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Planning

Learning Management System

Llywodraeth Cymru / Welsh Government

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-036580

Procurement identifier (OCID): ocds-h6vhtk-04b5d0

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Section I: Contracting authority

I.1) Name and addresses

Llywodraeth Cymru / Welsh Government

Gwasanaethau Caffael Corfforaethol / Corporate Procurement Services, Parc Cathays / Cathays Park

Caerdydd / Cardiff

CF10 3NQ

Email

AW.Business@gov.wales

Telephone

+44 3000257095

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://www.gov.wales>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0007

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Learning Management System

Reference number

24/25-117

II.1.2) Main CPV code

- 80420000 - E-learning services

II.1.3) Type of contract

Services

II.1.4) Short description

The Welsh Government requires a supplier to provide, host and support 2 cloud based learning management systems. Each system will be provided as a separate instance of the same product:

- Academi Wales provides leadership development for approx. 14k users across Welsh public service organisations.

- Learning Lab provides internal learning and development for approx. 5.5k users in the Welsh Government.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48190000 - Educational software package
- 48000000 - Software package and information systems

- 80420000 - E-learning services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The Welsh Government is looking to procure a Learning Management System (LMS) as detailed in appendix 3 of the document titled 'Welsh Government Learning Management System Request for Information document attached to this notice'.

In summary here are the key features and functions required:

- Content Management System (CMS): The LMS should allow administrators to create and edit static web pages, manage site navigation, and schedule content for future publication. It should support various content types like videos and web links, and allow easy switching between English and Welsh content.
- Content Repository: The system should include an enterprise-standard content repository to store and surface thousands of resources in various formats. It should also enable specified users to create and share content, and provide a user reporting process for flagged content.
- Search Functionality: A consistent and effective global search feature is required to help users quickly find relevant results across the entire product, with filters to refine results.
- Product Tools: The LMS should include tools for creating interactive content packages, formal training and assessment materials, collaboration spaces, event management, news areas, personal learning records, and coaching and mentoring tools.
- Platform Administration and Management: The system should offer bulk email capabilities, reporting options through Google Analytics and Power BI, and administrative reporting functionalities.
- Authentication and User Management: The LMS should support single sign-on, multi-factor authentication for administrators, and a user management lifecycle to comply with GDPR requirements.
- Compliance: The product must be fully bilingual (English and Welsh) and meet the Welsh Government's accessibility requirements. It should also comply with the Welsh Government Global Experience Language (GEL) design pattern.

- Data Protection and Security: The LMS must securely collect, process, and store personal data in compliance with UKGDPR. It should also have Cyber Essentials Plus or ISO27001 accreditation and undergo annual IT Health Checks.

The Welsh Government aims to launch the websites by 31st March 2026, with the contract starting on 1st October 2025 and lasting for up to four years.

II.2.14) Additional information

The Welsh Ministers requires information on potential suppliers ability to provide the products and services. This Notice will be used to gain a better understanding of the types and availability of products and services. The specific information being requested is detailed in the 'Welsh Government Learning Management System Request for Information' document attached to this notice

II.3) Estimated date of publication of contract notice

3 March 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

The Welsh Government is placing this notice to notify suitably skilled Supplier(s) of a potential contract opportunity.

Please note, this notice is a call for interest, there is not a start date for award procedure or an anticipated award date at this stage. There will be no formal assessing of proposals, and nothing given or provided at this stage will be evaluated as part of any future procurement process.

While the contracting authority has decided to advertise on a voluntary basis, this does not represent a commitment to follow a particular procurement procedure. Any formal tender process subsequently undertaken will be advertised under a separate Contract Notice.

The aim of any subsequent tender process will be to appoint a Supplier to deliver Services set out in the Contract Notice and the applicable award criteria will be on the basis of the most economically advantageous tender.

The Welsh Government welcomes consortium bids or groups of more than one legal entity bidding together. For further information on joint bidding, please see the information at: <https://www.gov.wales/joint-bidding-public-contracts-guidance-consortia>

The Welsh Government will seek proposals that deliver its social value, economic and environmental sustainability objectives, and contract performance conditions may relate to social value, economic and environmental considerations.

The Welsh Government will not reimburse, and shall not be responsible for, any costs, charges or expenses incurred by organisations responding to this notice.

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=145793.

(WA Ref:145793)