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Contract

CP2452-23 Joint Adults' and Children's Systems Programme (JACS)

Devon County Council

F03: Contract award notice

Notice identifier: 2025/S 000-036501

Procurement identifier (OCID): ocds-h6vhtk-048810

Published 1 July 2025, 3:44pm

Section I: Contracting authority

I.1) Name and addresses

Devon County Council

County Hall, Topsham Road

Exeter

EX2 4QD

Contact

Mr Iain Perkins

Email

Iain.Perkins@devon.gov.uk

Telephone

+44 1392383000

Country

United Kingdom

Region code

UKK - South West (England)

Internet address(es)

Main address

<https://www.devon.gov.uk>

Buyer's address

<https://www.devon.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CP2452-23 Joint Adults' and Children's Systems Programme (JACS)

Reference number

DN735954

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Devon County Council is seeking mature and proven SaaS (Software as a Service) systems to fulfil the needs of adults and children's social care case management and finance requirements, already in use in another Local Authority setting.

The deliverables include but are not limited to modification (during and post implementation), installation, integration, implementation and relevant on-going support of an ICT system which will support improved service to DCC's residents, staff and partner agencies. The optional non-core functionalities are within scope and DCC reserve the right to buy. They will be used to form part of the contract should it be commissioned during the contract term (in line with the core functionalities pricing term of the contract).

The contract shall have a Core term of 5 years: June 2025 to June 2030.

With 6 Extension Options: 2 years + 2 years + 2 years+ 2 years+ 1 years + 1 year

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £3,500,000 / Highest offer: £11,000,000 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

Devon County Council is seeking mature and proven SaaS (Software as a Service) systems to fulfil the needs of adults and children's social care case management and finance requirements, already in use in another Local Authority setting.

The deliverables include but are not limited to modification (during and post implementation), installation, integration, implementation and relevant on-going support of an ICT system which will support improved service to DCC's residents, staff and partner agencies. The optional non-core functionalities are within scope and DCC reserve the right to buy. They will be used to form part of the contract should it be commissioned during the contract term (in line with the core functionalities pricing term of the contract).

The contract shall have a Core term of 5 years: June 2025 to June 2030.

With 6 Extension Options: 2 years + 2 years + 2 years+ 2 years+ 1 years + 1 year

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 85

Price - Weighting: 15

II.2.11) Information about options

Options: Yes

Description of options

The optional non-core functionalities are within scope and DCC reserve the right to buy. They will be used to form part of the contract should it be commissioned during the contract term (in line with the core functionalities pricing term of the contract).

Optional non-core functionality (for potential future purchase)

- Education Case Management
- SEND
- Early Years
- Pre-paid cards (electronic Virtual Wallet)
- Personal Assistant recruitment tool
- E-Marketplace and Bookable Care
- Commissioning module capabilities including risk stratification and vacancy management.

The contract shall have a Core term of 5 years: June 2025 to June 2030.

With 6 Extension Options: 2 years + 2 years + 2 years+ 2 years+ 1 years + 1 year

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-024683](#)

Section V. Award of contract

Contract No

CP2452-23

Title

CP2452-23 Joint Adults' and Children's Systems Programme (JACS)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 June 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Liquidlogic Limited

Arden Court, Arden Street

Stratford-Upon-Avon

CV37 6NT

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £11,000,000

Lowest offer: £3,500,000 / Highest offer: £11,000,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Royal Courts of Justice, The Strand,

London

WC2A 2LL

Country

United Kingdom