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Not applicable

## **Revenues & Benefits IT processing core system**

London Borough of Waltham Forest

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-036387

Procurement identifier (OCID): ocds-h6vhtk-04b17a

Published 11 November 2024, 11:56am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

London Borough of Waltham Forest

Room 100, Waltham Forest Town Hall, Forest Road

Walthamstow

E17 4JF

#### **Contact**

Ms Georgina Asumadu

#### **Email**

[Georgina.Asumadu@walthamforest.gov.uk](mailto:Georgina.Asumadu@walthamforest.gov.uk)

#### **Telephone**

+44 2084963000

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.walthamforest.gov.uk/>

Buyer's address

<http://www.walthamforest.gov.uk/>

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Revenues & Benefits IT processing core system

Reference number

DN723488

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

London Borough of Waltham Forest utilises the Capita One software solution as the primary back office IT system for the management, support and full end-to-end administration of Revenues and Benefits functions and processes within the borough.

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## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2024/S 000-034712](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

Section V.1 - V.2.1

Place of text to be modified

V.2.1 - Contract award date to be confirm

Instead of

Text

Contract award date to be confirm

Read

Text

Contract is yet to be awarded to CAPITA BUSINESS SERVICES LTD

Correction to F15 Voluntary Ex Ante Transparency Notice

The Authority wishes to issue a correction regarding the previously published F15: Voluntary ex ante transparency notice via Find a Tender. It has come to our attention that the notice incorrectly indicated that the contract had already been awarded. We would like to clarify that the contract has not yet been awarded.

We are currently in the process of finalising the specification requirements. The Authority is committed to ensuring transparency and accuracy in all communications and notices.

Further updates will be provided as we progress towards the finalisation and subsequent award of the contract.