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Contract

global research/advisory

Westminster City Council

F03: Contract award notice

Notice identifier: 2024/S 000-036620

Procurement identifier (OCID): ocds-h6vhtk-04b5e9

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Section I: Contracting authority

I.1) Name and addresses

Westminster City Council

64 Victoria Street

London

SW1E 6QP

Email

mhpatel@westminster.gov.uk

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.westminster.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

global research/advisory

II.1.2) Main CPV code

- 73110000 - Research services

II.1.3) Type of contract

Services

II.1.4) Short description

Including but not limited to:

- Full review of contract spend to identify efficiencies and savings
- Full review of budget to complete a cost optimisation exercise - linked to contract work, also focused on reducing/consolidating our applications and simplifying how we do things
- Review of cyber security spend to ensure value for money and get comparison to other local authorities in terms of planned activity

- Support and guidance around our emerging AI Centre of Excellence
- Inform development of future Customer Service operating model, including procurement of new telephony platform and optimisation of the service

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI32 - Westminster

II.2.4) Description of the procurement

IT global research/advisory

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- No tenders or no suitable tenders/requests to participate in response to restricted procedure

Explanation:

direct award via Gcloud

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom