

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/036585-2024>

Contract

Park and Ride Bus Service Concession Contract Norwich

NORFOLK COUNTY COUNCIL

F25: Concession award notice

Notice identifier: 2024/S 000-036585

Procurement identifier (OCID): ocds-h6vhtk-047cda

Published 12 November 2024, 2:11pm

Section I: Contracting authority/entity

I.1) Name and addresses

NORFOLK COUNTY COUNCIL

Martineau Lane

NORWICH

NR12DH

Contact

Sarah Hardy

Email

sarah.hardy@norfolk.gov.uk

Telephone

+44 1603223968

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.norfolk.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Park and Ride Bus Service Concession Contract Norwich

II.1.2) Main CPV code

- 60112000 - Public road transport services

II.1.3) Type of contract

Services

II.1.4) Short description

Norfolk County Council has awarded a contract to 2 providers for operating limited-stop bus services from four of the Norwich Park & Ride sites - Thickthorn, Harford, Airport, & Postwick - without subsidy from the Council. The service for Sprowston Park and Ride was not awarded.

II.1.5) Estimated total value

Value excluding VAT: £1,600,000

Method used for calculating the estimated value of the concession

No subsidy is being offered for this Contract from Norfolk County Council. Value is an estimate over the life of the contract but depends on passenger numbers and types that use the service. The highest and lowest values in this notice is due to the fact that this service is at zero cost to the Council.

II.1.6) Information about lots

This concession is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £0.01 / Highest offer: £0.02 taken into consideration

II.2) Description

II.2.1) Title

Thickthorn Park and Ride Service

Lot No

1

II.2.2) Additional CPV code(s)

- 60112000 - Public road transport services

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

II.2.4) Description of the procurement

Park and Ride service

II.2.5) Award criteria

Concession is awarded on the basis of the criteria described below:

- Criterion: Growing Passenger Numbers and Revenue
- Criterion: Management of Service
- Criterion: Mobilisation Plan
- Criterion: Customer Care
- Criterion: Staffing

II.2.7) Duration of the concession

Duration in months

60

II.2.14) Additional information

The Council has the right to extend the contract by a further 36 months.

II.2) Description

II.2.1) Title

Airport Park and Ride

Lot No

2

II.2.2) Additional CPV code(s)

- 60112000 - Public road transport services

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

II.2.4) Description of the procurement

Park and Ride services

II.2.5) Award criteria

Concession is awarded on the basis of the criteria described below:

- Criterion: Growing Passenger Numbers and Revenue
- Criterion: Management of the Service

- Criterion: Mobilisation Plan
- Criterion: Customer Care
- Criterion: Staffing

II.2.7) Duration of the concession

Duration in months

60

II.2.14) Additional information

The Council has the right to extend by a further 36 months.

II.2) Description

II.2.1) Title

Harford Park and Ride

Lot No

3

II.2.2) Additional CPV code(s)

- 60112000 - Public road transport services

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

II.2.4) Description of the procurement

Park and Ride services.

II.2.5) Award criteria

Concession is awarded on the basis of the criteria described below:

- Criterion: Growth in Passenger Numbers and Revenue
- Criterion: Managing the Service
- Criterion: Mobilisation Plan
- Criterion: Customer Care
- Criterion: Staffing

II.2.7) Duration of the concession

Duration in months

60

II.2.14) Additional information

The Council has the right to extend by a further 36 months.

II.2) Description

II.2.1) Title

Sprowston Park and Ride

Lot No

4

II.2.2) Additional CPV code(s)

- 60112000 - Public road transport services

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

II.2.4) Description of the procurement

Park and Ride services from Sprowston Park and Ride.

II.2.5) Award criteria

Concession is awarded on the basis of the criteria described below:

- Criterion: Growth in Passenger Numbers and Revenue
- Criterion: Management of the Service
- Criterion: Mobilisation Plan
- Criterion: Customer Care
- Criterion: Staffing

II.2.7) Duration of the concession

Duration in months

60

II.2.14) Additional information

The Council has the right to extend the Contract by a further 36 months.

II.2) Description

II.2.1) Title

Postwick Park and Ride

Lot No

5

II.2.2) Additional CPV code(s)

- 60112000 - Public road transport services

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

II.2.4) Description of the procurement

Park and Ride Services

II.2.5) Award criteria

Concession is awarded on the basis of the criteria described below:

- Criterion: Growth in Passenger Numbers and Revenue
- Criterion: Management of the Service
- Criterion: Mobilisation Plan
- Criterion: Customer Care
- Criterion: Staffing

II.2.7) Duration of the concession

Duration in months

60

II.2.14) Additional information

The Council has the right to extend the Contract by a further 36 months.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Award procedure with prior publication of a concession notice

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-021353](#)

Section V. Award of concession

Lot No

1 and 2

Title

Thickthorn and Airport Park and Ride

A concession/lot is awarded: Yes

V.2) Award of concession

V.2.1) Date of concession award decision

1 October 2024

V.2.2) Information about tenders

Number of tenders received: 3

The concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the concessionaire

First Eastern Counties Buses Limited

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

Companies House

00257815

The concessionaire is an SME

No

V.2.4) Information on value of concession and main financing terms (excluding VAT)

Total value of the concession/lot: £900,000

Any other details relevant to the value of the concession

The value for these lots is estimate only and is based on passenger numbers and the fares they pay. There is no subsidy from the Council for this service

Section V. Award of concession

Lot No

3 and 5

Title

Airport and Postwick Park and Ride

A concession/lot is awarded: Yes

V.2) Award of concession

V.2.1) Date of concession award decision

1 October 2024

V.2.2) Information about tenders

Number of tenders received: 3

The concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the concessionaire

Simonds of Botesdale Limited

Nottingham

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

Companies House

02299468

The concessionaire is an SME

Yes

V.2.4) Information on value of concession and main financing terms (excluding VAT)

Total value of the concession/lot: £700,000

Any other details relevant to the value of the concession

The value for these lots is estimate only and is based on passenger numbers and the fares they pay. There is no subsidy from the Council for this service.

Section V. Award of concession

Lot No

4

Title

Sprowston Park and Ride

A concession/lot is awarded: No

V.1) Information on non-award

The concession/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Nplaw (Norfolk County Council)

Norwich

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Concession Contracts Regulations 2016 (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge.