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Tender

## **Care and Support at Home (Care at Home and Supported Services)**

Falkirk Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-036559

Procurement identifier (OCID): ocds-h6vhtk-042506

Published 12 December 2023, 4:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Falkirk Council

The Foundry, 4 Central Park, Central Boulevard

Larbert

FK5 4RU

#### **Email**

[cpu@falkirk.gov.uk](mailto:cpu@falkirk.gov.uk)

#### **Telephone**

+44 1324506566

#### **Country**

United Kingdom

**NUTS code**

UKM76 - Falkirk

**Internet address(es)**

Main address

<http://www.falkirk.gov.uk>

Buyer's address

[http://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00184](http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00184)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

[www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Care and Support at Home (Care at Home and Supported Services)

Reference number

AS/006/24

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The service covers both long and short term support needs and may include personal care, domestic support, housing support, social and emotional support as well as providing support to families and carers.

The Framework covers a range of support needs including specific support requirements attributed to adults and older people living with frailty, people requiring palliative care, and/or end of life support, physical disability, learning disability, mental health, sensory impairment, communication difficulties and behaviours that may challenge.

#### **II.1.5) Estimated total value**

Value excluding VAT: £164,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.2) Description**

#### **II.2.1) Title**

Care at Home

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services
- 85320000 - Social services

### **II.2.3) Place of performance**

NUTS codes

- UKM76 - Falkirk

### **II.2.4) Description of the procurement**

Care provided by a professional social care worker in a person's own home in line with reablement practices. The service aims to help People sustain, recover, or manage their health, skills, and abilities to lead independent and fulfilling lives within their local communities. This includes all elements of personal care.

### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 April 2024

End date

31 March 2028

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

It is the intention of the Council that any Framework Agreement resulting from this ITT will commence on 1st April 2024 for a period of 2 years. At the Council's sole option, any Framework Agreement may be extended for up to a further 24 months.

## **II.2) Description**

### **II.2.1) Title**

Supported Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services
- 85311100 - Welfare services for the elderly
- 98000000 - Other community, social and personal services
- 85320000 - Social services
- 85311200 - Welfare services for disabled people

### **II.2.3) Place of performance**

NUTS codes

- UKM76 - Falkirk

### **II.2.4) Description of the procurement**

Care provided by a professional social care worker, can be offered in a homely setting or directly in the community, allowing the person to live as independently as possible and to achieve and maintain or increase their potential in relation to physical, intellectual, emotional, and social capacity. This includes elements of personal care and non-personal care.

### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 April 2024

End date

31 March 2028

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

It is the intention of the Council that any Framework Agreement resulting from this ITT will commence on 1st April 2024 for a period of 2 years. At the Council's sole option, any Framework Agreement may be extended for up to a further 24 months.

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

Registration with the Care Inspectorate (CI) and Scottish Social Services Council in accordance with Regulation of Care (Scotland) Act 2001 for delivery of services under this Framework Agreement.

Providers must have and maintain a CI grade of four (4) or above for the Wellbeing question.

A Provider awarded a CI grade of three (3) must demonstrate that they have a robust Service Improvement Plan in place agreed with the CI.

It is a requirement that bidders hold, or can commit to obtain prior to the commencement of any subsequently awarded contract, the following types/levels of insurance as a minimum:

Employer's (Compulsory) Liability Insurance = 10M GBP

Public Liability Insurance = 10M GBP

Professional Indemnity Insurance = 5M GBP

Medical Malpractice - 5M GBP

Providers must commit to the principles of Fair Work First including confirmation of payment of the Real Living Wage.

Pass the assessment for mandatory and discretionary grounds for exclusion.

## **III.2) Conditions related to the contract**

### **III.2.1) Information about a particular profession**

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

Registration with the Care Inspectorate and Scottish Social Services Council in accordance with Regulation of Care (Scotland) Act 2001 as amended.

Bidders should provide Registration number(s) etc at Section 4A.2 in the SPD.

### **III.2.2) Contract performance conditions**

During the course of the framework agreement, providers will be required to maintain relevant registration with the Care Inspectorate and strive to ensure that they maintain a grade of 4 or above across all key questions.

Providers must maintain a satisfactory risk rating via Falkirk HSCP contract monitoring.

Providers must comply with Fair Work First commitments including payment of the Real Living Wage.

Providers must comply with their commitments on Community Benefits, Climate Change and Modern Slavery.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement**

The procurement involves the establishment of a framework agreement

#### **IV.1.10) Identification of the national rules applicable to the procedure**

Information about national procedures is available at:

<https://www.legislation.gov.uk/ssi/2015/446/part/2/chapter/3/crossheading/social-and-other-specific-services/made>

#### **IV.1.11) Main features of the award procedure**

Please refer to Schedule 1 - Instructions to Tenderers

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 January 2024

Local time

11:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English



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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The scope of services to be provided under this Framework falls within the definition of social and other specific services in Schedule 3 to

the Public Contracts (Scotland) Regulations 2015 ("the Regulations") and therefore the procurement process shall be subject to the requirements of section 7 of the Regulations.

SPPN 7/2021 may apply.

Reserve right to open Framework to new entrants. New Entrants will be subject to the same requirements as detailed in this Contract Notice and Tender Documents. New Entrants can apply by making initial contact to [cpu@falkirk.gov.uk](mailto:cpu@falkirk.gov.uk).

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=752277](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=752277).

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

[https://www.publiccontractsscotland.gov.uk/sitehelp/help\\_guides.aspx](https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx).

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

A sub-contract clause has been included in this contract. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Please refer to tender documents.

(SC Ref:752277)

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

Court of Session

Edinburgh

Country

United Kingdom