

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/036387-2024>

Not applicable

Revenues & Benefits IT processing core system

London Borough of Waltham Forest

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-036387

Procurement identifier (OCID): ocids-h6vhtk-04b17a

Published 11 November 2024, 11:56am

Section I: Contracting authority/entity

I.1) Name and addresses

London Borough of Waltham Forest

Room 100, Waltham Forest Town Hall, Forest Road

Walthamstow

E17 4JF

Contact

Ms Georgina Asumadu

Email

Georgina.Asumadu@walthamforest.gov.uk

Telephone

+44 2084963000

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.walthamforest.gov.uk/>

Buyer's address

<http://www.walthamforest.gov.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Revenues & Benefits IT processing core system

Reference number

DN723488

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

London Borough of Waltham Forest utilises the Capita One software solution as the primary back office IT system for the management, support and full end-to-end administration of Revenues and Benefits functions and processes within the borough.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-034712](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

Section V.1 - V.2.1

Place of text to be modified

V.2.1 - Contract award date to be confirm

Instead of

Text

Contract award date to be confirm

Read

Text

Contract is yet to be awarded to CAPITA BUSINESS SERVICES LTD

Correction to F15 Voluntary Ex Ante Transparency Notice

The Authority wishes to issue a correction regarding the previously published F15: Voluntary ex ante transparency notice via Find a Tender. It has come to our attention that the notice incorrectly indicated that the contract had already been awarded. We would like to clarify that the contract has not yet been awarded.

We are currently in the process of finalising the specification requirements. The Authority is committed to ensuring transparency and accuracy in all communications and notices.

Further updates will be provided as we progress towards the finalisation and subsequent award of the contract.