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Contract

Taxi and Attendant Services Framework Agreement 2023-2027

London Borough of Camden

F03: Contract award notice

Notice identifier: 2023/S 000-036497

Procurement identifier (OCID): ocids-h6vhtk-03b66e

Published 12 December 2023, 11:52am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Camden

London Borough of Camden, 5 Pancras Square

London

N1C 4AG

Contact

Mr Michael Sargeant

Email

michael.sargeant@camden.gov.uk

Telephone

+44 2079746605

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.camden.gov.uk

Buyer's address

www.camden.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Taxi and Attendant Services Framework Agreement 2023-2027

Reference number

DN662158

II.1.2) Main CPV code

- 60120000 - Taxi services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Camden ('the Council' leading in this procurement) and their potential partners LB of Islington and City of London Corporation are seeking to award a framework contract for the Supply of Private Hire, Taxi and Attendant Services. This tender is divided into seven (7) lots. Suppliers may bid on one or all lots or any number in between. The Framework Agreement will be created for a contract term of four years for an estimated aggregate total value of £30,500,000 (of which £18,000,000 will be contributed by Camden, £12,000,000 by Islington and £500,000 by City of London).

Taxi and Attendant Services, which includes ambulance transportation and ad hoc services, are necessary for passengers who have complex needs and who require individual travel arrangements. Those arrangements may also include passenger attendants that travel with them to ensure that the service users' needs are fully met, and that levels of safety and security are maintained during each journey.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1 / Highest offer: £30,500,000 taken into consideration

II.2) Description

II.2.1) Title

Taxi and Attendant Services (including Saloon and MPV)

Lot No

1

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

II.2.4) Description of the procurement

These vehicles will be 9 seats and including driver and be operated under a Private Hire Licence.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 35

Price - Weighting: 65

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Taxi and Attendant Services (including Saloon and MPV Wheelchair accessible)

Lot No

2

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

II.2.4) Description of the procurement

These vehicles will be 9 seats and under including driver and be operated under a Private Hire Licence. These vehicles will be wheelchair Accessible. There will be a second member staff on board to assist any passengers

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 35

Price - Weighting: 65

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Minibuses

Lot No

3

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services
- 60172000 - Hire of buses and coaches with driver

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

II.2.4) Description of the procurement

These are vehicles will be over 9 seats including driver, and will be operated on a Public Services Vehicle Operators Licence

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 35

Price - Weighting: 65

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Minibuses with attendant (Wheelchair accesible)

Lot No

4

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services
- 60172000 - Hire of buses and coaches with driver

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

II.2.4) Description of the procurement

These are vehicles will be over 9 seats including driver, and will be operated on a Public Services Vehicle Operators Licence. These vehicles will be Wheelchair Accessible. There will be a second member staff on board to assist any passengers

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 35

Price - Weighting: 65

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Ambulance Transportation

Lot No

5

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services
- 60172000 - Hire of buses and coaches with driver

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

II.2.4) Description of the procurement

- Standard Model – this is a 2 person crew ambulance where the passenger / patient is up to 18 stone.
- Bariatric Model – this requires up to a 4-person crew where the passenger / patient is up to 25 stone. This may also include an automated stair climber.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 35

Price - Weighting: 65

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Ad-hoc Services

Lot No

6

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

II.2.4) Description of the procurement

These vehicles will be 9 seats and under including driver and be operated under a Private Hire Licence. These vehicles may be wheelchair Accessible, and there may need to be a second member staff on board to assist any passengers. These will be either one off journeys, or temporary journeys require up to 3 months

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 35

Price - Weighting: 65

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Non-recurrent Transport Services

Lot No

7

II.2.2) Additional CPV code(s)

- 60120000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

II.2.4) Description of the procurement

Provision of transport services for Council Officers of Camden and, potentially, Islington and City of London Corporations who travel to various locations, in and outside of their boroughs. The non-recurrent transport services covered under Lot 7 of the Framework Agreement is used for council related business journeys where public transport is not considered to be a suitable option. This is a single supplier lot. The service is predominantly used by Social Workers dealing in case work involving highly sensitive situations of which the use of taxi services is considered to be a necessity and the use of alternative methods of public transport would not be appropriate.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-008881](#)

Section V. Award of contract

Lot No

1

Title

Taxi and Attendant Services (including Saloon and MPV)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 July 2023

V.2.2) Information about tenders

Number of tenders received: 16

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 16

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Brent Couriers

245 Kingsbury Road, London, NW9 8UG

London

NW9 8UG

Email

brentcouriers@gmail.com

Telephone

+44 7747072786

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Fox Transport

Lindel Setvices Ttd t/a Fox Transport, Unit 2, 57 Berkshire Road, London, E9 5NB

London

E9 5NB

Email

foxtrans@aol.com

Telephone

+44 7852669992

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Clover Cars Services Ltd

3 Old Bromley Road, Bromley, BR1 4LB

Bromley

BR1 4LB

Email

Jay@clovercars.com

Telephone

+44 7507880571

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HATS Group Ltd

44 Weir Road, London, SW19 8UG

London

SW19 8UG

Email

procurement@hatsgroup.com

Telephone

+44 7940555320

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Jimac Radio Cars Ltd

205 Lower Clapton Rd, Lower Clapton, London E5 8EG

London

E5 8EG

Email

davide@jimaccars.com

Telephone

+44 7834622306

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £13,500,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Taxi and Attendant Services (including Saloon and MPV Wheelchair accessible)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 July 2023

V.2.2) Information about tenders

Number of tenders received: 16

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 16

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Brent Couriers Ltd.

