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Contract

Support and Maintenance of Central Booking Engine

LONDON NORTH EASTERN RAILWAY LIMITED

F03: Contract award notice

Notice identifier: 2025/S 000-036576

Procurement identifier (OCID): ocids-h6vhtk-04ccb4

Published 1 July 2025, 6:17pm

Section I: Contracting authority

I.1) Name and addresses

LONDON NORTH EASTERN RAILWAY LIMITED

West Offices

York

YO16GA

Contact

Anke Tymens

Email

anke.tymens@lner.co.uk

Telephone

+44 7725478497

Country

United Kingdom

Region code

UKE21 - York

Companies House

04659712

Internet address(es)

Main address

www.lner.co.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Passenger Transport Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Support and Maintenance of Central Booking Engine

Reference number

2024/S 000-041439

II.1.2) Main CPV code

- 72267000 - Software maintenance and repair services
 - TA34 - For tickets
 - TA36 - For transport tickets

II.1.3) Type of contract

Services

II.1.4) Short description

No award has been made in respect of the previously published voluntary ex ante transparency notice.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
 - TA34 - For tickets
 - TA36 - For transport tickets

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

No award has been made

II.2.4) Description of the procurement

No award has been made

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.14) Additional information

No award has been made

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - protection of exclusive rights, including intellectual property rights

Explanation:

No award has been made

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-041439](#)

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Department for Transport

London

Country

United Kingdom