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Contract

Management and Support Services in relation to Personnel in Sub-Saharan Africa

Manchester Metropolitan University

F03: Contract award notice

Notice identifier: 2024/S 000-036347

Procurement identifier (OCID): ocids-h6vhtk-046ff1

Published 11 November 2024, 8:48am

Section I: Contracting authority

I.1) Name and addresses

Manchester Metropolitan University

Oxford Road

Manchester

M15 6BH

Contact

Stacey Anderton

Email

procurement@mmu.ac.uk

Telephone

+44 1612471873

Fax

+44 1612471873

Country

United Kingdom

NUTS code

UKD33 - Manchester

National registration number

N/A

Internet address(es)

Main address

<https://www.mmu.ac.uk/>

Buyer's address

<https://in-tendhost.co.uk/mmu.aspx/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Management and Support Services in relation to Personnel in Sub-Saharan Africa

Reference number

MMU1461

II.1.2) Main CPV code

- 79631000 - Personnel and payroll services

II.1.3) Type of contract

Services

II.1.4) Short description

Manchester Metropolitan is seeking to appoint through a competitive tender process a suitably qualified and experienced provider of personnel management services. To include, but not limited to; • Provide employment support services for one member of staff to be based in Nigeria, who will: o Support recruitment and conversion operations to capitalise on market growth and increase market share. o Cover travel and recruitment activities in Nigeria, Ghana, South Africa, Zimbabwe and Kenya.o Be responsible for recruitment and conversion of students from within the region, assisting with local knowledge and market intelligence.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £300,000

II.2) Description

II.2.2) Additional CPV code(s)

- 79620000 - Supply services of personnel including temporary staff

II.2.3) Place of performance

NUTS codes

- UKD33 - Manchester

Main site or place of performance

Manchester/Africa

II.2.4) Description of the procurement

Manchester Metropolitan is seeking to appoint through a competitive tender process a suitably qualified and experienced provider of personnel management services. To include, but not limited to; • Provide employment support services for one member of staff to be based in Nigeria, who will: o Support recruitment and conversion operations to capitalise on market growth and increase market share. o Cover travel and recruitment activities in Nigeria, Ghana, South Africa, Zimbabwe and Kenya.o Be responsible for recruitment and conversion of students from within the region, assisting with local knowledge and market intelligence.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Total Contract Cost / Weighting: 20%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

N/A

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-018414](#)

Section V. Award of contract

Contract No

MMU1461

Title

Management and Support Services in relation to Personnel in Sub-Saharan Africa

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 October 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Grok Global Services

Suite 916, 535 Dean Street

Brooklyn, New York

11217, USA

Email

info@grokglobal.com

Telephone

+11 3479668200

Fax

+11 3479668200

Country

United States

NUTS code

- US - United States

Internet address

<https://grokglobal.com/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £30,000

Total value of the contract/lot: £168,125

Section VI. Complementary information

VI.3) Additional information

N/A

VI.4) Procedures for review

VI.4.1) Review body

Manchester Metropolitan University

Manchester

Country

United Kingdom