245 Kingsbury Road, London, NW9 8UG

London

NW9 8UG

Email

brentcouriers@gmail.com

Telephone

+44 7747072786

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Clover Car Services LTD.

3 Old Bromley Road, BR1 4LB

Bromley

BR1 4LB

Email

Jay@clovercars.com

Telephone

+44 7507880571

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Lindel Service Ltd t/a Fox Transport

Unit 2, 57 Berkshire Road, London, E9 5NB

London

E9 5NB

Email

foxtransport@aol.com

Telephone

+44 7852669992

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HATS Group Ltd.

44 Weir Road, London, SW19 8UG

London

SW19 8UG

Email

procurement@hatsgroup.com

Telephone

+44 7940555320

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Jimac Radio Cars Ltd

205 Lower Clapton Rd, Lower Clapton, London, E5 8EG

Lower Clapton

E5 8EG

Email

davide@jimaccars.com

Telephone

+44 7834622306

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £6,800,000 taken into consideration

Section V. Award of contract

Lot No

3

Title

Minibuses

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 July 2023

V.2.2) Information about tenders

Number of tenders received: 11

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Brent Couriers Ltd.

245 Kingsbury Road, London, NW9 8UG

London

NW9 8UG

Email

brentcouriers@gmail.com

Telephone

+44 747072786

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Clover Car Services LTD

3 Old Bromley Road, BR1 4LB

Bromley

BR1 4LB

Email

Jay@clovercars.com

Telephone

+44 7507880571

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Lindel Services Ltd t/a Fox Transport

Unit 2, 57 Berskhire Road, London, E9 5NB

London

E9 5NB

Email

foxtrans@aol.com

Telephone

+44 7852669992

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HATS Group Ltd

44 Weir Road, London, SW19 8UG

London

SW19 8UG

Email

procurement@hatsgroup.com

Telephone

+44 7940555320

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Jimac Radio Cars Ltd

205 Lower Clapton Rd, Lower Clapton, E5 8EG

London

E5 8UG

Email

davide@jimaccars.com

Telephone

+44 7834622306

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £4,800,000 taken into consideration

Section V. Award of contract

Lot No

4

Title

Minibuses with Attendant (Wheelchair Accessible)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 July 2023

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Brent Couriers Ltd.

245 Kingsbury Road, London, NW9 8UG

London

NW9 8UG

Email

brentcouriers@gmail.com

Telephone

+44 747072786

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Clover Car Services LTD

3 Old Bromley Road BR1 4LB

Bromley

BR1 4LB

Email

Jay@clovercars.com

Telephone

+44 7507880571

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Lindel Services Ltd t/a Fox Transport

Unit 2, 57 Berkshire Road, London, E9 5NB

London

E9 5NB

Email

foxtrans@aol.com

Telephone

+44 7852669992

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HATS Group Ltd

4 Weir Road, London, SW19 8UG

London

SW19 8UG

Email

procurement@hatsgroup.com

Telephone

+44 7940555320

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £2,000,000 taken into consideration

Section V. Award of contract

Lot No

5

Title

Ambulance Transportation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 July 2023

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Brent Couriers Ltd.

245 Kingsbury Road, London, NW9 8UG

London

NW9 8UG

Email

brentcouriers@gmail.com

Telephone

+44 7747072786

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HATS Group Ltd

4 Weir Road, London, SW19 8UG

London

SW19 8UG

Email

procurement@hatsgroup.com

Telephone

+44 7940555320

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £130,000 taken into consideration

Section V. Award of contract

Lot No

6

Title

Ad-hoc Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 July 2023

V.2.2) Information about tenders

Number of tenders received: 14

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Brent Couriers Ltd

245 Kingsbury Road, London, NW9 8UG

London

NW9 8UG

Email

brentcouriers@gmail.com

Telephone

+44 7747072786

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Clover Car Services LTD

3 Old Bromley Road BR1 4LB

Bromley

BR1 4LB

Email

Jay@clovercars.com

Telephone

+44 75075880571

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Lindel Services Ltd t/a Fox Transport

Unit 2, 57 Berkshire Road, London, E9 5NB

London

E9 5NB

Email

foxtrans@aol.com

Telephone

+44 7852669992

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HATS Group Ltd

44 Weir Road, London, SW19 8UG

London

SW19 8UG

Email

procurement@hatsgroup.com

Telephone

+44 7940555320

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Jimac Radio Cars Ltd

205 Lower Clapton Rd, Lower Clapton, London, E9 8EG

London

E9 8EG

Email

davide@jimaccars.com

Telephone

+44 7834622306

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £1,300,000 taken into consideration

Section V. Award of contract

Lot No

7

Title

Non-recurrent transport services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 July 2023

V.2.2) Information about tenders

Number of tenders received: 11

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Addison Lee

4th Floor The Point 37 North Wharf Road, Paddington

London

W2 1AF

Email

Blayne.robinson@addisonlee.com

Telephone

+44 7341798118

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £2,000,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Borough Solicitor, London Borough of Camden

5 Pancras Square

London

N1C 4AG

Country

United Kingdom