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Contract

## **ICT Software Maintenance and Support Service**

Borough Council of King's Lynn and West Norfolk

F03: Contract award notice

Notice identifier: 2025/S 000-036601

Procurement identifier (OCID): ocds-h6vhtk-055729

Published 2 July 2025, 8:38am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Borough Council of King's Lynn and West Norfolk

ADDRESS

King's Lynn

POSTCODE

**Email**

[procurementtenders@west-norfolk.gov.uk](mailto:procurementtenders@west-norfolk.gov.uk)

**Country**

United Kingdom

**Region code**

UKH16 - North and West Norfolk

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.west-norfolk.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

ICT Software Maintenance and Support Service

Reference number

BCKLWN367

**II.1.2) Main CPV code**

- 72261000 - Software support services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Provision of ICT Software Maintenance and Support Service for Borough Council of King's Lynn and West Norfolk

**II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £26,830.44

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72261000 - Software support services

### **II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

### **II.2.4) Description of the procurement**

Borough Council of King's Lynn and West Norfolk require ICT Software Maintenance and Support Service

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Utilising the Crown Commercial Framework and E Market Place for a compliant call off award

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

### **Contract No**

BCKLWN367

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

4Sight Communications Limited

Sutton

PE30 1EX

Country

United Kingdom

NUTS code

- UKI6 - Outer London – South

Companies House

08160359

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £27,000

Total value of the contract/lot: £26,829.65

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Borough Council of King's Lynn & West Norfolk

King's Lynn

Country

United Kingdom