

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/036548-2023>

Contract

## **Patient Engagement Services in North**

NHS England North West and NHS England North East and Yorkshire

F03: Contract award notice

Notice identifier: 2023/S 000-036548

Procurement identifier (OCID): ocds-h6vhtk-03d3a9

Published 12 December 2023, 3:24pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England North West and NHS England North East and Yorkshire

Liverpool, Merseyside

#### **Email**

[necsu.neprocurement@nhs.net](mailto:necsu.neprocurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKD - North West (England)

#### **Justification for not providing organisation identifier**

Not on any register

#### **Internet address(es)**

Main address

<https://health-family.force.com/s/Welcome>

Buyer's address

<https://www.england.nhs.uk/north-west/>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Health

---

### **Section II: Object**

#### **II.1) Scope of the procurement**

##### **II.1.1) Title**

Patient Engagement Services in North

Reference number

NHSE903

##### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

##### **II.1.3) Type of contract**

Services

##### **II.1.4) Short description**

Short description

North of England Commissioning Support (NECS) is a care system support organisation working for and on behalf of NHS England - North West (NW) Region and North East & Yorkshire (NE&Y) Region (the Contracting Authorities), who are undertaking a procurement to commission Patient Engagement in North Health & Justice (H&J) Services.

## Description of the procurement

North of England Commissioning Support (NECS) is a care system support organisation working for and on behalf of NHS England - North West (NW) Region and North East & Yorkshire (NE&Y) Region (the Contracting Authorities) who are undertaking a procurement to commission Patient Engagement in North Health & Justice (H&J) Services under NHS Standard Contract terms.

The contract term is for an initial period of 3 years and 2 months commencing on 01 February 2024, with the option to extend by 2 years.

### II.1.6) Information about lots

This contract is divided into lots: Yes

### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,535,673

## II.2) Description

### II.2.1) Title

Patient Engagement in North Health & Justice Services - North West

Lot No

1

### II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

### II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

### II.2.4) Description of the procurement

Short description

North of England Commissioning Support (NECS) is a care system support organisation working for and on behalf of NHS England - North West (NW) Region and North East & Yorkshire (NE&Y) Region (the Contracting Authorities), who are undertaking a

procurement to commission Patient Engagement in North Health & Justice (H&J) Services.

#### Description of the procurement

North of England Commissioning Support (NECS) is a care system support organisation working for and on behalf of NHS England - North West (NW) Region and North East & Yorkshire (NE&Y) Region (the Contracting Authorities) who are undertaking a procurement to commission Patient Engagement in North Health & Justice (H&J) Services under NHS Standard Contract terms.

The contract term is for an initial period of 3 years and 2 months commencing on 01 February 2024, with the option to extend by 2 years.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical Questions / Weighting: 85

Quality criterion - Name: Finance / Weighting: 15

Price - Weighting: 15%

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Patient Engagement in North Health & Justice Services - North East and Yorkshire

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

- UKE - Yorkshire and the Humber

#### **II.2.4) Description of the procurement**

##### Short description

North of England Commissioning Support (NECS) is a care system support organisation working for and on behalf of NHS England - North West (NW) Region and North East & Yorkshire (NE&Y) Region (the Contracting Authorities), who are undertaking a procurement to commission Patient Engagement in North Health & Justice (H&J) Services.

##### Description of the procurement

North of England Commissioning Support (NECS) is a care system support organisation working for and on behalf of NHS England - North West (NW) Region and North East & Yorkshire (NE&Y) Region (the Contracting Authorities) who are undertaking a procurement to commission Patient Engagement in North Health & Justice (H&J) Services under NHS Standard Contract terms.

The contract term is for an initial period of 3 years and 2 months commencing on 01 February 2024, with the option to extend by 2 years.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical Questions / Weighting: 85

Quality criterion - Name: Finance / Weighting: 15

Price - Weighting: 15%

#### **II.2.11) Information about options**

Options: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-024007](#)

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 November 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

ABL Health Ltd

71 Redgate Way Farnworth

Bolton

BL4 0JL

Country

United Kingdom

NUTS code

- UKD - North West (England)

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £540,273

---

### **Section V. Award of contract**

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

14 November 2023

##### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

ABL Health Ltd

71 Redgate Way Farnworth

Bolton

BL4 0JL

Country

United Kingdom

NUTS code

- UKD - North West (England)

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £914,314

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal courts of Justice

London

Country

United Kingdom