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Planning

## **Ophthalmology Service Transformation NHS Shropshire, Telford and Wrekin ICB - Further Market Engagement**

NHS Shropshire, Telford and Wrekin Integrated Care Board  
NHS Shropshire, Telford and Wrekin Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-036574

Procurement identifier (OCID): ocds-h6vhtk-03943c

Published 23 December 2022, 3:06pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Shropshire, Telford and Wrekin Integrated Care Board

Halesfield 6, Halesfield

Telford

TF7 4BF

#### **Contact**

Hayley Smith

#### **Email**

[h.smith27@nhs.net](mailto:h.smith27@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKG21 - Telford and Wrekin

**Internet address(es)**

Main address

<https://mlcsu.bravosolution.co.uk>

Buyer's address

<https://www.shropshiretelfordandwrekin.nhs.uk/>

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## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://mlcsu.bravosolution.co.uk>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Ophthalmology Service Transformation NHS Shropshire, Telford and Wrekin ICB - Further Market Engagement

Reference number

STW-21-11

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Shropshire, Telford and Wrekin (NHS STW) has commenced a programme of work to review and redesign eye care services, and we are delighted to be able to continue to work with the independent sector providers who have engaged with us on the journey so far.

This is the 2nd PIN relating to the NHS STW Ophthalmology Service Transformation, the previous PIN reference was 2022-040417 and issued February 2022. The purpose of issuing a 2nd PIN is to widen the opportunity for Providers to engage that missed the previous opportunity.

NHS STW would like to extend this opportunity to any additional organisations who are interested in becoming involved in this programme of work to help review, shape and design the best possible pathways and service processes for eye care patients within the Shropshire, Telford and Wrekin Locality.

The work of the programme has included a number of engagement sessions with Independent Sector providers, as well as patients and public, and other clinical stakeholders, the outputs of which have assisted in shaping the redesign work to date. Your contribution to future engagement workshops, will continue to inform the redesign work and future commissioning options that may be developed.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
  - RA11 - In ophthalmology

#### **II.2.3) Place of performance**

NUTS codes

- UKG21 - Telford and Wrekin
- UKG22 - Shropshire CC

Main site or place of performance

County of Shropshire

## II.2.4) Description of the procurement

The NHS Long Term Plan clarifies the direction for health and care over the next ten years, including the importance of transforming outpatient services and Eyecare Planning Implementation Guidance 21-22 sets out expectations around recovery and transformation of eye care services.

A Shropshire, Telford and Wrekin programme of eye care transformation has started to bring together recommendations from NHSEI Ophthalmology Elective Care Handbook, NHSEI Eyecare Restoration roadmap and Eyecare Planning Implementation Guidance including better use of technology, risk stratification, shared PTL, optimising the role of optometrists as first contact practitioners and implementing end-to-end integrated pathways.

A combined approach will ensure alignment of ophthalmology transformation, redesign and improvement with recovery of extensive waiting times for services; whilst complementing the broader programme of Outpatients and Elective Care transformation.

The NHS Shropshire, Telford and Wrekin vision for this programme, which launched in February 2022, is to provide timely, safe, effective and sustainable integrated eye care services at the right time, in the right location by the right person with excellent patient experience through a thorough review and redesign of integrated end to end eye care pathways, processes and ways of working.

The objectives of the programme are to:

- Reduce Face to Face Ophthalmology outpatient appointments;
- Reduce overdue follow ups;
- Reduce appointment DNA's;
- Increase the use of one-stop clinics;
- Increase the use of Nurse led/AHP clinics;
- Increase the uptake of advice & guidance (and that result in prevented physical appointments);
- Introduce patient initiated follow up where clinically appropriate;
- Increase the uptake of remote and virtual monitoring;

- Support the recovery of backlog post COVID and in time to full recovery and sustainable improved performance;
- Improve access to support for people diagnosed with sight loss;
- Achieve optimum and consistent patient safety;
- Improve experience and outcomes of eye care and eye health for the people of Shropshire, Telford and Wrekin;
- Improve experience for staff working in eye care services.

NHS STW is issuing this PIN Notice to engage with the wider market to help inform and shape this review and redesign elements of this transformation programme, and this will inform any future procurement actions the Commissioner may be required to undertake.

The PIN is purely to assist with the re-design of eye care pathways and processes within the Shropshire, Telford, and Wrekin Health Care System through a series of engagement workshops anticipated to be in the first quarter of 2023.

The potential contract period and value are not currently available at this stage.

Interested Providers who wish to participate in the review and redesign of eye care engagement workshops should provide their details within the questionnaire on the Bravo eTendering System ref: pqq\_526. The closing date for Expressions of Interest is 12:00 hours on Wednesday 25th January 2023.

### **II.3) Estimated date of publication of contract notice**

23 December 2022

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## Section VI. Complementary information

### VI.3) Additional information

Please note this is not a call for competition and is a means of engaging on the future requirements for Ophthalmology Services for NHS Shropshire, Telford and Wrekin ICB.

Midlands and Lancashire CSU are issuing this PIN Notice for another NHS body with whom those which express interest shall engage with.

This exercise will be conducted on the Midlands and Lancashire CSU portal at

<https://mlcsu.bravosolution.co.uk>

(i) Candidates should register on the portal at <https://mlcsu.bravosolution.co.uk> (registration and use of the website is free of charge). If your organisation has registered previously, you do not need to reregister;

(ii) Once registered, candidates must submit your reply on the website and by email by the deadline stated. For technical support in submitting your expression of interest contact the Bravo Solution Helpdesk on +448003684850 or E-mail: [help@bravosolution.co.uk](mailto:help@bravosolution.co.uk).

Light Touch Regime' services: This procurement is for clinical services which are Light Touch Regime Services for the purpose of the Public Contracts Regulations 2015 as specified in Schedule 3 of the regulations ('Regulations'). Accordingly, the contracting authorities are only bound by those parts of the regulations detailed in Chapter 3 Particular Procurement Regimes Section 7. The contracting authorities are not voluntarily following any other part of the Regulations.

As the ICB is a relevant body for the purpose of the National Health Service (Procurement, Patient Choice and Competition) (No. 2) Regulations 2013 these Regulations also apply to this procurement.