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Contract

Renewal of Groupcall software and licences for a further 12 months - S508541

Norfolk County Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-036619

Procurement identifier (OCID): ocds-h6vhtk-055737

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Scope

Reference

PA00003068

Description

Renewal of Groupcall software and licences for a further 12 months. Software is used to integrate between School MIS systems and Synergy/Google IDM.

Contract 1. Renewal of Groupcall software and licences for a further 12 months - S508541

Supplier

- Community Brands UK Limited

Contract value

- £35,000 excluding VAT
- £42,000 including VAT

Below the relevant threshold

Date signed

30 June 2025

Contract dates

- 1 July 2025 to 30 June 2026
- 1 year

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Procedure

Procedure type

Below threshold - unknown

Supplier

Community Brands UK Limited

2 Darker Street

Leicester

LE1 4SL

United Kingdom

Email: UK-Accounts@communitybrands.com

Region: UKF21 - Leicester

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Renewal of Groupcall software and licences for a further 12 months - S508541

Contracting authority

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government