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Tender

Care (Education) and Treatment Reviews (C(E)TR) for the Southeast and Southwest Integrated Care Boards (ICBs)

NHS BATH AND NORTH EAST SOMERSET, SWINDON AND WILTSHIRE
INTEGRATED CARE BOARD

NHS HAMPSHIRE ISLE OF WIGHT INTEGRATED CARE BOARD

F02: Contract notice

Notice identifier: 2025/S 000-036535

Procurement identifier (OCID): ocds-h6vhtk-055706

Published 1 July 2025, 4:31pm

Section I: Contracting authority

I.1) Name and addresses

NHS BATH AND NORTH EAST SOMERSET, SWINDON AND WILTSHIRE
INTEGRATED CARE BOARD

Jenner House, Unit E3, Langley Park, Avon Way

Chippenham

SN15 1GG

Contact

Samantha Phillips

Email

scwcsu.clinical.procurement@nhs.net

Country

United Kingdom

Region code

UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://bsw.icb.nhs.uk/>

Buyer's address

<https://health-family.force.com/s/Welcome>

I.1) Name and addresses

NHS HAMPSHIRE ISLE OF WIGHT INTEGRATED CARE BOARD

Omega House, 112 Southampton Road

Eastleigh

SO50 5PB

Contact

Samantha Phillips

Email

scwcsu.clinical.procurement@nhs.net

Country

United Kingdom

Region code

UKJ3 - Hampshire and Isle of Wight

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.hantsiow.icb.nhs.uk/icb>

Buyer's address

<https://health-family.force.com/s/Welcome>

I.2) Information about joint procurement

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law

N/A

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care (Education) and Treatment Reviews (C(E)TR) for the Southeast and Southwest Integrated Care Boards (ICBs)

Reference number

WA17391 / C347007

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (BSW ICB) and Hampshire and the Isle of Wight Integrated Care Board (HIOW ICB) are seeking to secure a Prime Provider who has the capability and capacity to deliver Care (Education) and Treatment Reviews (C(E)TR) for the South East and South West Integrated Care Boards (ICBs), in line with the specified requirements. The Commissioners confirm that whilst they are seeking a Prime Provider, they welcome partnerships, consortiums and/or sub-contractual models, which is at Bidders' discretion.

As laid out in the tender documentation, this is a two-lot competitive process under the Provider Selection Regime 2023 (PSR) regulations. The two lead ICBs and lots are:

Bath and North East Somerset, Swindon and Wiltshire (BSW) for Lot 1 - South West Integrated Care Boards

Hosting (and contract holding) on behalf of the following South West ICBs:

- Cornwall and Isles of Scilly

- Bath and North East Somerset, Swindon and Wiltshire (BSW)
- Bristol, North Somerset, South Gloucestershire (BNSSG)
- Dorset
- Devon
- Gloucestershire
- Somerset

And

Hampshire and the Isle of Wight (HIOW) for Lot 2 - South East Integrated Care Boards

Hosting (and contract holding) on behalf of the following South East ICBs:

- Buckinghamshire, Oxfordshire and Berkshire West (BOB)
- Frimley Health and Care
- Kent and Medway
- Hampshire and the Isle of Wight (HIOW)
- Surrey Heartlands Health and Care Partnership
- Sussex Health and Care Partnership

The geography covered is that of the above South East and South West Integrated Care Boards named.

Services are scheduled to commence on 1st April 2026. The Contract(s), one for each lot, will be for an initial term of 3 (three) years, with an option to extend for any period up to a further 2 (two) years, as defined at the sole discretion of the Commissioners.

The detailed breakdown of the requirements can be found within the service specification, which is part of the tender documentation. Provided below is a high-level overview of the requirements to be delivered for all 13 ICBs (listed above), within the South East and South West for each lot. The successful provider(s) will need:

- To recruit, train and support the Experts by Experience and Clinical Reviewers.

- To book Expert by Experiences and Clinical Reviews for CETR's.

TUPE elements are likely to apply (for all specified lots). The TUPE information will be confirmed during the formal invitation to tender (ITT) period to all interested parties.

Total combined maximum contract value, across the full potential term of 5 (five) years including any optional extension years is £2,392,536, for both lots combined. A break down of each lots budget can be found within the Invitation to Tender (ITT) documentation.

Given the current landscape of the NHS and planned consolidation of Integrated Care Boards, interested parties should be aware that the 13 listed ICBs above will reduce in line with the proposed footprints. These changes will be reflected during the contract term, to further support alignment and collaboration across neighbouring systems.

A F01: Prior Information Notice (prior information only) was published back on 30th October 2024, looking for expressions of interest from interested parties from the marketplace. Details of that engagement can be found here - 2024/S 000-035227.

This exercise is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner.

II.1.5) Estimated total value

Value excluding VAT: £2,392,536

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

II.2) Description

II.2.1) Title

South West Integrated Care Boards (ICBs)

Lot No

1

II.2.2) Additional CPV code(s)

- 85140000 - Miscellaneous health services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Bath and North East Somerset, Swindon and Wiltshire (BSW) for Lot 1 - South West Integrated Care Boards

Hosting (and contract holding) on behalf of the following South West ICBs:

- Cornwall and Isles of Scilly
- Bath and North East Somerset, Swindon and Wiltshire (BSW)
- Bristol, North Somerset, South Gloucestershire (BNSSG)
- Dorset
- Devon
- Gloucestershire
- Somerset

The geography covered is that of the above South East and South West Integrated Care Boards named.

