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Contract

## **global research/advisory**

Westminster City Council

F03: Contract award notice

Notice identifier: 2024/S 000-036620

Procurement identifier (OCID): ocds-h6vhtk-04b5e9

Published 12 November 2024, 4:03pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Westminster City Council

64 Victoria Street

London

SW1E 6QP

#### **Email**

[mhpatel@westminster.gov.uk](mailto:mhpatel@westminster.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI32 - Westminster

#### **Internet address(es)**

Main address

<https://www.westminster.gov.uk/>

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

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### **Section II: Object**

#### **II.1) Scope of the procurement**

##### **II.1.1) Title**

global research/advisory

##### **II.1.2) Main CPV code**

- 73110000 - Research services

##### **II.1.3) Type of contract**

Services

##### **II.1.4) Short description**

Including but not limited to:

- Full review of contract spend to identify efficiencies and savings
- Full review of budget to complete a cost optimisation exercise - linked to contract work, also focused on reducing/consolidating our applications and simplifying how we do things
- Review of cyber security spend to ensure value for money and get comparison to other local authorities in terms of planned activity
- Support and guidance around our emerging AI Centre of Excellence
- Inform development of future Customer Service operating model, including procurement of new telephony platform and optimisation of the service

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI32 - Westminster

### **II.2.4) Description of the procurement**

IT global research/advisory

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- No tenders or no suitable tenders/requests to participate in response to restricted procedure

Explanation:

direct award via Gcloud

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom

