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Not applicable

HR Information System 2024

TRENITALIA C2C LIMITED

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-036389

Procurement identifier (OCID): ocds-h6vhtk-04a83f

Published 11 November 2024, 12:01pm

Section I: Contracting authority/entity

I.1) Name and addresses

TRENITALIA C2C LIMITED

Centennium House,100 Lower Thames Street

LONDON

EC3R6DL

Contact

Luke Wood

Email

luke.wood@c2craile.net

Telephone

+44 7551846948

Country

United Kingdom

Region code

UKI31 - Camden and City of London

Companies House

07897267

Internet address(es)

Main address

<https://www.c2c-online.co.uk/>

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

HR Information System 2024

Reference number

c2c 050

II.1.2) Main CPV code

- 48810000 - Information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Draft tender documentation is available on request by emailing Luke Wood - luke.wood@c2craill.net. Please note, tender documentation is in draft format and subject to

amendment. Documents may also be removed or added at c2c's discretion.

c2c require a single supplier to provide a HR Information System for an initial term of 3 years and the option for 2 further 24 month extensions (3+2+2) which includes but is not limited to:

Recruitment

Payroll

Appraisals

Absence management including leave and management for attendance alerts - note to suppliers that c2c do not operate a standard absence policy ours is railway specific

Succession Planning

Learning & Development

Push notifications to individual employees or groups (rules-based)

Employee relations case management

Safety management

Employee surveys (non-essential)

Workflows defined at project stage by supplier e.g. probation periods etc

Customer definable workflows

Automatic generation of letters based on templates, system held fields and rules triggers

APIs to other systems

Cloud based

Data processing in UK (or EEA with an adequacy agreement in place)

Web and Mobile App (android and apple)

Self-service (manager and employees)

To be eligible to participate in this tender, suppliers need to be verified with the Railway

Industry Supplier Qualification Scheme (RISQS - <https://portal.risqs.org/>) for the below RICCL code:

H.E.8.3.1 Human Resources Software as a Service (SaaS)

This is a two-stage Restricted procurement process and an overview of both stages are set out below:

Stage 1 - SSQ (RISQS)

Unless your organisation already holds the above RICCL code, you are required to register on RISQS and add the above RICCL code to your profile by no later than 12:00 (midday) on 18th October 2024 so we can invite your organisation to the SSQ stage prior to the SSQ being published. For clarity, although the RICCL code needs to be added to your account, it does not need to be verified at this point.

If you have not registered on RISQS and added the above RICCL code to your profile by this time and date, you will not be invited to participate in the SSQ stage and will not be eligible to bid for the opportunity.

If you complete the steps above and are invited to participate in the SSQ stage, you will have until the SSQ submission deadline (anticipated to be 23:59 on 18th November 2024) to respond to the SSQ questions. All suppliers who achieve 'pass' for all of these questions will be invited to Stage 2. Please note, Stage 2 ITT documents are provided as attachments at this stage, but these are for transparency/information purposes only and do not need to be completed. They are also subject to amendment.

Stage 2 - ITT (Jaggaer)

Only suppliers who are successful with their SSQ submission will be invited to Stage 2 (ITT stage) which will take place via our Jaggaer e-tendering portal. 'C2C Supplier Portal Instructions' are attached and provide details on how to register with our Jaggaer e-tendering portal.

Suppliers will have until the ITT submission deadline (anticipated to be 17:00 on 17th January 2025) to provide responses to the Qualification, Technical and Commercial Envelopes.

Suppliers will also have until the ITT submission deadline to be verified under the above RICCL code. If you have not achieved verification of the RICCL code by the ITT submission deadline, you will fail the Qualification envelope and your ITT bid will be rejected.

Please contact RISQS for any assistance with registration and adding the required codes.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-032858](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.1.2) Text to be corrected in the original notice

Section number

II.1.4

Instead of

Text

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Please contact RISQS for any assistance with registration and adding the required codes.

Read

Text

This is a single stage, open procedure. To be eligible to participate in this tender, once the opportunity has been published via Find a Tender on or after 18th November 2024, suppliers will need to register for free with our e-tendering portal 'Jaggaer' (<https://c2c-rail.ukp.app.jaggaer.com>) and then search for the opportunity.

Suppliers will then have until the ITT submission deadline (anticipated to be 17:00 on 24th January 2025) to provide responses to the Qualification, Technical and Commercial Envelopes.

Please contact luke.wood@c2craile.net if you have any difficulties viewing the opportunity AFTER the 18th November.

Section number

II.1.1

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Text

II.1.1) Title

HR Information System 2024

Read

Text

II.1.1) Title

HR Information System 2025

VII.2) Other additional information

Previously this procurement was planned as a 2 stage Restricted procedure using RISQS pre-qualification system. After feedback from the market place, this pre-qualification stage has now been removed and an Open route to market is being utilised.

The ITT deadline date has also been extended from 17:00 on 17th January 2025 to 17:00 on 24th January 2025 (subject to amendment).

This is the second F14: Corrigendum notice for changes or additional information.

Please disregard the previous iteration:

Notice reference: 2024/S 000-033715

Published 18 October 2024, 11:43am