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Planning

## **Provision of a Guide Communicator (GC) Service for Deafblind People**

NHS Greater Glasgow and Clyde

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-036613

Procurement identifier (OCID): ocds-h6vhtk-055732

Published 2 July 2025, 9:03am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Greater Glasgow and Clyde

Procurement Department, Glasgow Royal Infirmary, 84 Castle Street

Glasgow

G4 0SF

#### **Email**

[Claire.Quinn5@nhs.scot](mailto:Claire.Quinn5@nhs.scot)

#### **Telephone**

+44 1412013649

#### **Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.nhsggc.scot/about-us/procurement/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10722](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of a Guide Communicator (GC) Service for Deafblind People

Reference number

GGC0998

#### **II.1.2) Main CPV code**

- 79540000 - Interpretation services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Greater Glasgow and Clyde (NHSGGC) wish to commission a service to provide specialist communication support to individuals with a dual sensory impairment (i.e. those who have both hearing and sight loss). The goal of the service is to ensure equitable access to healthcare by removing communication barriers, and in doing so, help the organisation meet its associated legal duties.

#### **II.1.5) Estimated total value**

Value excluding VAT: £300,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

#### **II.2.4) Description of the procurement**

NHS Greater Glasgow and Clyde (NHSGGC) wish to commission a service to provide specialist communication support to individuals with a dual sensory impairment (i.e. those who have both hearing and sight loss). The goal of the service is to ensure equitable access to healthcare by removing communication barriers, and in doing so, help the organisation meet its associated legal duties.

#### **II.3) Estimated date of publication of contract notice**

1 September 2025

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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### **Section VI. Complementary information**

#### **VI.3) Additional information**

NHS Greater Glasgow and Clyde (NHSGGC) wish to commission a service to provide specialist communication support to individuals with a dual sensory impairment (i.e. those who have both hearing and sight loss). The goal of the service is to ensure equitable access to healthcare by removing communication barriers, and in doing so, help the organisation meet its associated legal duties.

Communicator Guides will be skilled in using a variety of communication methods including:

British Sign Language

Hands on Signing

Deafblind Manual

Clear Speech

Finger Spelling

Block Communication

There are approx. 3, 500 Deafblind people in the NHSGGC area

The commissioned service will provide high-quality, specialist support for individuals with dual sensory impairment to ensure equitable access to NHS services and health interventions. The service will be delivered in accordance with the following key principles:

Person-centred and Non-Judgemental

Partnership Working

Flexible and Responsive Delivery

Anti-Discriminatory Practice

Qualified and Professional Staff

Code of Practice Compliance

Care Commission Registration and Oversight

The service will provide specialist communication and guiding support to Deafblind individuals, enabling access to healthcare services and the completion of daily living tasks and Suppliers will be expected to support additional planned activities as requested, to help address and improve patients' health needs

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=802558](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=802558).

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