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Planning

PIN Cottsway Housing Association - Provision of Payment Provider

Cottsway Housing Association

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-036453

Procurement identifier (OCID): ocds-h6vhtk-0424c6

Published 12 December 2023, 9:39am

Section I: Contracting authority

I.1) Name and addresses

Cottsway Housing Association

Heynes Place, Avenue Two

Witney

OX28 4YG

Contact

Rachel Frondigoun

Email

cottswaytender@arkconsultancy.co.uk

Country

United Kingdom

NUTS code

UKJ14 - Oxfordshire

Internet address(es)

Main address

<https://www.cottsway.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://app.panacea-software.com/chic/>

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://app.panacea-software.com/chic/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PIN Cottsway Housing Association - Provision of Payment Provider

Reference number

PIN-111

II.1.2) Main CPV code

- 66172000 - Financial transaction processing and clearing-house services

II.1.3) Type of contract

Services

II.1.4) Short description

This prior information notice is for Information only and is being published on a strictly voluntary basis. This is not a call for competition. Cottsway Housing Association is seeking to appoint a provider for the provision of all payment services. Cottsway Housing Association welcomes responses to the online questionnaire at this stage accessible here: <https://app.panacea-software.com/chic/>

II.1.5) Estimated total value

Value excluding VAT: £90,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 66133000 - Processing and clearing services

II.2.3) Place of performance

NUTS codes

- UKJ14 - Oxfordshire
- UKK13 - Gloucestershire
- UKK15 - Wiltshire CC

II.2.4) Description of the procurement

Cottsway Housing Association provides around 5,300 homes for rent and shared ownership across West Oxfordshire, Gloucestershire and Wiltshire. It is preparing to go to market to procure a contract for a new payment provider service for all its income and payment services. These include a wide range of payment methods including direct debit, online payments, in store payment services and through our online customer portal. The new contract is due to start on 1 December 2024 and as part of the preparations, Cottsway is keen to seek feedback from the market on its proposed approach, and has set some questions in an accompanying short questionnaire, accessible here:

<https://app.panacea-software.com/chic/>

II.3) Estimated date of publication of contract notice

18 March 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

Please complete and return the short questionnaire by Thursday 4th January 2024 at 16:00 indicating if you will potentially be interested in this opportunity. The questionnaire may be accessed here <https://app.panacea-software.com/chic/>