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Award

## External PAS Support Service

ROYAL CORNWALL HOSPITALS NHS TRUST

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-036413

Procurement identifier (OCID): ocds-h6vhtk-0556b9 ([view related notices](#))

Published 1 July 2025, 1:35pm

### Scope

### Description

Call-off provision of Patient Administration Software (PAS) consultancy services

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## Contract 1. External PAS Support Services

### Supplier

- Reality Consulting Limited

## **Contract value**

- £216,000 excluding VAT
- £259,200 including VAT

Above the relevant threshold

## **Earliest date the contract will be signed**

14 July 2025

## **Contract dates (estimated)**

- 1 August 2025 to 31 July 2026
- 1 year

## **Main procurement category**

Services

## **CPV classifications**

- 72200000 - Software programming and consultancy services

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## Procedure

### Procedure type

Direct award

### Direct award justification

- Single supplier - technical reasons
- Additional or repeat goods, services or works - extension or partial replacement
- Extreme and unavoidable urgency

Continuation of technical support

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## Supplier

### Reality Consulting Limited

- Companies House: 02972292

Prior House Nymet Rowland

Crediton

EX17 6AW

United Kingdom

Email: [hello@reality-consulting.co.uk](mailto:hello@reality-consulting.co.uk)

Region: UKK43 - Devon CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. External PAS Support Services

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## Contracting authority

### **ROYAL CORNWALL HOSPITALS NHS TRUST**

- NHS Organisation Data Service: REF
- Public Procurement Organisation Number: PGXP-9455-TXGR

Treliske

Truro

TR1 3LJ

United Kingdom

Email: [michael.roach1@nhs.net](mailto:michael.roach1@nhs.net)

Region: UKK30 - Cornwall and Isles of Scilly

Organisation type: Public authority - central government