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Contract

ICT Software Maintenance and Support Service

Borough Council of King's Lynn and West Norfolk

F03: Contract award notice

Notice identifier: 2025/S 000-036601

Procurement identifier (OCID): ocds-h6vhtk-055729

Published 2 July 2025, 8:38am

Section I: Contracting authority

I.1) Name and addresses

Borough Council of King's Lynn and West Norfolk

ADDRESS

King's Lynn

POSTCODE

Email

procurementtenders@west-norfolk.gov.uk

Country

United Kingdom

Region code

UKH16 - North and West Norfolk

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.west-norfolk.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ICT Software Maintenance and Support Service

Reference number

BCKLWN367

II.1.2) Main CPV code

- 72261000 - Software support services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of ICT Software Maintenance and Support Service for Borough Council of King's Lynn and West Norfolk

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £26,830.44

II.2) Description

II.2.2) Additional CPV code(s)

- 72261000 - Software support services

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

II.2.4) Description of the procurement

Borough Council of King's Lynn and West Norfolk require ICT Software Maintenance and Support Service

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Utilising the Crown Commercial Framework and E Market Place for a compliant call off award

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

BCKLWN367

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

4Sight Communications Limited

Sutton

PE30 1EX

Country

United Kingdom

NUTS code

- UKI6 - Outer London – South

Companies House

08160359

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £27,000

Total value of the contract/lot: £26,829.65

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Borough Council of King's Lynn & West Norfolk

King's Lynn

Country

United Kingdom