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Contract

## **Provision of Electronic Care Monitoring System and Associated Services**

Leicester City Council

F03: Contract award notice

Notice identifier: 2024/S 000-036354

Procurement identifier (OCID): ocds-h6vhtk-046b7e

Published 11 November 2024, 9:25am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

#### **Contact**

Mrs Pamela Chirara

#### **Email**

[pamela.chirara@leicester.gov.uk](mailto:pamela.chirara@leicester.gov.uk)

#### **Telephone**

+44 1164543502

#### **Country**

United Kingdom

**Region code**

UKF21 - Leicester

**Internet address(es)**

Main address

<http://www.leicester.gov.uk>

Buyer's address

<http://www.leicester.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of Electronic Care Monitoring System and Associated Services

Reference number

DN725730

**II.1.2) Main CPV code**

- 48000000 - Software package and information systems

**II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Leicester City Council are looking to replace their current Electronic Care Monitoring

System for a home care provider based across the Leicester area. For our Reablement and

Integrated Crisis Response Service (ICRS) service. The current solution is to expire in March

2025, and it has become necessary to consolidate the solution from two separate solutions

into one which meets service needs and the growing ask on both the Reablement and ICRS

team. The solution sought is to work alone and not need to integrate with existing solutions

as these will be replaced by the new solution in its entirety.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £102,110 / Highest offer: £108,050 taken into consideration

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKF21 - Leicester

#### **II.2.4) Description of the procurement**

Leicester City Council are looking to replace their current Electronic Care Monitoring

System for a home care provider based across the Leicester area. For our Reablement and

Integrated Crisis Response Service (ICRS) service. The current solution is to expire in

March

2025, and it has become necessary to consolidate the solution from two separate solutions

into one which meets service needs and the growing ask on both the Reablement and ICRS

team. The solution sought is to work alone and not need to integrate with existing solutions

as these will be replaced by the new solution in its entirety.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-016516](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 October 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

OneTouch Telecare Ltd t/a OneTouchHealth

Unit 9 Howley Square, Main Street, Oranmore

Co Galway

H91 XDC2

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £102,110 / Highest offer: £108,050 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Construction and Technology Court (Queens Bench Division)

Birmingham

B4 6DS

Country

United Kingdom