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Planning

Non-Emergency Patient Transport Services (NEPTS) for Coventry and Warwickshire ICB

NHS Coventry and Warwickshire Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-036530

Procurement identifier (OCID): ocds-h6vhtk-055704

Published 1 July 2025, 4:26pm

Section I: Contracting authority

I.1) Name and addresses

NHS Coventry and Warwickshire Integrated Care Board

Westgate House Market Street

Warwick

CV34 4DE

Contact

Michael Barlow

Email

michael.barlow1@nhs.net

Country

United Kingdom

Region code

UKG33 - Coventry

Internet address(es)

Main address

<https://www.happyhealthylives.uk/>

Buyer's address

<https://www.happyhealthylives.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Non-Emergency Patient Transport Services (NEPTS) for Coventry and Warwickshire ICB

II.1.2) Main CPV code

- 85143000 - Ambulance services

II.1.3) Type of contract

Services

II.1.4) Short description

THIS ADVERT IS FOR A MARKET ENGAGEMENT EVENT ONLY

NHS Arden & Greater East Midlands CSU on behalf of NHS Coventry & Warwickshire ICB are seeking to carry out a market engagement event with those providers with suitable knowledge and experience to provide a Non-Emergency patient transport service for patients in the Coventry and Warwickshire area.

The main hospital sites covered by this service are University Hospital Coventry, Hospital of St Cross (Rugby), Warwick Hospital and George Eliot Hospital (Nuneaton). There is also a requirement to carry out cross-place and out of area transport requests as appropriate. It is intended that this service will operate 24 hours a day, 7 days a week, 365 days a year with the successful provider working closely with acute, mental health and community healthcare settings to ensure capacity aligns with patient attendance patterns. It is anticipated that any contract let will be for an initial 5 years with an option to extend for a further 5 years.

Further details regarding this requirement can be found in the service specification which is available to download from the Atamis portal.

The ICB intends to hold a market engagement event on Tuesday 15th July at 9.30am. Providers are asked to register for the market engagement event via the following link: <https://atamis-1928.my.site.com/s/Welcome>. There will be an opportunity for providers to request 1:1 appointments via the questionnaire which will be available on the Atamis portal. In addition, providers will be able to access a draft of the service specification (and associated appendices), draft service KPIs and activity data.

II.1.5) Estimated total value

Value excluding VAT: £85,820,870

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG3 - West Midlands

II.2.4) Description of the procurement

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II.2.14) Additional information

Please note that this notice does not bind either AGEM CSU or Coventry and Warwickshire ICB to any act, including but not limited to carrying out a procurement for the services described in this notice or in any accompanying documentation which may be made available to the market at this time. In the event that a procurement process is pursued following this notice, providers should note that it will be carried out under the requirements of the Health Care Services (Provider Selection Regime) Regulations 2023. Furthermore, the requirements of the Procurement Act 2023, save for those requirements detailed in regulation 28 of the Procurement Act 2023 (Consequential and Other Amendments) Regulations 2025, do not apply.

II.3) Estimated date of publication of contract notice

1 July 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No