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Contract

Provision of Electronic Care Monitoring System and Associated Services

Leicester City Council

F03: Contract award notice

Notice identifier: 2024/S 000-036354

Procurement identifier (OCID): ocds-h6vhtk-046b7e

Published 11 November 2024, 9:25am

Section I: Contracting authority

I.1) Name and addresses

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

Contact

Mrs Pamela Chirara

Email

pamela.chirara@leicester.gov.uk

Telephone

+44 1164543502

Country

United Kingdom

Region code

UKF21 - Leicester

Internet address(es)

Main address

<http://www.leicester.gov.uk>

Buyer's address

<http://www.leicester.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Electronic Care Monitoring System and Associated Services

Reference number

DN725730

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Leicester City Council are looking to replace their current Electronic Care Monitoring

System for a home care provider based across the Leicester area. For our Reablement and

Integrated Crisis Response Service (ICRS) service. The current solution is to expire in March

2025, and it has become necessary to consolidate the solution from two separate solutions

into one which meets service needs and the growing ask on both the Reablement and ICRS

team. The solution sought is to work alone and not need to integrate with existing solutions

as these will be replaced by the new solution in its entirety.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £102,110 / Highest offer: £108,050 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF21 - Leicester

II.2.4) Description of the procurement

Leicester City Council are looking to replace their current Electronic Care Monitoring

System for a home care provider based across the Leicester area. For our Reablement and

Integrated Crisis Response Service (ICRS) service. The current solution is to expire in

March

2025, and it has become necessary to consolidate the solution from two separate solutions

into one which meets service needs and the growing ask on both the Reablement and ICRS

team. The solution sought is to work alone and not need to integrate with existing solutions

as these will be replaced by the new solution in its entirety.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-016516](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 October 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

OneTouch Telecare Ltd t/a OneTouchHealth

Unit 9 Howley Square, Main Street, Oranmore

Co Galway

H91 XDC2

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £102,110 / Highest offer: £108,050 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Construction and Technology Court (Queens Bench Division)

Birmingham

B4 6DS

Country

United Kingdom