

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/036492-2022>

Contract

Help to Live at Home Services Zones 1 and 2

South Tyneside Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2022/S 000-036492

Procurement identifier (OCID): ocids-h6vhtk-037299

Published 23 December 2022, 10:28am

Section I: Contracting authority

I.1) Name and addresses

South Tyneside Council

Town Hall, Westoe Road

South Shields

NE332RL

Contact

Karen Dixon

Email

karen.dixon@southtyneside.gov.uk

Telephone

+44 7585966533

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://southtyneside.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Help to Live at Home Services Zones 1 and 2

Reference number

S8295

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Contract is for the provision of a Help to Live at Home Service. The Contract is divided into 2 Lots each pertaining to a specific Geographical zone within the Borough of South Tyneside. The service will enable and support people to live as independently as possible in their own homes. The care and support will have a person-centred approach that enables individuals to 'live a good life' by using assistive technology wherever possible to promote independence. Help to Live at Home Service consists of 3 service elements:

1. Home Independence and Crisis Support, which includes hospital to home, intermediate care, restorative support, hospital prevention, emergency response 24/7 and crisis support.
2. Home Independence Service, which includes long term support, palliative/end of life support and night support.
3. Extra Care independence and wellbeing support

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £75,202,895

II.2) Description

II.2.1) Title

Help to Live at Home Zone 1

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

This zone incorporates the Hebburn and Jarrow areas of the Borough which includes the following postcodes (NE31 1, NE31 2, NE32 3, NE32 5, NE37 3, NE10 0, NE10 8).

II.2.4) Description of the procurement

Home Independence Service typical weekly hours 2846, Home Independence and Crisis Response Service 458.5 weekly hours , Extra Care - Independence and Wellbeing Support Service within Campbell Court which includes 462 individual 1-2-1 hours + 168 core hours.

During the term of this Contract there are plans in place to build an Extra Care facility within this Zone, the facility could include up to 95 Apartments. The successful Provider will be expected to provide the care and support services within this facility. The anticipated cost of this additional care and support is estimated to be in the region of £1,083,394 per annum based on 1300 hours at 22/23 hourly rate of £15.99. This build programme is anticipated to commence 2023 with anticipated opening in late 2024.

Lot 1- the anticipated annual value range £3,637,481 - £5,630,745 (including the future planned extra care scheme)

II.2.14) Additional information

Initial contract term is 49 months commencing mid-March 2023, or as soon as possible following contract award, to 5 April 2027 with the option to extend by up to 36 months (1 x 2 years plus 1 x 1 year)

II.2) Description

II.2.1) Title

Help to Live at Home Zone 2

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

This Zone incorporates both Boldon and South Shields South areas of the Borough which includes the following postcodes (NE32 4, NE34 0, NE34 9, NE35 9, NE36 0, SR5 3, SR5 4).

II.2.4) Description of the procurement

Home Independence Service typical weekly hours 2,884, Home Independence and Crisis Response Service 458.5 weekly hours and Extra Care - Independence and wellbeing Support Service within Blenkinsopp Court 462 individual 1-2-1 hours per week and 168 core hours per week.

During the term of this Contract there are plans in place to build an Extra Care facility within this Zone, the facility could include up to 120 Apartments. The successful Provider will be expected to provide the care and support services within this facility. The anticipated cost of this additional care and support is estimated to be in the region of £1,667,529 per annum based on 2000 hours at 22/23 hourly rate of £15.99. This may be ready in 2025.

Lot 2- the anticipated annual value range £3,672,133 - £6,257,695 (including the future planned extra care scheme)

II.2.14) Additional information

The initial term is 43 months commencing 13 September 2023 to 5 April 2027 with the option to extend by up to 36 months (1 x 2 years, plus 1 x 1 year).

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.11) Main features of the award procedure

Quality criterion - Name: Mobilisation and Implementation / Weighting: 20%

Quality criterion - Name: Workforce Management / Weighting: 15%

Quality criterion - Name: Service Delivery / Weighting: 20%

Quality criterion - Name: Electronic Care Management and Electronic Call Monitoring Systems / Weighting: 7.5%

Quality criterion - Name: Quality Assurance / Weighting: 7.5%

Quality criterion - Name: Business Continuity / Weighting: 5%

Quality criterion - Name: Collaborative Working / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 10%

Quality criterion - Name: Interview / Weighting: 10%

Price - Weighting: 0%

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-027762](#)

Section V. Award of contract

Title

Help to Live at Home Zone 1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 December 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

V.2.3) Name and address of the contractor

Springfield Home Care Services Ltd

Unit 2 Fusion Court, Garforth

Leeds

LS25 2GH

Country

United Kingdom

NUTS code

- UKE42 - Leeds

Companies House

3742352

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £37,897,304

Total value of the contract/lot: £37,897,304

Section V. Award of contract

Title

Help to Live at Home Zone 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 December 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

V.2.3) Name and address of the contractor

Dale Care Ltd

Lumley House, Whitfield Court, St Johns Road, Meadowfield

Durham

DH7 8XL

Country

United Kingdom

NUTS code

- UKC14 - Durham CC

Companies House

02795946

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £37,305,591

Total value of the contract/lot: £37,305,591

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales Royal Courts of Justice

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Any review proceedings should be promptly brought to the attention of the Chief Executive of South Tyneside Council at Town Hall & Civic Offices, Westoe Road, South Shields NE33 2RL and will be dealt with in accordance with the requirements of the Public Contracts Regulations 2015 ("PCR 2015"). Any review proceedings must be brought within the timescales specified by the applicable law, including, without limitation, PCR 2015. In accordance with PCR 2015, The Council incorporated a minimum 10 calendar day standstill period from the date information on the award of the contract was communicated to tenderers.