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Planning

Provision of a Guide Communicator (GC) Service for Deafblind People

NHS Greater Glasgow and Clyde

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-036613

Procurement identifier (OCID): ocds-h6vhtk-055732

Published 2 July 2025, 9:03am

Section I: Contracting authority

I.1) Name and addresses

NHS Greater Glasgow and Clyde

Procurement Department, Glasgow Royal Infirmary, 84 Castle Street

Glasgow

G4 0SF

Email

Claire.Quinn5@nhs.scot

Telephone

+44 1412013649

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.nhsggc.scot/about-us/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Guide Communicator (GC) Service for Deafblind People

Reference number

GGC0998

II.1.2) Main CPV code

- 79540000 - Interpretation services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Greater Glasgow and Clyde (NHSGGC) wish to commission a service to provide specialist communication support to individuals with a dual sensory impairment (i.e. those who have both hearing and sight loss). The goal of the service is to ensure equitable access to healthcare by removing communication barriers, and in doing so, help the organisation meet its associated legal duties.

II.1.5) Estimated total value

Value excluding VAT: £300,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

NHS Greater Glasgow and Clyde (NHSGGC) wish to commission a service to provide specialist communication support to individuals with a dual sensory impairment (i.e. those who have both hearing and sight loss). The goal of the service is to ensure equitable access to healthcare by removing communication barriers, and in doing so, help the organisation meet its associated legal duties.

II.3) Estimated date of publication of contract notice

1 September 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

NHS Greater Glasgow and Clyde (NHSGGC) wish to commission a service to provide specialist communication support to individuals with a dual sensory impairment (i.e. those who have both hearing and sight loss). The goal of the service is to ensure equitable access to healthcare by removing communication barriers, and in doing so, help the organisation meet its associated legal duties.

Communicator Guides will be skilled in using a variety of communication methods including:

British Sign Language

Hands on Signing

Deafblind Manual

Clear Speech

Finger Spelling

Block Communication

There are approx. 3, 500 Deafblind people in the NHSGGC area

The commissioned service will provide high-quality, specialist support for individuals with dual sensory impairment to ensure equitable access to NHS services and health interventions. The service will be delivered in accordance with the following key principles:

Person-centred and Non-Judgemental

Partnership Working

Flexible and Responsive Delivery

Anti-Discriminatory Practice

Qualified and Professional Staff

Code of Practice Compliance

Care Commission Registration and Oversight

The service will provide specialist communication and guiding support to Deafblind individuals, enabling access to healthcare services and the completion of daily living tasks and Suppliers will be expected to support additional planned activities as requested, to help address and improve patients' health needs

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=802558.

(SC Ref:802558)