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Award

External PAS Support Service

ROYAL CORNWALL HOSPITALS NHS TRUST

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Notice identifier: 2025/S 000-036413

Procurement identifier (OCID): ocds-h6vhtk-0556b9 ([view related notices](#))

Published 1 July 2025, 1:35pm

Scope

Description

Call-off provision of Patient Administration Software (PAS) consultancy services

Contract 1. External PAS Support Services

Supplier

- Reality Consulting Limited

Contract value

- £216,000 excluding VAT
- £259,200 including VAT

Above the relevant threshold

Earliest date the contract will be signed

14 July 2025

Contract dates (estimated)

- 1 August 2025 to 31 July 2026
- 1 year

Main procurement category

Services

CPV classifications

- 72200000 - Software programming and consultancy services

Other information**Conflicts assessment prepared/revised**

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - technical reasons
- Additional or repeat goods, services or works - extension or partial replacement
- Extreme and unavoidable urgency

Continuation of technical support

Supplier

Reality Consulting Limited

- Companies House: 02972292

Prior House Nymet Rowland

Crediton

EX17 6AW

United Kingdom

Email: hello@reality-consulting.co.uk

Region: UKK43 - Devon CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. External PAS Support Services

Contracting authority

ROYAL CORNWALL HOSPITALS NHS TRUST

- NHS Organisation Data Service: REF
- Public Procurement Organisation Number: PGXP-9455-TXGR

Treliske

Truro

TR1 3LJ

United Kingdom

Email: michael.roach1@nhs.net

Region: UKK30 - Cornwall and Isles of Scilly

Organisation type: Public authority - central government