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Tender

## **Care (Education) and Treatment Reviews (C(E)TR) for the Southeast and Southwest Integrated Care Boards (ICBs)**

NHS BATH AND NORTH EAST SOMERSET, SWINDON AND WILTSHIRE INTEGRATED CARE BOARD

NHS HAMPSHIRE ISLE OF WIGHT INTEGRATED CARE BOARD

F02: Contract notice

Notice identifier: 2025/S 000-036535

Procurement identifier (OCID): ocids-h6vhtk-055706

Published 1 July 2025, 4:31pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS BATH AND NORTH EAST SOMERSET, SWINDON AND WILTSHIRE INTEGRATED CARE BOARD

Jenner House, Unit E3, Langley Park, Avon Way

Chippenham

SN15 1GG

#### **Contact**

Samantha Phillips

#### **Email**

[scwcsu.clinical.procurement@nhs.net](mailto:scwcsu.clinical.procurement@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://bsw.icb.nhs.uk/>

Buyer's address

<https://health-family.force.com/s/Welcome>

**I.1) Name and addresses**

NHS HAMPSHIRE ISLE OF WIGHT INTEGRATED CARE BOARD

Omega House, 112 Southampton Road

Eastleigh

SO50 5PB

**Contact**

Samantha Phillips

**Email**

[scwcsu.clinical.procurement@nhs.net](mailto:scwcsu.clinical.procurement@nhs.net)

**Country**

United Kingdom

**Region code**

UKJ3 - Hampshire and Isle of Wight

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.hantsiow.icb.nhs.uk/icb>

Buyer's address

<https://health-family.force.com/s/Welcome>

**I.2) Information about joint procurement**

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law

N/A

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Care (Education) and Treatment Reviews (C(E)TR) for the Southeast and Southwest Integrated Care Boards (ICBs)

Reference number

WA17391 / C347007

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (BSW ICB) and Hampshire and the Isle of Wight Integrated Care Board (HIOW ICB) are seeking to secure a Prime Provider who has the capability and capacity to deliver Care (Education) and Treatment Reviews (C(E)TR) for the South East and South West Integrated Care Boards (ICBs), in line with the specified requirements. The Commissioners confirm that whilst they are seeking a Prime Provider, they welcome partnerships, consortiums and/or sub-contractual models, which is at Bidders' discretion.

As laid out in the tender documentation, this is a two-lot competitive process under the Provider Selection Regime 2023 (PSR) regulations. The two lead ICBs and lots are:

Bath and North East Somerset, Swindon and Wiltshire (BSW) for Lot 1 - South West Integrated Care Boards

Hosting (and contract holding) on behalf of the following South West ICBs:

- Cornwall and Isles of Scilly

- Bath and North East Somerset, Swindon and Wiltshire (BSW)
- Bristol, North Somerset, South Gloucestershire (BNSSG)
- Dorset
- Devon
- Gloucestershire
- Somerset

And

Hampshire and the Isle of Wight (HIOW) for Lot 2 - South East Integrated Care Boards

Hosting (and contract holding) on behalf of the following South East ICBs:

- Buckinghamshire, Oxfordshire and Berkshire West (BOB)
- Frimley Health and Care
- Kent and Medway
- Hampshire and the Isle of Wight (HIOW)
- Surrey Heartlands Health and Care Partnership
- Sussex Health and Care Partnership

The geography covered is that of the above South East and South West Integrated Care Boards named.

Services are scheduled to commence on 1st April 2026. The Contract(s), one for each lot, will be for an initial term of 3 (three) years, with an option to extend for any period up to a further 2 (two) years, as defined at the sole discretion of the Commissioners.

The detailed breakdown of the requirements can be found within the service specification, which is part of the tender documentation. Provided below is a high-level overview of the requirements to be delivered for all 13 ICBs (listed above), within the South East and South West for each lot. The successful provider(s) will need:

- To recruit, train and support the Experts by Experience and Clinical Reviewers.

- To book Expert by Experiences and Clinical Reviews for CETR's.

TUPE elements are likely to apply (for all specified lots). The TUPE information will be confirmed during the formal invitation to tender (ITT) period to all interested parties.

Total combined maximum contract value, across the full potential term of 5 (five) years including any optional extension years is £2,392,536, for both lots combined. A break down of each lots budget can be found within the Invitation to Tender (ITT) documentation.

Given the current landscape of the NHS and planned consolidation of Integrated Care Boards, interested parties should be aware that the 13 listed ICBs above will reduce in line with the proposed footprints. These changes will be reflected during the contract term, to further support alignment and collaboration across neighbouring systems.

A F01: Prior Information Notice (prior information only) was published back on 30th October 2024, looking for expressions of interest from interested parties from the marketplace. Details of that engagement can be found here - 2024/S 000-035227.

This exercise is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner.

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,392,536

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

### **II.2) Description**

#### **II.2.1) Title**

South West Integrated Care Boards (ICBs)

Lot No

1

## **II.2.2) Additional CPV code(s)**

- 85140000 - Miscellaneous health services

## **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

## **II.2.4) Description of the procurement**

Bath and North East Somerset, Swindon and Wiltshire (BSW) for Lot 1 - South West Integrated Care Boards

Hosting (and contract holding) on behalf of the following South West ICBs:

- Cornwall and Isles of Scilly
- Bath and North East Somerset, Swindon and Wiltshire (BSW)
- Bristol, North Somerset, South Gloucestershire (BNSSG)
- Dorset
- Devon
- Gloucestershire
- Somerset

The geography covered is that of the above South East and South West Integrated Care Boards named.

Services are scheduled to commence on 1st April 2026. The Contract will be for an initial term of 3 (three) years, with an option to extend for any period up to a further 2 (two) years, as defined at the sole discretion of the Commissioners.

