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Contract

Medical Workforce eSystems

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2023/S 000-036624

Procurement identifier (OCID): ocds-h6vhtk-036bdf

Published 13 December 2023, 11:42am

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

Email

jemma.edwards@wales.nhs.uk

Telephone

+44 1443848585

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Medical Workforce eSystems

Reference number

ABU-OJEU-52141

II.1.2) Main CPV code

- 48330000 - Scheduling and productivity software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Aneurin Bevan University Health Board is looking for solutions that enable more effective management of workforce planning. Such solutions should deliver significant operational and strategic improvements in identifying and managing demand and capacity and drive resourcing to the most cost effective models, particularly in fulfilling staffing gaps in rosters. Solutions will deliver a single end to end process and experience for users at all levels of interest, whether that is through a single provider or through a number of suppliers and systems being implemented to work together seamlessly.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £943,870

II.2) Description

II.2.1) Title

Medical Workforce eSystems - Lot 1 Job Planning

Lot No

1

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48180000 - Medical software package
- 48332000 - Scheduling software package
- 48330000 - Scheduling and productivity software package

II.2.3) Place of performance

NUTS codes

- UKL - Wales
- UKL16 - Gwent Valleys
- UKL21 - Monmouthshire and Newport

Main site or place of performance

Multiple sites within the boundaries of Aneurin Bevan University Health Board

II.2.4) Description of the procurement

The Health Board have adopted a lot based approach for the functional requirements that will see each distinct function appraised for both its commercial (cost) offerings as well as the ability for each solution to deliver that function. The lots are set out below along with a brief synopsis of what each one means to the Health Board in terms of its function and its relationship with the other lots.

- Lot 1 - Job Planning

Applicable to Consultant and Specialist Doctor Grades, this function will help the Health Board to ensure that all appropriate Medical staff are subject to a current and compliant Job Plan. Each Job Plan will help identify the alignment of their activity to their contractual obligations as set out in the various Contracts for Wales. In turn, this will help workforce planners to identify the staffing capacities available to them for the purpose of rostering at the appropriate grades.

- Lot 2 – eRostering

The eRostering solution will enable demand planning and setting out of Rosters in line with demand needs. Substantive capacity can be mapped in to help identify gaps that exist in rosters due to shortfall in staffing. Adding to this, on a planned premise, will be the recording of planned absence such as leave. The function will also manage a more reactive need around instances of unplanned leave. Solutions will enable staffing coordinators to hand off appropriate shifts to Locum and Agency management solutions that are further downstream in the end-to-end process.

- Lot 3 – Locum/Bank management

The Locum Bank function relates only to the management of a bank of registered doctors, locally only to the Health Board. The Locum function does not include Agency resource. The locum bank may have doctors from outside the Health Board registered through internal recruitment and governance process. Gaps in rosters, both planned and unplanned can then be advertised through the Locum Bank solution for appropriate doctors registered on bank. As shifts are filled, the system will inform eRostering. If a shift is not filled, there should be an ability to push that shift on to the third part agency management solutions.

II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 35

Quality criterion - Name: Non-Functional Requirements / Weighting: 15

Quality criterion - Name: Integration & Interoperability / Weighting: 15

Quality criterion - Name: Wellbeing of Future Generations Act / Weighting: 5

Quality criterion - Name: Foundational Economy / Weighting: 5

Quality criterion - Name: Carbon Footprint / Weighting: 5

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Medical eSystems Lot 2 eRostrering

Lot No

2

II.2.2) Additional CPV code(s)

- 48180000 - Medical software package
- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKL21 - Monmouthshire and Newport
- UKL16 - Gwent Valleys

II.2.4) Description of the procurement

e rostrering

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: cost / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Medical eSystems Lot 3 Locum Bank

Lot No

3

II.2.2) Additional CPV code(s)

- 48180000 - Medical software package

II.2.3) Place of performance

NUTS codes

- UKL21 - Monmouthshire and Newport
- UKL16 - Gwent Valleys

II.2.4) Description of the procurement

lot 3 locum bank

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-001442](#)

Section V. Award of contract

Lot No

2

Title

Medical eSystems Lot 2 eRostering

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2023

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

LocumTap Ltd, trading as Patchwork Health

Canvas Building, 35 Luke Street

London

EC2A4LH

Telephone

+44 7830816794

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £430,000

Section V. Award of contract

Lot No

1

Title

Medical Workforce eSystems - Lot 1 Job Planning

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2023

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

boxxe

Artemis House, Eboracum Way

York

YO317RE

Telephone

+44 1347812100

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £215,870

Section V. Award of contract

Lot No

3

Title

Medical eSystems Lot 3 Locum Bank

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2023

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

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Telephone

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Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £298,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:137232)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom