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Tender

## **HH086-23-HB Community Link Worker Service**

NHS Highland

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-036321

Procurement identifier (OCID): ocids-h6vhtk-040d45

Published 11 December 2023, 9:48am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Highland

Assynt House, Beechwood Park

Inverness

IV2 3BW

#### **Email**

[nhsh.tenders@nhs.scot](mailto:nhsh.tenders@nhs.scot)

#### **Telephone**

+44 7929069647

#### **Country**

United Kingdom

#### **NUTS code**

UKM6 - Highlands and Islands

**Internet address(es)**

Main address

<http://www.nhshighland.scot.nhs.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00302](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00302)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HH086-23-HB Community Link Worker Service

Reference number

HH086-23-HB

#### **II.1.2) Main CPV code**

- 85323000 - Community health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Highland requires to continue to deliver a Community Link Worker service to 29 GP practices within the Highland area. The service now requires to be provided to an additional 33 practices. The aim of the service is to support people to live well through strengthening connections between community resources and primary care. Community Link Workers will provide a person-centred service that is responsive to the needs and interests of patients registered with GP Practices in socio-economically deprived areas within the Highland area.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,540,624

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85323000 - Community health services

#### **II.2.3) Place of performance**

NUTS codes

- UKM6 - Highlands and Islands

#### **II.2.4) Description of the procurement**

NHS Highland requires to continue to deliver a Community Link Worker service to 29 GP practices within the Highland area. The service now requires to be provided to an additional 33 practices. The aim of the service is to support people to live well through strengthening connections between community resources and primary care. Community Link Workers will provide a person-centred service that is responsive to the needs and interests of patients registered with GP Practices in socio-economically deprived areas within the Highland area. The aim of the service is to support people to live well through strengthening connections between community resources and primary care and developing pathways to community and third sector services and activities. The Community Link Worker service will provide a person-centred service that is responsive to the needs and interests of patients registered with GP Practices in socio-economically deprived areas of Highland.

#### **II.2.6) Estimated value**

Value excluding VAT: £3,540,324

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

48

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.2) Conditions related to the contract**

##### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.10) Identification of the national rules applicable to the procedure**

Information about national procedures is available at:

<https://www.publiccontractsscotland.gov.uk>

#### **IV.1.11) Main features of the award procedure**

Full details can be found within the Tender Documents.

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-030852](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

24 January 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 25300.  
For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

(SC Ref:752776)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Inverness Justice Centre

Inverness

IV1 1AH

Country

United Kingdom