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Tender

Lot 1 - SCH Helpline

Sheffield Teaching Hospitals NHS Foundation Trust

F02: Contract notice

Notice identifier: 2023/S 000-036519

Procurement identifier (OCID): ocds-h6vhtk-0424eb

Published 12 December 2023, 1:10pm

Section I: Contracting authority

I.1) Name and addresses

Sheffield Teaching Hospitals NHS Foundation Trust

Royal Hallamshire Hospital, Glossop Road

Sheffield

S10 2JF

Contact

James Tomlinson

Email

james.tomlinson5@nhs.net

Country

United Kingdom

Region code

UKE32 - Sheffield

Internet address(es)

Main address

<https://www.sth.nhs.uk>

Buyer's address

<https://www.sth.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Lot 1 - SCH Helpline

Reference number

C231169

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

Tender is being run in line with the Light Touch Regime PCR 2016 process.

The tender is split into 2 lots with separate scoring criteria.

Bidders are encouraged to bid for both lots. The Trust ideal is that it awards a contract to one provider for both lots, but decisions will be based upon the outcome of the evaluation process.

Please see evaluation methodology for a full breakdown of the process to be applied.

You should note here that the Trust reserves the option to award a combined contract to one bidder, in an instance that the combined service provision confers a benefit to the Trust when contrasted against awarding the lots individually to separate providers. Benefits can be more than just the cost of the service provision.

Contract Period: Initial 2 years with an option to extend by a further 2 years.

II.1.5) Estimated total value

Value excluding VAT: £800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE4 - West Yorkshire

II.2.4) Description of the procurement

Tender is being run in line with the Light Touch Regime PCR 2016 process.

The tender is split into 2 lots with separate scoring criteria.

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You should note here that the Trust reserves the option to award a combined contract to one bidder, in an instance that the combined service provision confers a benefit to the Trust when contrasted against awarding the lots individually to separate providers. Benefits can be more than just the cost of the service provision.

Contract Period: Initial 2 years with an option to extend by a further 2 years.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £800,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2024

End date

31 March 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please refer to document suite

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

11 January 2024

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 48 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Separate project references are linked to this contract notice

Lot 1 – Helpline (Atamis Reference C231169)

Lot 2 – Safe Space (Atamis Reference C231171)

VI.4) Procedures for review

VI.4.1) Review body

Sheffield Children's NHS Foundation Trust

Western Bank

Sheffield

S10 2TH

Country

United Kingdom

Internet address

<https://www.sheffieldchildrens.nhs.uk>

VI.4.2) Body responsible for mediation procedures

Sheffield Children's NHS Foundation Trust

Western Bank

Sheffield

S10 2TH

Country

United Kingdom

Internet address

<https://www.sheffieldchildrens.nhs.uk>

VI.4.4) Service from which information about the review procedure may be obtained

Sheffield Children's NHS Foundation Trust

Western Bank

Sheffield

S10 2TH

Country

United Kingdom

Internet address

<https://www.sheffieldchildrens.nhs.uk>