Services are scheduled to commence on 1st April 2026. The Contract will be for an initial term of 3 (three) years, with an option to extend for any period up to a further 2 (two) years, as defined at the sole discretion of the Commissioners.

The detailed breakdown of the requirements can be found within the service specification, which is part of the tender documentation. Provided below is a high-level overview of the requirements to be delivered for all 13 ICBs (listed above), within the South East and South West for each lot. The successful provider(s) will need:

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TUPE elements are likely to apply (for all specified lots). The TUPE information will be confirmed during the formal invitation to tender (ITT) period to all interested parties.

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This exercise is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner.

II.2.5) Award criteria

Quality criterion - Name: Quality & Innovation / Weighting: 50

Quality criterion - Name: Integration, Collaboration and Service Sustainability / Weighting: 5

Quality criterion - Name: Improving access, reducing health inequalities, and facilitating choice / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Value / Weighting: 25

II.2.6) Estimated value

Value excluding VAT: £908,832

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The Contract will be for an initial term of 3 (three) years, with an option to extend for any period up to a further 2 (two) years, as defined at the sole discretion of the Commissioner(s).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Contract will be for an initial term of 3 (three) years, with an option to extend for any period up to a further 2 (two) years, as defined at the sole discretion of the Commissioner(s).

II.2) Description

II.2.1) Title

South East Integrated Care Boards (ICBs)

Lot No

2

II.2.2) Additional CPV code(s)

- 85140000 - Miscellaneous health services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

Hampshire and the Isle of Wight (HIOW) for Lot 2 - South East Integrated Care Boards

Hosting (and contract holding) on behalf of the following South East ICBs:

- Buckinghamshire, Oxfordshire and Berkshire West (BOB)
- Frimley Health and Care
- Kent and Medway
- Hampshire and the Isle of Wight (HIOW)
- Surrey Heartlands Health and Care Partnership
- Sussex Health and Care Partnership

The geography covered is that of the above South East and South West Integrated Care Boards named.

Services are scheduled to commence on 1st April 2026. The Contract will be for an initial term of 3 (three) years, with an option to extend for any period up to a further 2 (two) years, as defined at the sole discretion of the Commissioners.

The detailed breakdown of the requirements can be found within the service specification, which is part of the tender documentation. Provided below is a high-level overview of the requirements to be delivered for all 13 ICBs (listed above), within the South East and South West for each lot. The successful provider(s) will need:

- To recruit, train and support the Experts by Experience and Clinical Reviewers.
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TUPE elements are likely to apply (for all specified lots). The TUPE information will be confirmed during the formal invitation to tender (ITT) period to all interested parties.

Total combined maximum contract value, across the full potential term of 5 (five) years including any optional extension years is £2,392,536, for both lots combined. A break down of each lots budget can be found within the Invitation to Tender (ITT) documentation.

Given the current landscape of the NHS and planned consolidation of Integrated Care Boards, interested parties should be aware that the 13 listed ICBs above will reduce in line with the proposed footprints. These changes will be reflected during the contract term, to further support alignment and collaboration across neighbouring systems.

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II.2.5) Award criteria

Quality criterion - Name: Quality & Innovation / Weighting: 50

Quality criterion - Name: Integration, Collaboration and Service Sustainability / Weighting: 5

Quality criterion - Name: Improving access, reducing health inequalities, and facilitating choice / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Value / Weighting: 25

II.2.6) Estimated value

Value excluding VAT: £1,483,704

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The Contract will be for an initial term of 3 (three) years, with an option to extend for any period up to a further 2 (two) years, as defined at the sole discretion of the Commissioner(s).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Contract will be for an initial term of 3 (three) years, with an option to extend for any period up to a further 2 (two) years, as defined at the sole discretion of the Commissioner(s).

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

A detailed Basic Selection Criteria document will be provided to registered bidders as part of the invitation to tender (ITT) documentation.

III.1.2) Economic and financial standing

List and brief description of selection criteria

A detailed Basic Selection Criteria document will be provided to registered bidders as part of the invitation to tender (ITT) documentation.

III.1.3) Technical and professional ability

List and brief description of selection criteria

A detailed Basic Selection Criteria document will be provided to registered bidders as part of the invitation to tender (ITT) documentation.

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

A link to the type of contract that will be used, for both lots (the NHS Standard Contract) is detailed within the invitation to tender (ITT) documentation and provided to registered bidders.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 August 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

12 August 2025

Local time

12:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the bid documentation (including questionnaires), you will need to click on 'Register interest' - this will take you to the log-in page.

You will find the project titled: Care (Education) and Treatment Reviews for the Southeast and Southwest ICBs (C347007). If you are not already registered on the system, you will need to do so before gaining full access to the documentation and be able to submit a bid.

The intention is to award a contract using the competitive process.

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 (Consequential and Other Amendments) Regulations 2025 do not apply to this award.

VI.4) Procedures for review

VI.4.1) Review body

NHS Bath, North East Somerset, Swindon and Wiltshire Integrated Care Board (ICB)

Jenner House, Avon Way, Langley Park

Chippenham

SN15 1GG

Country

United Kingdom