. That way we can continue to focus on delivering brilliant service and building an NHS estate that's fit for the future.

We embrace data and technology to empower our colleagues to enable excellent patient care. We are a digitally-enabled organisation, and every colleague has a vital role to play in driving positive change and innovation within our business. Data is an important asset, and we are using it to support decision making and enable operational excellence.

Our portfolio is one of the largest in the UK, comprising more than 3,000 properties with 7,000 tenants across England. At a total value of more than £3bn, this represents about 10% of the total NHS estate. Our properties range from listed buildings through to state-of-the-art integrated health campuses.

### Our services

NHS Property Services acts as a key advisor to NHS organisations on all property matters so they can focus on what they do best – provide the vital services our communities need.

We:

Advise customers on how to get the most out of their property.  
Optimise customers and the wider NHS' estate.  
Invest in the estate through new buildings and refurbishments.  
Develop new opportunities for the NHS estate.  
Provide essential Facilities Management services to customers.

## Overview – Digital Strategy Programme (DSP)

### Projects

The Digital Strategy Programme brings together 3 projects that are evaluating process and technology requirements across the following:

People Project  
Finance Project  
Delivery (Property Management and Facilities Management)  
Technology  
NHSPS currently uses a set of systems across these areas  
A central finance system  
P2P systems  
People systems  
A Property Management system  
A fixed asset system  
A CAFM system

On top of this, we have a number of in-house solutions and Microsoft office tools that support our key processes across People, Finance, Estates Strategy, Property and Facilities Management

### Requirements for change.

The Digital Strategy Programme has gathered a set of requirements covering the solution areas mentioned above and more.

The tender exercise following the expiry of this PIN notice will consist of the following lots.

HR  
Recruitment & Onboarding  
Learning  
Pay and Reward

Colleague Survey  
Case Management  
Finance  
Procurement  
Property Management  
Facilities Management  
Lone Working  
Workflow Management.

We have structured the lots to allow multi-capability providers the opportunity to bid for multiple lots, while also allowing single-capability providers to bid for a single lot. We then intend to let the procurement process shape our future technology landscape by selecting the best-fit solutions based on colleague experience, customer experience, requirements satisfaction, strategic partnership, social value, and value for money.

We want to partner with organisations who have robust product roadmaps in place which showcase adoption of future technologies such as but not limited to, Artificial Intelligence, and can demonstrate delivery of previous roadmaps.

NHS Property Services plans to run an on-line pre-tender event between the 9th -13th December.

Please express your interest for further details, together with your availability during this time.

### **II.3) Estimated date of publication of contract notice**

20 December 2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes