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Contract

Framework for the Provision of Manned Security Guard Services in Durham County Council owned Bus Stations

Durham County Council

F03: Contract award notice

Notice identifier: 2022/S 000-036502

Procurement identifier (OCID): ocds-h6vhtk-034f25

Published 23 December 2022, 10:54am

Section I: Contracting authority

I.1) Name and addresses

Durham County Council

County Hall

DURHAM

DH15UL

Contact

Mackenzie Heath

Email

mackenzie.heath@durham.gov.uk

Telephone

+44 3000264859

Country

United Kingdom

Region code

UKC14 - Durham CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.durham.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework for the Provision of Manned Security Guard Services in Durham County Council owned Bus Stations

Reference number

DN620763

II.1.2) Main CPV code

- 75241000 - Public security services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council's requirements have been split into the following Lot(s):

- Lot 1 - Consett Bus Station
- Lot 2 - Peterlee Bus Station
- Lot 3 - Stanley Bus Station
- Lot 4 - Durham Bus Station
- Lot 5 - Additional Future Sites

Lot 5 - Additional Future Sites ("Sites") accommodates any requirements that arises for Manned Security Guard Provision in Bus Stations or Durham County Council buildings/establishments.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,062,000

II.2) Description

II.2.1) Title

Consett Bus Station

Lot No

1

II.2.2) Additional CPV code(s)

- 75241000 - Public security services

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

Main site or place of performance

Consett Bus Station

II.2.4) Description of the procurement

The Council requires a Security Provider to provide security services and customer liaison within Consett Bus Station. The Provider's staff will be required to provide a visual presence on the passenger concourse during core operational hours, taking reasonable steps to actively discourage any form of antisocial behaviour within the confines of Consett Bus Station's perimeter.

II.2.5) Award criteria

Quality criterion - Name: Methodology Question - Undertaking of Services with regards to Staffing / Weighting: 40

Quality criterion - Name: Methodology Question - Maintaining Contractual Service Level Agreements / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Peterlee Bus Station

Lot No

2

II.2.2) Additional CPV code(s)

- 75241000 - Public security services

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

Main site or place of performance

Peterlee Bus Station

II.2.4) Description of the procurement

The Council requires a Security Provider to provide security services and customer liaison within Peterlee Bus Station. The Provider's staff will be required to provide a visual presence on the passenger concourse during core operational hours, taking reasonable steps to actively discourage any form of antisocial behaviour within the confines of Peterlee Bus Station's perimeter.

II.2.5) Award criteria

Quality criterion - Name: Methodology Question - Undertaking of Services with regards to Staffing / Weighting: 40

Quality criterion - Name: Methodology Question - Maintaining Contractual Service Level Agreements / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Stanley Bus Station

Lot No

3

II.2.2) Additional CPV code(s)

- 75241000 - Public security services

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

Main site or place of performance

Stanley Bus Station

II.2.4) Description of the procurement

The Council requires a Security Provider to provide a locking up service at Stanley Bus Station on a weekly basis.

II.2.5) Award criteria

Quality criterion - Name: Methodology Question - Undertaking of Services with regards to Staffing / Weighting: 40

Quality criterion - Name: Methodology Question - Maintaining Contractual Service Level Agreements / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Durham Bus Station

Lot No

4

II.2.2) Additional CPV code(s)

- 75241000 - Public security services

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

Main site or place of performance

Durham Bus Station

II.2.4) Description of the procurement

The new Durham Bus Station site is due to reopen Spring 2023 therefore the Council will require a contract in place with a Security Provider prior to the opening. Durham Bus Station is the largest of the sites and requires the Security Provider to provide Security Services, monitoring of Public Space CCTV System of the Councils Bus Stations and customer liaison within Durham Bus Station, as well as some cleaning and janitorial services where necessary.

The Provider's staff will be required to provide a visual presence on the passenger concourse during core operational hours, taking reasonable steps to actively discourage any form of antisocial behaviour within the confines of Durham Bus Station's perimeter.

II.2.5) Award criteria

Quality criterion - Name: Methodology Question - Undertaking of Services with regards to Staffing / Weighting: 40

Quality criterion - Name: Methodology Question - Maintaining Contractual Service Level Agreements / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Additional Future Sites

Lot No

5

II.2.2) Additional CPV code(s)

- 75241000 - Public security services

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

II.2.4) Description of the procurement

Please note that Lot 5 will be made available to Council partners and other Contracting Authorities that have entered into the Council's Procurement SLAs as listed above. Due to the requirement for any additional future Sites being unknown at the time of this procurement exercise, the Council will create a pool of Framework suppliers that will be invited to participate in a Further Competition exercise based on the Technical Specification and requirements for the new site as a new requirement arises.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-018557](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 August 2022

V.2.2) Information about tenders

Number of tenders received: 22

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Durham County Council

County Hall

Durham

DH1 5UL

Country

United Kingdom

NUTS code

- UKC14 - Durham CC

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,062,000

Total value of the contract/lot: £1,062,000

Section VI. Complementary information

VI.3) Additional information

Successful Suppliers:

Amberstone Security Services, Stanley House Station Approach, London Road, Great Chesterford Saffron Walden Essex CB10 1NY

ASG Enterprises Limited, The Vista Centre, 50 Salisbury Road, Hounslow, England, TW4 6JQ

Hawk Shield Security Limited, Enterprise House, Enterprise City, Meadowfield Avenue, Spennymoor, County Durham DL16 6JF

Hulk Security Services Ltd, Suite 7 Byron House, Hall Dene Way, Seaham Grange Industrial Estate, SR7 0PY

Marston Holdings, Merlin House, Falconry Court, Bakers Lane, Epping, CM16 5DQ

Parallel Security, Unit 2, Mold Business Park, Mold, Flintshire, CH7 1XP

Safeguard Security (NE) Limited, Unit 25c Werdohl Business Park, Number 1 Industrial Estate, Consett, County Durham, DH8 6TJ

SSG Support Services Group LTD, Unit 5 Stanton Gate, 49 Mawney Road, Romford, Essex, RM7 7HL

Steadfast Security Group, 1 Hackworth Road, Northwest Industrial Estate, Peterlee, Co. Durham, United Kingdom, SR8 2JQ

T3 Security, 6 Brenkley Way, Blezard Business Park, Newcastle upon Tyne, NE13 6DS

The ExcluSec Group Ltd, Layton House, Gas Street, Bolton, BL1 4TQ

United Security Ltd t/a UK Security, The Annex, Steetley House, Steetley Lane, Worksop, Notts S80 3DZ

Vistech Services Ltd, Boho Six Offices, 5 Linthorpe Road, Middlesbrough, TS1 1RE

VI.4) Procedures for review

VI.4.1) Review body

Durham County Council

County Hall

Durham

DH1 5UL

Country

United Kingdom