The detailed breakdown of the requirements can be found within the service specification, which is part of the tender documentation. Provided below is a high-level overview of the requirements to be delivered for all 13 ICBs (listed above), within the South East and South West for each lot. The successful provider(s) will need:

- To recruit, train and support the Experts by Experience and Clinical Reviewers.

- To book Expert by Experiences and Clinical Reviews for CETR's.

TUPE elements are likely to apply (for all specified lots). The TUPE information will be confirmed during the formal invitation to tender (ITT) period to all interested parties.

Total combined maximum contract value, across the full potential term of 5 (five) years including any optional extension years is £2,392,536, for both lots combined. A break down of each lots budget can be found within the Invitation to Tender (ITT) documentation.

Given the current landscape of the NHS and planned consolidation of Integrated Care Boards, interested parties should be aware that the 13 listed ICBs above will reduce in line with the proposed footprints. These changes will be reflected during the contract term, to further support alignment and collaboration across neighbouring systems.

This exercise is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality & Innovation / Weighting: 50

Quality criterion - Name: Integration, Collaboration and Service Sustainability / Weighting: 5

Quality criterion - Name: Improving access, reducing health inequalities, and facilitating choice / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Value / Weighting: 25

#### **II.2.6) Estimated value**

Value excluding VAT: £908,832

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The Contract will be for an initial term of 3 (three) years, with an option to extend for any period up to a further 2 (two) years, as defined at the sole discretion of the Commissioner(s).

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Contract will be for an initial term of 3 (three) years, with an option to extend for any period up to a further 2 (two) years, as defined at the sole discretion of the Commissioner(s).

### **II.2) Description**

#### **II.2.1) Title**

South East Integrated Care Boards (ICBs)

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 85140000 - Miscellaneous health services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

#### **II.2.4) Description of the procurement**

Hampshire and the Isle of Wight (HIOW) for Lot 2 - South East Integrated Care Boards

Hosting (and contract holding) on behalf of the following South East ICBs:

- Buckinghamshire, Oxfordshire and Berkshire West (BOB)
- Frimley Health and Care
- Kent and Medway
- Hampshire and the Isle of Wight (HIOW)
- Surrey Heartlands Health and Care Partnership
- Sussex Health and Care Partnership

The geography covered is that of the above South East and South West Integrated Care Boards named.

Services are scheduled to commence on 1st April 2026. The Contract will be for an initial term of 3 (three) years, with an option to extend for any period up to a further 2 (two) years, as defined at the sole discretion of the Commissioners.

The detailed breakdown of the requirements can be found within the service specification, which is part of the tender documentation. Provided below is a high-level overview of the requirements to be delivered for all 13 ICBs (listed above), within the South East and South West for each lot. The successful provider(s) will need:

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TUPE elements are likely to apply (for all specified lots). The TUPE information will be confirmed during the formal invitation to tender (ITT) period to all interested parties.

Total combined maximum contract value, across the full potential term of 5 (five) years including any optional extension years is £2,392,536, for both lots combined. A break down of each lots budget can be found within the Invitation to Tender (ITT) documentation.

Given the current landscape of the NHS and planned consolidation of Integrated Care Boards, interested parties should be aware that the 13 listed ICBs above will reduce in line with the proposed footprints. These changes will be reflected during the contract term, to further support alignment and collaboration across neighbouring systems.

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#### **II.2.5) Award criteria**

Quality criterion - Name: Quality & Innovation / Weighting: 50

Quality criterion - Name: Integration, Collaboration and Service Sustainability / Weighting: 5

Quality criterion - Name: Improving access, reducing health inequalities, and facilitating choice / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Value / Weighting: 25

#### **II.2.6) Estimated value**

Value excluding VAT: £1,483,704

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The Contract will be for an initial term of 3 (three) years, with an option to extend for any period up to a further 2 (two) years, as defined at the sole discretion of the Commissioner(s).

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

#### Description of options

The Contract will be for an initial term of 3 (three) years, with an option to extend for any period up to a further 2 (two) years, as defined at the sole discretion of the Commissioner(s).

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

A detailed Basic Selection Criteria document will be provided to registered bidders as part of the invitation to tender (ITT) documentation.

#### **III.1.2) Economic and financial standing**

List and brief description of selection criteria

A detailed Basic Selection Criteria document will be provided to registered bidders as part of the invitation to tender (ITT) documentation.

#### **III.1.3) Technical and professional ability**

List and brief description of selection criteria

A detailed Basic Selection Criteria document will be provided to registered bidders as part of the invitation to tender (ITT) documentation.

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

A link to the type of contract that will be used, for both lots (the NHS Standard Contract) is detailed within the invitation to tender (ITT) documentation and provided to registered bidders.

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

### IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 August 2025

Local time

12:00pm

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.7) Conditions for opening of tenders

Date

12 August 2025

Local time

12:30pm

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## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: No

## **VI.3) Additional information**

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: [Once you have found the opportunity \(via the search function, using the title or reference number\), to gain full access to the bid documentation \(including questionnaires\), you will need to click on 'Register interest' - this will take you to the log-in page.](https://health-family.force.com/s>Welcome</a></p></div><div data-bbox=)

You will find the project titled: Care (Education) and Treatment Reviews for the Southeast and Southwest ICBs (C347007). If you are not already registered on the system, you will need to do so before gaining full access to the documentation and be able to submit a bid.

The intention is to award a contract using the competitive process.

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 (Consequential and Other Amendments) Regulations 2025 do not apply to this award.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

NHS Bath, North East Somerset, Swindon and Wiltshire Integrated Care Board (ICB)

Jenner House, Avon Way, Langley Park

Chippenham

SN15 1GG

Country

United Kingdom