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Planning

## **PIN Cottsway Housing Association - Provision of Payment Provider**

Cottsway Housing Association

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-036453

Procurement identifier (OCID): ocds-h6vhtk-0424c6

Published 12 December 2023, 9:39am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Cottsway Housing Association

Heynes Place, Avenue Two

Witney

OX28 4YG

#### **Contact**

Rachel Frondigoun

#### **Email**

[cottswaytender@arkconsultancy.co.uk](mailto:cottswaytender@arkconsultancy.co.uk)

#### **Country**

United Kingdom

**NUTS code**

UKJ14 - Oxfordshire

**Internet address(es)**

Main address

<https://www.cottsway.co.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://app.panacea-software.com/chic/>

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://app.panacea-software.com/chic/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

PIN Cottsway Housing Association - Provision of Payment Provider

Reference number

PIN-111

#### **II.1.2) Main CPV code**

- 66172000 - Financial transaction processing and clearing-house services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This prior information notice is for Information only and is being published on a strictly voluntary basis. This is not a call for competition. Cottsway Housing Association is seeking to appoint a provider for the provision of all payment services. Cottsway Housing Association welcomes responses to the online questionnaire at this stage accessible here: <https://app.panacea-software.com/chic/>

#### **II.1.5) Estimated total value**

Value excluding VAT: £90,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 66133000 - Processing and clearing services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ14 - Oxfordshire
- UKK13 - Gloucestershire
- UKK15 - Wiltshire CC

#### **II.2.4) Description of the procurement**

Cottsway Housing Association provides around 5,300 homes for rent and shared ownership across West Oxfordshire, Gloucestershire and Wiltshire. It is preparing to go to market to procure a contract for a new payment provider service for all its income and payment services. These include a wide range of payment methods including direct debit, online payments, in store payment services and through our online customer portal. The new contract is due to start on 1 December 2024 and as part of the preparations, Cottsway is keen to seek feedback from the market on its proposed approach, and has set some questions in an accompanying short questionnaire, accessible here:

<https://app.panacea-software.com/chic/>

#### **II.3) Estimated date of publication of contract notice**

18 March 2024

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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### **Section VI. Complementary information**

#### **VI.3) Additional information**

Please complete and return the short questionnaire by Thursday 4th January 2024 at 16:00 indicating if you will potentially be interested in this opportunity. The questionnaire may be accessed here <https://app.panacea-software.com/chic/>